

Pop-up Stores - China - February 2020

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations

This report looks at the following areas:

- Social media can be effective with some subtlety
- Families with kids should be main target segment
- Lower tier cities' pursuit of authenticity is more than just price

Pop-up stores have gradually become established marketing and sales tools as their popularity among consumers is reasonably high. Like any other developing retail format, pop-up stores can target specific segments precisely. Families with kids and consumers in lower tier cities will become the next two strategic consumer bases for pop-up events to become more commercially effective. The elements of pop-up, such as novelty and entertainment, will also become important attributes of next-generation retail.



"With this consumer's high expectation of pop up stores in mind, pop up stores will become more pervasive in the retail world by compelling other retail format to have more pop-up elements.

Consumer's pursuit of novelty and connecting with brands emotionally has pushed the retail market to become storytellers than mere capitalist."

- Roger Shi, Research Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Table of Contents

OVERVIEW

- What you need to know
- Covered in this Report

EXECUTIVE SUMMARY

- The market
- Crossover

Figure 1: Zhihu's clinics for knowledge, November 2017

Unity is Power

Figure 2: Budweiser's pop-up store planned by ArtBoxxer, December 2019

Retro trend

Figure 3: McDonald's and The Forbidden City, August 2019

- The consumer
- Pop-up stores are recognised by the market

Figure 4: Types of pop-up stores visited in the past six months, November 2019

Figure 5: Types of pop-up stores visited in the past six months, by city tiers, November 2019

Pop-up stores are semi "official"

Figure 6: Channels to purchase after visiting pop-up stores in three months, November 2019

Social media is still most utilised

Figure 7: Information channels to hear about pop-up stores, November 2019

Pop-up stores can be innovatively official

Figure 8: Correspondence analysis – marketing format association, November 2019

Price and convenience are important

Figure 9: Triggers to visit pop-up stores, November 2019

Pop-up store is a cultural event

Figure 10: Selected consumer attitudes and behaviours, November 2019

What we think

ISSUES AND INSIGHTS

- Social media can be effective with some subtlety
- The facts
- The implications
- · Families with kids should be main target segment
- The facts
- The implications

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



- Lower tier cities' pursuit of authenticity is more than just price
- The facts
- The implications

MARKET LANDSCAPE

Crossover

Figure 11: Zhihu's clinics for knowledge, November 2017

Figure 12: Bobbi Brown Café, May 2017

Unity is power

Figure 13: Yo'Hood's official website

Figure 14: Puma's space pop-up at Yo'Hood with Li Xian,

August 2019

Retro trend

Figure 15: Zunyi's pop-up store, in collaboration with Trip.com,

November 2019

Figure 16: McDonald's and The Forbidden City, August 2019

THE CONSUMER - WHAT YOU NEED TO KNOW

- Pop-up stores can be sales driven
- · Social media is not that effective
- Consumers are getting sophisticated and in need of entertainment

POPULAR TYPES OF POP-UP STORES

Pop-up stores are a rather established marketing tool

Figure 17: Types of pop-up stores visited in the past six months, November 2019

Figure 18: Types of pop-up stores visited in the past six months, by city tiers, November 2019

Cooler brand image might just catch younger consumer's attention

Figure 19: Type of pop-up stores visited in the past six months, by age, November 2019

 Jewellery & watches/food & drink might be the next trend setters for pop-up events

Figure 20: Type of pop-up stores visited in the past six months, by gender and age, November 2019

Jewellery/watches brands should seize the moment

Figure 21: type of pop stores visited in the past six months, by age and city tiers, November 2019

 Family with kids are one important consumer segments brands cannot miss

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 22: Type of pop-up stores visited in the past six months, by family structure, November 2019

Luxury brands should utilise pop-up stores in lower tier cities
 Figure 23: Selected types of pop stores visited in the past six
 months, by household income and city tiers, November 2019

PURCHASE BEHAVIOURS

- Pop-up stores are an extension of brand's official channel Figure 24: Channels to purchase after visiting pop-up stores in three months, November 2019
- Pop-up store is an excellent transitional format in lower tier

Figure 25: Selected channels to purchase after visiting popup stores in three months, by monthly household income, November 2019

Figure 26: Channels to purchase after visiting pop-up stores in three months, by city tiers, November 2019

 Social ecommerce stores should be more inclusive with its product portfolio

Figure 27: Channels to purchase after visiting pop-up stores within three months, by city tiers and income level, November 2019

INFORMATION CHANNELS

 Social media remains most desirable for broadcasting popup events

Figure 28: Silk Mix Beijing Stage, November 2018

Figure 29: Silk Mix Online Program, November 2018

Figure 30: Information channels to hear about pop-up stores, November 2019

Social media is not that magical

Figure 31: Selected information channels to hear about popup stores, by city tiers, November 2019

Figure 32: Type of pop-up stores visited, by city tiers and social media, November 2019

 Consumers relying on family/friends for information are more offline driven

Figure 33: To hear about pop-up stores through family/friends/colleagues, by family structure, November 2019
Figure 34: Selected channels to purchase after visiting pop-up stores in three months, by hear about pop-up stores from family/friends/colleagues s, November 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 35: Information channel to hear about pop-up stores, by those who receive information from family/friends/colleagues, November 2019

 Offline marketing channels is better route for consumers to know of pop-up stores

Figure 36: Type of pop-up stores visited in the past six months, by information channels (online vs offline) to hear about pop-up store, November 2019

PERCEPTION OF MARKETING MEDIUMS

- Pop-up stores can be both innovative and trustworthy
- Social media marketing might not be as effective as TV commercials
- KOLs and pop-up stores are better together to achieve relevance with target consumers

Figure 37: Correspondence analysis – marketing format association, November 2019

DRIVERS TO VISIT POP-UP STORES

Price and convenience are still top impetuses for pop-up visitors

Figure 38: Triggers to visit pop-up stores, November 2019

Exclusive or conceptual product is a must have for pop-up stores

Figure 39: Purchase drivers – TURF analysis, November 2019

 Celebrity and good design are good tools to build brand identity appealing to younger consumers

Figure 40: Selected triggers to visit pop-up stores, by age, November 2019

 Young consumers in lower tier cities are value driven but convenience driven in tier one

Figure 41: Triggers to visit pop-up stores, by age and city tiers, November 2019

Luxury brands can keep strategy coherent across city tiers
 Figure 42: Triggers to visit pop-up stores, by age and city tiers, November 2019

 Non-visitors of pop-up stores might not prefer offline shopping at all

Figure 43: Triggers to visit pop-up stores, by visitation to popup stores in the past six months, November 2019

CONSUMER ATTITUDE AND BEHAVIOURS

 Pop-up stores are now a cultural and entertainment destination

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 44: Selected consumer attitudes and behaviours, November 2019

Products are reflection of brand's identity

Figure 45: Supreme x LV's worldwide pop-up events, June

Figure 46: Selected consumer attitudes and behaviours, November 2019

Pop-up store are important to find active customers

Figure 47: Selected consumer attitudes and behaviours, November 2019

Figure 48: Consumers attitude of actively searching for products after visiting pop-up stores, by age and gender, November 2019

Young consumers in lower tier cities are more sophisticated than expected

Figure 49: Consumer attitudes and behaviours, by age and city tiers, November 2019

Family treat pop-up stores as a place to entertain their kids

Figure 50: Selected consumer attitudes and behaviours, by family structure, November 2019

MEET THE MINTROPOLITANS

Younger MinTs are embracing pop-up events

Figure 51: Types of pop-up stores visited in the past six months, by consumer classification, November 2019 Figure 52: Selected types of pop-up stores visited, by age and consumer classification, November 2019

Authenticity is a big deal for young MinTs

Figure 53: Venues of product purchase within three months of visiting pop-up stores, by age and consumer classification, November 2019

Social media is most important channel to reach young

Figure 54: Information channels to hear about pop-up stores, by age and consumer classification, November 2019

Experience is key

Figure 55: Triggers to visit pop-up stores, by age and consumer classification, November 2019

APPENDIX

- Methodology
- **Abbreviations**

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



CORRESPONDENCE ANALYSIS

Methodology

Figure 56: Correspondence analysis – marketing format association, November 2019

TURF ANALYSIS

Methodology

Figure 57: Purchase drivers – TURF analysis, November 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300



About Mintel

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.