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This report looks at the following areas:

- The impact of COVID-19 across 16 consumer markets.
- Economic indicators to watch during the economic downturn, and into the recovery period.
- How consumer motivations have shifted in response to COVID-19.
- Consumers' perceptions of their current financial situation, and their outlook on the future.

Nothing in 2020 seems to be the same as it was in 2019. COVID-19 has disrupted the trajectory of consumer spending across categories, has caused economic indicators to fall and is projected to further depress the rate of population growth. Despite the economy taking a huge left turn from the prior year, consumer brands have remained light on their feet, shifting to meet rapidly changing conditions. The uncertainty surrounding COVID-19 will continue to wreak havoc on brands' ability to predict what's coming next, but will offer opportunities for those that are able to keep pace with consumers' evolving demands.



"Similar to 9/11 or the Great Recession, COVID-19 is an event that will draw a line between America before and America after. This global pandemic has disrupted nearly every category of consumer spending, with some seeing a distinct benefit and others experiencing devastating declines. " – Lisa Dubina, Senior Culture

& Identity Analyst

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