Travel in 2023 - Canada - 2023

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This report looks at the following areas:

- Trip plans in the next 12 months (including destination, type of trip, trip companions).
- The rebound of travel in Canada since the COVID-19 pandemic.
- Concerns when booking travel in 2023 (including inflation's impact on travel and insurance).
- Consumers' goals when travelling in 2023.
- Sources of inspiration for 2023 travel destinations.
- Expectations of support from travel providers.

Whereas COVID-19 pandemic lockdowns and travel restrictions kneecapped the travel industry, demand is back and Canada's tourism industry is steadily chugging away back toward its position in 2019. In fact, demand is so high that supply cannot adequately meet it without unfortunately steep increases to the cost of travel. These, alongside related inflationary pressures, make it a perfect storm of increased prices passed onto consumers. Despite 83% of Canadian travellers agreeing that travel is one of life's greatest pleasures, consumers are not without worry. From luggage loss (21%) to flight cancellations/delays or airport lines (41%) to the increased price of travel (63%), concerns abound. But, that does not stop most Canadians; three quarters (77%) of consumers are planning on taking an overnight trip in the next year and half of Canadians (51%) are planning on a leisure vacation in Canada. While preferences for certain types of trip and travel companions certainly skew with age (ie older consumers are more likely to take cruises, whereas younger consumers are more likely to take adventure trips), what comes across steadily regardless of age are both consumers' high expectations of travel providers and their desire for relaxation when travelling in 2023.



"It's nice to be back. After a slow recovery, travel in Canada is finally regaining its stride. And while three quarters (77%) of consumers are planning on taking an overnight trip in the next year, they are not feeling free of concerns."

Candace Baldassarre,
 Research Analyst

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