

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

## This report looks at the following areas:

- Changes in penetration, replacement and purchase interest in key categories of personal care appliances
- Gaining insight into the drivers behind purchase behaviours and changing attitudes towards personal care appliances in the post-epidemic area
- The awareness-to-purchase conversion rates of main information channels, especially those emerging ones (eg Douyin and Xiaohongshu)
- Key product claims to highlight when conveying marketing messages
- Gifting as one valuable segmented scenario to explore

In 2022, NBS data showed that retail sales of household appliances and video equipment decreased by 3.9% compared to 2021. With economic uncertainties and declining financial confidence, consumers tend to de-prioritise their spending on household appliances, and personal care appliances are no exception as non-essential items. As a result, the personal care appliance market is estimated to drop from double-digit growth in 2021 to 3.6% in 2022, matching the forecast in Mintel's Report Personal Care Appliances – China, 2022.

Despite an overall slowdown in 2022, the personal care appliance market still shows some potential. Mintel's Chinese Consumer Tracker Data shows that the short-term purchase interest in personal care appliances has remained stable through 2022 and early 2023. Mintel's tracking of long-term replacement and buying interest is also strong as the previous year.

The challenge is how to convert the substantial replacement interest and the purchase intention into actual purchases, especially in the post-epidemic era when intentional spending is rising. Tapping into differentiated needs and embracing inclusivity is one way to differentiate from competitors and uncover opportunities for growth.



"The growth of personal care appliance market slowed down significantly in 2022 compared to the previous year. Nevertheless, the strong purchasing interest of consumers (whether to replace the existing products or buying new ones) indicates the future growth potential of the market."

– Binyan Yao, Research Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### **Table of Contents**

#### **OVERVIEW**

- What you need to know
- · Key issues covered in this Report
- Covered in this Report

#### **EXECUTIVE SUMMARY**

- The market
- Personal care appliance market experienced single-digital growth

Figure 1: Total retail sales of personal care appliances, China, 2017-22 (est)

Figure 2: Retail sales forecasts of personal care appliances, China, 2017-27 (fore)

· Segmented markets saw slower growth

Figure 3: Segment retail sales of personal care appliances, China, 2017-22 (est)

Figure 4: Growth rate of personal care appliance segments, 2018-22 (est)

- Slow return in consumers' financial confidence
- Interest in purchasing in the short term remains stable
- Short video platforms quickly evolving as an important shopping channel
- Companies and brands
- · Established brands keep upgrading products and services
- Developing brands build strength in the segmented sectors
- Offline experience stores integrating into consumer lifestyles
- Enhance consumer loyalty via innovative services
- Explore solutions in segmented scenarios
- Promote science-based market education
- High-end upgrades bring more convenience
- · Sets of products to drive further growth
- Make products compatible with segmented needs
- The consumer
- Replacement and purchase interest remains strong

Figure 5: Ownership and purchase interest in personal care appliances, 2022 vs 2023

 Internal factors primarily drive purchases, especially for improving health

Figure 6: Purchasing drivers for personal care appliances, 2023

Emerging channels are quickly catching up

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 7: Information and purchase channels of personal care appliances, 2023

Figure 8: Awareness-to-purchase conversion rates of information channels, 2023

Claims highlighting attractive product features more appealing to consumers

Figure 9: Attractive product labels/claims of personal care appliances, 2023

Figure 10: TURF analysis on attractive product labels/claims of personal care appliances, 2023

 Practical and good-looking personal care appliances would make ideal gifts

Figure 11: Consideration factors when purchasing personal care appliances as gifts, 2023

- Intentional spending with a focus on quality is on the rise
   Figure 12: Attitudes towards personal care appliances, 2023
- What we think

#### **ISSUES AND INSIGHTS**

- Highlight 'value' in coping with rising intentional spending
   Figure 13: laifen 's high-speed hair dryer LFO3 SE with
   attractive design and colours, 2022
- Help men with better self-image management
   Figure 14: Dyson's hair styling inspirations, 2022
- Leverage the gifting scenario to convey a warmer brand image

Figure 15: usmile's marketing campaign for Valentine's Day, 2023

#### MARKET SIZE AND FORECAST

Personal care appliance market experienced single-digital growth

Figure 16: Total retail sales of personal care appliances, China, 2017-22 (est)

Figure 17: Retail sales forecasts of personal care appliances, China, 2017-27 (fore)

#### **MARKET SEGMENTATION**

Segmented markets saw slower growth

Figure 18: Segment retail sales of personal care appliances, China, 2017–22 (est)

Figure 19: Growth rate of personal care appliance segments, 2018–22 (est)

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### **MARKET FACTORS**

Slow return in consumers' financial confidence

Figure 20: National per capita disposable income, China, 2017-22

Figure 21: Confidence in improving financial situation in the next three months, 2022–23

Interest in purchasing in the short term remains stable

Figure 22: Purchase intention of personal care appliances in the next three months, 2022-23

 Short video platforms quickly evolving as an important shopping channel

Figure 23: Short video users and penetration in netizens, 2018-22

#### **KEY PLAYER PERFORMANCE**

- Established brands keep upgrading products and services
- Developing brands build strength in the segmented sectors

#### **MARKETING ACTIVITIES**

Offline experience stores integrating into consumer lifestyles

Figure 24: Philips's offline experience store in Shanghai, 2022

Figure 25: Breo's newly opened offline experience store, 2022

• Enhance consumer loyalty via innovative services

Figure 26: Dyson upgraded aftersales service, 2023

Figure 27: usmile's trade-in activity, 2022

Explore solutions in segmented scenarios

Figure 28: Brands' exclusive services for the gift-purchasing scenario, 2022

Figure 29: Philip's tips and products for camping activity, 2023

Promote science-based market education

Figure 30: usmile's interpretation of oral problems and corresponding solutions, 2023

Figure 31: ulike's suggested hair removal cycle, 2022

#### **NEW PRODUCT TRENDS**

High-end upgrades bring more convenience

Figure 32: Dyson's hair dryer with multi-function accessory head, 2022

Figure 33: usmile's smart toothbrushes, 2023

· Sets of products to drive further growth

Figure 34: Breo's new product suite, 2022

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 35: Packages/solutions consisting of personal care appliances and complementary products, 2022

Make products compatible with segmented needs

Figure 36: Breo head massager, 2021

Figure 37: usmile's oral care solutions for children of different ages, 2022

appliances, 2022 vs 2023

#### **OWNERSHIP AND PURCHASE INTEREST**

Replacement and purchase interest remains strong
 Figure 38: Ownership and purchase interest in personal care

Young men show more interest in oral care appliances
 Figure 39: Do not have but plan to buy electric toothbrushes or water/electric flossers, by gender and age, 2023

Tap into the needs of new mums
 Figure 40: Do not have but plan to buy the following appliances, by family structure, 2023

#### **PURCHASE DRIVERS**

 Internal factors primarily drive purchases, especially for improving health

Figure 41: Purchasing drivers for personal care appliances, 2023

 Young men seek better image management, while young women are more inclined to social elements

Figure 42: Purchasing drivers for personal care appliances, women aged 18-24 vs men aged 18-24, 2023

Exterior design is likely to trigger upgrades

Figure 43: Purchasing drivers for personal care appliances, respondents who are willing to pay for pretty design vs respondents who are not, 2023

#### INFORMATION AND PURCHASE CHANNELS

Emerging channels are quickly catching up

Figure 44: Information and purchase channels of personal care appliances, 2023

Figure 45: Awareness-to-purchase conversion rates of information channels, 2023

Pay more attention to the male audiences of Xiaohongshu

Figure 46: Search for information about and purchase personal care appliances form Xiaohongshu, by gender and age, 2023

 Brands' offline stores particularly attractive to multigeneration families

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 47: Search for information about and purchase personal care appliances form brands' offline stores, by living situation, 2023

#### ATTRACTIVE PRODUCT LABELS/CLAIMS

 Claims highlighting attractive product features more appealing to consumers

Figure 48: Attractive product labels/claims of personal care appliances, 2023

KOL recommendations help reach more consumers
 Figure 49: TURF analysis on attractive product labels/claims of personal care appliances, 2023

Innovative technology most attractive to high earners
 Figure 50: Attractive product labels/claims of personal care appliances, by monthly household income, 2023

Pretty designs particularly appealing to the 25-29 year olds
 Figure 51: Attractive product labels/claims of personal care appliances – Pretty design, by gender and age, 2023

#### CONSIDERATION FACTORS IN GIFTING SCENARIO

 Practical and good-looking personal care appliances would make ideal gifts

Figure 52: Consideration factors when purchasing personal care appliances as gifts, 2023

• Target 25-29 year olds as the key group

Figure 53: Consideration factors when purchasing personal care appliances as gifts, by age, 2023
Figure 54: Consideration factors when purchasing personal care appliances as gifts, male respondents aged 25-29 vs female respondents aged 25-29, 2023

Offer premium solutions to attract high earners
 Figure 55: Consideration factors when purchasing personal care appliances as gifts, by monthly household income, 2023

#### ATTITUDES TOWARDS PERSONAL CARE APPLIANCES

Intentional spending with a focus on quality is on the rise
 Figure 56: Selected attitudes towards personal care appliances, 2023

Functions always come first, but good design can add value
 Figure 57: Selected attitudes towards personal care appliances, 2023

Ethical checks in progress

Figure 58: Selected attitudes towards personal care appliances, 2023

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### APPENDIX - MARKET SIZE AND FORECAST

Figure 59: Market size and forecast of personal care appliances, China, 2017-27 (fore)

#### APPENDIX - METHODOLOGY AND ABBREVIATIONS

- Methodology
- Abbreviation

## What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100



# **About Mintel**

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.