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This report looks at the following areas:

- Consumer interest in sandwich/burger styles, breads, toppings and ingredients
- Innovation interest in sandwich/burger offerings
- Consumer association with and attitudes towards sandwiches/burgers
- Incentives/promotional offers to drive sandwich/burger sales

Sandwich and burger ordering at restaurants has held steady despite consumers dining out less in general, with fewer consumers reporting a decrease in consumption than those ordering more frequently. To continue that momentum operators must keep consumers engaged through offerings that are not easily replicated at home. Delivering on premium, artisanal, and fresh preparations of sandwiches and burgers will stand out to consumers, encouraging patrons to trade at-home dining experiences for AFH opportunities.

The sandwich and burger category is primed to excel through ease of customization if a wide variety of toppings and ingredients are stocked. Over half of respondents that order sandwiches/burgers would be more inclined to order if premium toppings were available. In a crowded market, operators can stand out through sandwich/burger offerings that deliver on experience. New flavor combinations, regional and international inspiration, unique ingredients in toppings, and a variety of protein options will appeal to customers seeking adventure through familiar item formats.



"Sandwiches and burgers have long provided versatile options on menus, offering customization and elevated ingredients. Operators must hone in on the attributes these mainstay menu items offer. Further engaging with consumers through loyalty rewards and promotional activity will keep patrons returning for more."

 Pooja Lal, US Foodservice and Mintel Menu Insights

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