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## This report looks at the following areas:

- Online activities of Gen Z across widely owned digital devices
- Gen Z's behaviour towards technology, including obtaining information obtaining, purchasing and sharing
- Awareness, use and interest in emerging digital services/experiences
- For which areas Gen Z use technology products/services
- Gen Z's attitudes towards smart home products and technology

With increasing disposable income from full-time jobs and other sources, Generation Z has become a powerful consumer force. They are independent, ambitious, and willing to invest in technology to improve their lives and work productivity.

As technology trendsetters, Gen Zers often turn to social media for information about new products and emerging concepts. At the same time, they are knowledgeable and cautious when it comes to purchasing technology products, opting for more advanced features and affordable options.

Mintel's data shows that 91% of Gen Zers have tried at least one of the surveyed emerging digital services or experiences, demonstrating their high level of engagement and enthusiasm for emerging technologies. They are actively adopting emerging technologies to simplify work and get personalised services, freeing up time for more meaningful activities.

To target these digital natives, brands must understand their interests and optimise the user experience to keep them engaged. Additionally, they can provide products and services that add value to the lives of Gen Zers in terms of convenience and entertainment.



"As adept technology users,
Gen Z actively embrace
emerging technologies and
are willing to invest in cuttingedge products. At the same
time, they remain cautious
and rational in their
purchasing decisions"

- Toby Xu, Research Analyst

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