

OTC Pain Management - US - 2022

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This report looks at the following areas:

- The frequency with which US consumers experience pain and the ways in which pain affects different demographics
- A further exploration into the type of pain that consumers face and the role that post-pandemic stress and anxiety plays into pain symptoms
- Consumer interest in OTC pain management remedies and attitudes toward alternatives to traditional analgesics and topical rubs
- Consumer focus on preventative pain measures and what they expect from familiar internal and external OTC pain medicines
- Active ingredients and their nuances may confuse consumers and indicate a need for further education and transparency for consumers who are wary of long-term side effects and ingredient effectiveness

The majority of consumers experience some sort of pain on a regular basis, and internal OTC pain reliever products are typically the first line of relief to alleviate symptoms. However, there is growing interest in the targeted pain relief that comes from external OTC pain solutions as consumers look for fastacting and effective targeted pain relief. The pandemic has shifted consumer focus from reacting to pain symptoms to seeking solutions that prevent pain in the first place. As consumers continue to resume normal levels of activity and the potential risk of pain increases, consumers will continue to take both a proactive and reactive approach to pain management. However, continuing historic levels of inflation have worn down discretionary spending, and consumers also seek value in their overall purchases, including pain mitigation. For consumers who struggle to make ends meet, OTC pain management solutions may be financially out of reach. Brands will need to work to educate consumers about the most effective and appropriate pain management solution to meet their needs and also create a space for education, transparency and community to create trust and brand loyalty.



"As life turns to the "next normal" and normal levels of activity resume, consumers are increasingly exposed to practices that increase the risk of pain instance. Following the overall shift toward preventative care, consumers are looking for solutions that not only treat existing pain symptoms but also ways to prevent pain and injury."

– Dorothy Kotscha, Health

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Table of Contents

OVERVIEW

- What you need to know
- · This Report looks at the following areas
- Definition
- Market context

EXECUTIVE SUMMARY

- Top takeaways
- Market overview

Figure 1: Total US sales and fan chart forecast of OTC pain market, at current prices, 2017-27

Figure 2: OTC pain management category outlook, 2022-27

- Opportunities
- Create pain solutions that target the aging population
- Consumers are interested in expanding beyond traditional OTC pain treatments

Figure 3: Select pain remedy interest, 2022

- Body-tech can be leveraged to manage pain symptoms
 Figure 4: Attitudes toward pain management, wearable device interest 2022
- Challenges
- Economic uncertainty has consumers re-evaluating their discretionary spending
- Key consumer insights

MARKET SIZE AND FORECAST

 OTC pain management growth remains strong despite economic conditions

Figure 5: Total US sales and fan chart forecast of OTC pain market, at current prices, 2017-27

Figure 6: Total US retail sales and forecast of OTC pain management products, at current prices, 2017-27

SEGMENT PERFORMANCE

 Internal analgesics drive OTC pain market
 Figure 7: Total US retail sales and forecast of OTC pain management products, by segment, at current prices, 2017-27

OTC pain sales bounce back across the board
 Figure 8: Total US retail sales of OTC pain management products, by channel, at current prices, 2017-22

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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MARKET FACTORS

- · Congress provides more funding for pain research
- OTC pain medication is an effective alternative to opioids to treat pain
- Aging population will require more specialized pain management solutions
- As spending slows, consumers seek value
 Figure 9: Disposable personal income change from previous period, 2010-22

MARKET SHARE/KEY PLAYERS

- MULO sales get a boost from strong internal analgesics demand
- Sales of OTC pain management products by company
 Figure 10: Multi-outlet sales of OTC pain management
 products, by leading companies, rolling 52 weeks 2021 and
 2022
- Internal analgesics sales suffer from misinformation surrounding COVID-19
 - Figure 11: Multi-outlet sales of internal analgesics, by leading companies and brands, rolling 52 weeks 2021 and 2022
- Topical OTC pain products get a boost as consumers resume normal activity levels
 - Figure 12: Multi-outlet sales of external analysesics, by leading companies and brands, rolling 52 weeks 2021 and 2022 Figure 13: @hempvana Instagram post, 2022
- Muscle and body support sales remain largely flat
 Figure 14: Multi-outlet sales of muscle/body support devices,
 by leading companies and brands, rolling 52 weeks 2021 and 2022

COMPETITIVE STRATEGIES AND MARKET OPPORTUNITIES

- New medical gel to meet the needs of patients who have trouble swallowing
- Menstrual and pelvic pain management goes digital
- Smart clothing that corrects posture to remedy back pain Figure 15: @everardpilatesphysio Instagram post, 2022
- New TENS device allows easy pain management at home

THE OTC PAIN MANAGEMENT CONSUMER - FAST FACTS

- The majority of US adults experience pain on a regular basis
- Consumers seek proactive solutions to treat and prevent pain symptoms

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Interest grows beyond internal OTC pain management

- Consumers seek balance between active ingredients and holistic remedies
- Effectiveness and value drive OTC pain treatment purchases
- Additional education is needed for consumers to make pain management decisions

PAIN FREQUENCY

Consumers are enduring chronic pain at least a few times a week

Figure 16: Pain frequency, 2022

· Older Americans struggle with higher rates of pain

Figure 17: Pain frequency, by generation, 2022

Figure 18: PM Nerve Relief Tablets

· Frequency of pain tied to financial situation

Figure 19: Pain frequency, by financial situation, 2022

PINPOINTING PAIN

Consumers connect stress and pain to proactively treat symptoms

Figure 20: Sources of pain, 2022

Women seek relief from stress and menstrual pain

Figure 21: Sources of pain, by women, 2022

Figure 22: Therabody Instagram post, 2021

 Younger consumers are more likely to suffer with stressrelated pain

Figure 23: Sources of pain, by generation, 2022

Figure 24: LDN Research Labs Penetrating Heat Rub Epsom

Salt Plus Alcohol

 Consumers with higher BMI are most likely to deal with arthritis pain

Figure 25: Sources of pain, by BMI, 2022

PAIN REMEDY INTEREST

 Consumer interest in expanding beyond internal pain medicine increases

Figure 26: Pain remedy interest, 2022

Gen X interest focuses on topical and external pain solutions

Figure 27: Select pain remedy interest, Generation X, 2022

Figure 28: @thegoodpatch Instagram Post, 2022

ATTITUDES TOWARD PAIN MANAGEMENT

Consumers seek pain relief beyond the familiar

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Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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Figure 29: Attitudes toward pain management, 2022

 Younger consumers seek natural remedies to mitigate pain symptoms

Figure 30: Attitudes toward pain management, by generation, 2022

PURCHASING FACTORS

 Effectiveness and length of relief are top-of-mind when selecting pain remedies

Figure 31: Purchasing factors, 2022

Figure 32: Icy Hot Pain Relief Cream

Gen Z consumers are more price conscious

Figure 33: Purchasing factors, Generation Z, 2022

Figure 34: My_Nooci Instagram post, 2022

Asian consumers seek effective natural remedies that provide value

Figure 35: Purchasing factors, by race and Hispanic origin, 2022

INGREDIENT FACTORS

 Consumers trust internal solutions, especially acetaminophen to ease pain

Figure 36: Ingredient factors, 2022

 Interest in topical pain relief increases as consumers seek targeted relief

Figure 37: Ingredient factors, external OTC pain remedies, 2022

Figure 38: The Feel Good Lab Instagram Post, 2021

Gen Z may need better education about OTC pain remedies

Figure 39: Ingredient factors, Generation Z, 2022

Figure 40: Midol Heat Vibes patches

 Black consumers are skeptical of safety and effectiveness of internal OTC pain medicines

Figure 41: Internal OTC pain remedy ingredient factors, by race and Hispanic origin, 2022

Asian consumers seek the familiarity of topical herbal products

Figure 42: External OTC pain remedy ingredient factors, by race and Hispanic origin, 2022

APPENDIX – DATA SOURCES AND ABBREVIATIONS

- Data sources
- Sales data
- Forecast

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

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- Consumer survey data
- Standard general market methodology
- Consumer qualitative research
- Abbreviations and terms
- Abbreviations

APPENDIX - THE MARKET

Figure 43: Total US retail sales and forecast of OTC pain management products, at inflation-adjusted prices, 2017-27 Figure 44: Average annual household spending on OTC pain management products, 2017-22

Figure 45: Total US retail sales and forecast of OTC pain management products, by segment, at current prices, 2017-27

Figure 46: Total US retail sales of OTC pain management products, by segment, at current prices, 2020 and 2022 Figure 47: Total US retail sales and forecast of internal analgesics, at current prices, 2017–27

Figure 48: Total US retail sales and forecast of internal analgesics, at inflation-adjusted prices, 2017-27

Figure 49: Growth of multi-outlet dollar sales and volume sales of internal analgesics, 2017-21

Figure 50: Total US retail sales and forecast of external analgesics, at current prices, 2017-27

Figure 51: Total US retail sales and forecast of external analgesics, at inflation-adjusted prices, 2017-27

Figure 52: Growth of multi-outlet dollar sales and volume sales of external analgesics, 2017-21

Figure 53: Total US retail sales and forecast of muscle/body support devices, at current prices, 2017-27

Figure 54: Total US retail sales and forecast of muscle/body support devices, at inflation-adjusted prices, 2017-27

Figure 55: Growth of multi-outlet dollar sales and volume sales of muscle/body support devices, 2017-21

Figure 56: Total US retail sales of OTC pain management products, by channel, at current prices, 2020 and 2022

Figure 57: US supermarket sales of OTC pain management products, at current prices, 2017-22

Figure 58: US drugstore sales of OTC pain management products, at current prices, 2017-22

Figure 59: US sales of OTC pain management products through other retail channels, at current prices, 2017-22

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Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

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Figure 60: Multi-outlet sales of electrotherapy devices, by leading companies and brands, rolling 52 weeks 2021 and 2022

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Full Report PDF

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Powerpoint Presentation

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