

Courier & Express Delivery - UK - 2022

Report Price: £1495 | \$1995 | €1800

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This report looks at the following areas:

- The impact of COVID-19 on the courier and express delivery market.
- Market size, forecast and segmentation of the courier and express delivery market.
- Trends in the courier and express delivery market, including the impact of Brexit on international trade.
- Analysis of the structure of the courier and express delivery market, profiles of key companies and their recent activities.
- Analysis of the use of courier and express delivery services, and how this has changed over the last year.
- Analysis of the speed of deliveries received and satisfaction with delivery services.
- Analysis of key drivers of online shopping and delivery use, and attitudes towards express delivery including trust, perceptions of the value of quicker delivery, and environmental concerns.

As the UK and global economies emerge from the worst of the COVID-19 pandemic, other potential industry complications are starting to appear – particularly in the dynamic volatilities of supply and demand.

Companies are reconfiguring supply chains that are experiencing major disruptions and significant delays in deliveries, while e-commerce demands remain high – albeit growing less rapidly than at the start of the pandemic. The problem has led to more and more companies reducing their dependency on overseas suppliers, gravitating towards local providers and distributed inventories, calling for strengthened local distribution networks and supply chain diversification.

For courier and express delivery providers, these conditions are causing a change in organisational priorities: reliability is becoming the key operational driver. To deliver faster, companies are looking to improve local capacity with critically connected, smaller networks that involve shorter distances.



“Companies who reconfigured their supply chains after experiencing major disruptions and significant delays in deliveries over the pandemic will be best placed to benefit from new purchasing and delivery habits.”

– Lewis Cone, Senior B2B Analyst

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MBD expects to see an increasing number of decentralised hubs with smaller, localised distribution centres.

The challenge for courier and express delivery companies continues to be handling higher parcel volumes. Many are battling to cope with capacity and will need to be careful to avoid ad-hoc investments in their attempts to prevent losing customers.

Some companies will find they do not have the time or resources to build new hubs to cope with capacity issues and MBD predicts that there will be greater merger & acquisition activity with larger companies buying smaller ones as a means to bolster capacity.

Between 2022 and 2026, MBD forecasts the market to rise by a cumulative 21% to £18.5 billion. Within this, the domestic market is expected to rise by 10%, whilst international inbound is forecast to rise by 23% and international outbound by 16%.

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