

ISAs - UK - 2022

Report Price: £2195 | \$2995 | €2600

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

This report looks at the following areas:

- The size of the adult ISA market, by subscriptions and funds under management.
- The leading providers of cash ISAs and stocks and shares ISAs.
- Impact of rising inflation on saving and investing activity.
- Behaviours relating to ISA investing, including take-up of ready-made portfolios.
- Appeal of ISAs versus other common savings and investment products.
- Intentions to save and invest in an ISA over the coming year.

29% of adults aged 18+ expect to open a new cash ISA or start saving in one within 12 months. This higher demand will boost cash ISA subscriptions in 2022/23. Additionally, 26% of adults intend to start investing in or open another new stocks and shares ISA. This is equivalent to 14 million people – well above the number of stocks and shares ISAs newly subscribed to in 2020/21 and indicating substantial latent demand.

This renewed interest in ISA saving and growing appetite for ISA investing is happening at a time when rising food and fuel prices are restricting many people's ability to save or invest to the extent they would like. 49% of UK adults expect to draw on their savings or investments in order to help meet higher living costs, while 73% are likely to have less money available to put towards their savings or investments.

Given the threat of lower savings activity overall, cash ISA providers need to grow their share of retail balances by being more price-competitive relative to rival, taxable savings accounts. Investment ISA providers need to tap into the increased interest in investing by more actively promoting their ready-made portfolios and digital investment services.

Rising inflation – though a threat to cash ISA saving – is also an opportunity for providers of stocks and shares ISAs. 35% of adults are set to shift more of their



"Three quarters of UK savers and investors expect to have less money to put towards their savings and investments due to the rising cost of living. Cash ISA providers should take the opportunity to grow their share of retail balances by offering more competitive rates relative to other cash savings."

Sarah Hitchcock,
 Associate Consultant –
 Financial Services, July 2022

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
America	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

MINTEL

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

savings into investments, as they seek to improve their returns. More people will also be drawn into the higher tax income threshold this tax year, thus boosting the appeal of ISAs.

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300

MINTEL

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

OVERVIEW

- Key issues covered in this Report
- Market context
- Product definitions

EXECUTIVE SUMMARY

- The five-year outlook for the adult ISA market
 Figure 1: Adult ISA market outlook, 2022/23-27/28
- The market
- A mixed picture
- Cash ISA market recent performance and outlook
 Figure 2: Market forecast for value of cash ISA subscriptions, 2017/18-2027/28
- Stocks and shares ISA market recent performance and outlook

Figure 3: Market forecast for value of stocks and shares ISA subscriptions, 2017/18-2027/28

- Lifetime ISAs attract larger balances
- IFISA market hit by provider exits and more stringent rules
- Growth of non-advised sales of investment ISAs
- Rising inflation will prompt savers and investors to shop around for better deals...
- ...and shift more of their savings into investments in search of better returns

Figure 4: Agreement with statements about the impact of rising inflation on saving and investment activity, 2022

- · Growth in DIY investment increases the need for guidance
- Companies and brands
- Top retail banking providers hold lion's share of cash ISA

Figure 5: Type of provider hold cash ISA with, 2022

 Investment platforms have the largest share of stocks and shares ISA subscribers

Figure 6: Type of provider hold stocks and shares ISA with, 2022

- Recent increases to the Base rate prompt a wave of cash ISA launches
- Technological developments continue to shape the investment ISA market

Figure 7: Activities performed in relation to stocks and shares ISA, 2022

Rise of social trading

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



The consumer

Stable penetration of cash ISAs

Figure 8: Ownership of ISAs and other savings/investment products, by age, 2022

- 12% of under-45s have a Lifetime ISA
- 37% of adults would choose to save or invest in an ISA if given £1,000

Figure 9: Preferred product to save or invest £1,000 (theoretical scenario), 2022

 29% of adults intend to open a cash ISA within the coming year...

Figure 10: Intention to save in a cash ISA over the coming year, 2022

 ...while almost as many plan to open a stocks and shares ISA

Figure 11: Intention to invest in a stocks and shares ISA over the coming year, 2022

ISSUES AND INSIGHTS

- Rising inflation presents opportunities for ISA providers...
- · ...particularly, those offering stocks and shares ISAs
- · Guide investors through the troughs as wells as the peaks...
- ...and provide them with the means to share their experience and seek reassurance

MARKET SIZE AND PERFORMANCE

- Number of ISA subscriptions fell 6% in 2020/21...
- ...as demand for cash ISAs recedes
 Figure 12: Volume and value of adult ISA subscriptions, 2011/ 12-20/21
- Value of ISA assets grew by 11%

Figure 13: Market value of ISA assets under management, by component, 2011/12-20/21

OEICs and unit trusts see share of market increase

Figure 14: Market value of ISA assets under management, by component and type of investment, 2016/17-20/21

MARKET SEGMENTATION

- Cash ISAs fall out of favour...
- ...while stocks and shares component see increased inflows
 Figure 15: Cash and stocks & shares ISAs Number newly
 subscribed to and amounts subscribed, 2014/15-2020/21
- Lifetime ISAs attract larger subscription values

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 16: Lifetime ISAs – Number newly subscribed to and amounts subscribed, 2017/18-2020/21

- Innovative finance ISA subscriptions continue to decline
 Figure 17: Innovative finance ISAs Number newly subscribed to and amounts subscribed, 2016/17-2020/21
- Average stocks and shares ISA subscription is double that of cash ISA

Figure 18: Average subscription, by type of ISA, 2016/17-2020/21

MARKET FORECAST

Demand for ISAs overall will grow
 Figure 19: Adult ISA market outlook, 2022/23-27/28

Cash ISA subscriptions to increase

Figure 20: Market forecast for value of cash ISA subscriptions, 2017/18-2027/28

- Stocks and shares ISA subscriptions also set to grow
 Figure 21: Market forecast for value of stocks and shares ISA subscriptions, 2017/18-2027/28
- Learnings from the last income squeeze
 Figure 22: Cash and stocks & shares ISAs Number newly subscribed to, amounts subscribed and average subscription, 2008/09-2013/14
- Forecast methodology

CHANNELS TO MARKET

- Cash ISAs are predominantly sold direct to consumers
- Intermediaries play a larger role in the sale of stocks and shares ISAs...
- ...although non-advised channels have seen the greatest growth in recent years

Figure 23: New sales of investment ISAs, by channel, 2019-21

MARKET DRIVERS

 Consumers' sense of financial wellbeing ebbs as inflation soars

Figure 24: Household financial wellbeing index, 2016-22

- Bank of England raises interest rates to tackle inflation
 Figure 25: Average quarterly changes in the Bank of England
 Base rate and CPI, Q1 2019-Q2 2022
- Cash ISAs offer similar rates of return as their taxable equivalents

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 26: Average monthly quoted interest rates for a oneyear fixed cash ISA versus a one-year fixed bond, January 2012-June 2022

- Cash ISAs have fared poorly during the pandemic
 Figure 27: Household deposit balances, by product type,
 2019-22
- Growing number drawn into higher tax bracket
 Figure 28: Number of basic and higher-rate taxpayers, 2019/ 20-2022/23
- Tax benefits of investing in an ISA
- Increased market volatility increases the need for guidance and advice
- Providers must arm investors with the knowledge to make "smart" decisions

MARKET SHARE

Barclays and Nationwide lead the way in the cash ISA market

Figure 29: Provider of cash ISA, 2022

 Building societies are better at attracting older, wealthier cash ISA savers

Figure 30: Type of provider hold cash ISA with, 2022

- · Challenger banks fare well in the cash ISA market
- Many ISA subscribers have multiple accounts with different providers
- The retail banks have a big slice of the investment ISA market...

Figure 31: Provider of stocks and shares ISA, 2022

 ...but fund platforms attract the largest share of customers overall

Figure 32: Type of provider hold stocks and shares ISA with, 2022

COMPETITIVE STRATEGIES AND INNOVATION

- Base rate rises prompt a spate of new cash ISA launches
- Spotlight on Paragon Bank
- Innovative finance ISA market afflicted by a series of market exits...
- ...leaving the door open for new entrants to emerge
- The growing popularity of ready-made portfolios
- 'Model' portfolios attract investors who want more flexibility and control
- New players emerge and expand

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



ADVERTISING AND MARKETING ACTIVITY

Low level of above-the-line advertising focused on ISAs
 Figure 33: Total above-the line, online display and direct mail advertising expenditure on ISAs, 2018/19-2020/21

Considerable seasonal variation in adspend levels
 Figure 34: Monthly above-the line, online display and direct mail ISA adspend, April 2020-March 2022

ISA advertisers employ a multi-channel approach
Figure 35: Proportional distribution of above-the line, online
display and direct mail ISA adspend, by media type, 2018/
19-2020/21

 A mix of provider types among the top 10 ISA advertisers in 2021/22

Figure 36: Top ten above-the line, online display and direct mail ISA advertisers, 2018/19-2020/21

Nielsen Ad Intel coverage

ISA OWNERSHIP

Take-up of cash ISAs is stable at 33% ...
 Figure 37: Ownership of ISAs and other savings/investment products, by age, 2022

...but there's scope to expand it further
 Figure 38: Amount of cash savings, by cash ISA holders and savings account holders, 2022

- 16% of adults own a stocks and shares ISA
- 49% of UK adults have some form of ISA
- Scope to expand Lifetime ISA market by targeting Help to Buy ISA savers

INVESTING IN A STOCKS AND SHARES ISA

- Ready-made portfolios have greater appeal among under-45s
- Over-45s are more inclined to use an adviser
 Figure 39: Activities performed in relation to stocks and shares ISA, by age, 2022
- Under-45s are roughly twice as likely as over-45s to switch providers

APPEAL OF ISAS VERSUS OTHER SAVINGS/INVESTMENTS

Most people value security over the prospect of better returns

Figure 40: Preferred product to save or invest £1,000 (theoretical scenario), 2022

• 37% would save or invest in an ISA

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



10% of under-40s would choose a Lifetime ISA

Figure 41: Preferred product to save or invest £1,000 (theoretical scenario), by 18-39-year-olds only, 2022

- Savers split on whether to go for a fixed-term product or one offering easy access
- Give fixed-rate customers scope to switch to another product without penalty
- 70% of cash ISA subscribers see the benefit in saving in an ISA

Figure 42: Agreement with statement about the benefit of saving of a cash ISA versus other saving accounts, 2022

INTENTION TO SAVE OR INVEST IN AN ISA

 Strong appetite for cash ISA saving, especially among under-35s

Figure 43: Intention to save in a cash ISA over the coming year, 2022

 17% of non-ISA subscribers plan to start investing in an ISA over the coming year

Figure 44: Intention to invest in a stocks and shares ISA over the coming year, 2022

IMPLICATIONS OF RISING INFLATION FOR SAVING AND INVESTING

- 73% of savers have less money to save as the cost-of-living soars...
- ...prompting many to shop around and consider alternatives...

Figure 45: Agreement with statements about the impact of rising inflation on saving and investment activity, 2022

...providing opportunities for ISA providers

APPENDIX: DATA SOURCES AND ABBREVIATIONS

- Abbreviations
- Consumer research methodology

APPENDIX: FORECAST METHODOLOGY

Market forecast and prediction intervals – Cash ISAs

Figure 46: Market forecast and prediction intervals for value of cash ISA subscriptions, 2021/22-27/28

Figure 47: Market forecast for value of cash ISA subscriptions, at constant and current prices, 2017/18-27/28

Figure 48: Market forecast and prediction intervals for volume of cash ISA subscriptions, 2021/22–27/28

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

MINTEL

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Market forecast and prediction intervals – Stocks and shares ISAs

Figure 49: Market forecast and prediction intervals for value of stocks and shares ISA subscriptions, 2021/22-27/28

Figure 50: Market forecast for value of stocks and shares ISA subscriptions, at constant and current prices, 2017/18-27/28

Figure 51: Market forecast and prediction intervals for volume of stocks and shares ISA subscriptions, 2021/22-27/28

- Market drivers and assumptions
- Forecast methodology

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300



About Mintel

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.