

## This report looks at the following areas:

- The impact of COVID-19 and inflation on consumer behavior and ingredient trends in beauty and personal care
- How brands in the space are innovating offerings to stand out from the competition
- Resources consumers use to learn about the ingredients used in their BPC products
- · Consumers' perceptions toward active ingredients and natural ingredients

Even among desires for natural ingredients and eco-friendly innovations, efficacy remains a top priority for consumers with over half of BPC researchers doing so to better understand the effectiveness of the products. Even more so, 38% of BPC users say they care more about the effectiveness of a product than the ingredients it uses, showing the importance of efficacious formulations in influencing purchase.

40% of BPC users say they are concerned that certain ingredients could lead to health risks, and skepticism toward ingredients and claims remains high in the BPC and wellness market, showcasing the importance for brands to address safety concerns as it relates to the ingredients used.

42% of BPC users say brands need to do a better job at explaining what ingredients they use and why, highlighting an opportunity for brands to be a source of truth for consumers, adding value beyond just products.

Due to instability of markets and a cost of living crisis, higher-priced ingredients and packaging components coupled with long lead times have created challenges for manufacturing partners, prompting brands to think differently about their ingredients and their strategies. As such, some brands are passing costs on to the consumer, prompting potential trade-down behavior, especially among lower-income households looking to protect their wallets.



"With a majority of BPC users researching ingredients, safety, health and most importantly, efficacy remain at the forefront of consumers' minds. Additionally, consumer awareness of active and natural ingredients bodes well for the category, and brands must go the extra mile to validate the effectiveness of its formulations."

# Carson Wagner, Senior Beauty & Personal Care Analyst

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