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This report looks at the following areas:

- The impact of economic factors on consumer behavior and alternate transportation
- Usage of alternate transportation services
- Important factors when choosing how to get somewhere
- Most popular occasions for using alternate transportation
- Attitudes toward alternate transportation services

Consumers' use of alternate transportation services increased nearly 10% when compared to Mintel's 2021 Report. Increases in usage were realized across all analyzed methods of alternate transportation – a positive sign for the overall industry. These gains are largely a result of consumers' return to pre-pandemic activities, paired with current economic and automotive market conditions, which have driven consumers to consider affordable methods of transportation as they seek out transportation options fitting to their lifestyles and budgets.

As fears of a recession loom due to inflation and rising interest rates, consumers are likely to become increasingly cautious with their spending. Therefore, it is important for alternate transportation services to not only communicate the affordability of service, but also the overall value consumers receive. This can take the form of appealing to consumers' prioritization of safety, reliability and convenience – primary factors consumers consider when looking to get somewhere. Beyond that, alternate transportation services must continue to reach emerging consumer segments, such as multicultural and younger consumers, as they rely heavily on alternate transportation services for their everyday needs.



"As pandemic imposed restrictions and concerns ease across the United States, consumers are increasingly returning to pre-pandemic activities. As a result, consumers are looking to alternate transportation services to accommodate their need for travel – a positive sign for the industry overall."

- Gabe Sanchez, Automotive Analyst

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