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This report looks at the following areas:

- How COVID-19 and the transition from pandemic to endemic is changing consumer behavior and the market for improving the home
- How inflation and high interest rates are changing consumer behavior
- Retailer and manufacturer brand strategies to reach new and existing consumers
- Drivers and attitudes toward improving the home

Since the start of the COVID-19 pandemic, home improvement has been having a moment. This is true in part because we've had to transform our homes into offices, schools and gyms but also because people have had more time at home to renovate. Yet even as more people return to their prepandemic lifestyle, home improvement stores report strong growth and consumers report increasing participation, enjoyment and skill. In short, some pandemic behaviors will be long lasting. Inflation has also been a wild card. Higher prices are driving dollar growth, but 43% of consumers say that the growing cost of materials limits their home improvement work.

Fixing the DIY gender gap represents one of the biggest growth opportunities. This becomes more salient when we consider that men are twice as likely to report that they have advanced skills; they also enjoy DIY work more than women do.

Escalating interest rates represent a key threat to the market. While some consumers say that they are renovating because interest rates made buying a new home unfeasible, millions of consumers also rely on home equity to finance renovation work and that has become less financially prudent.

66

"The pandemic increased the importance of home and broadened its function to take the place of the office, school and gym. That in turn drove a wave of home improvement work over the past two years. Yet as the pandemic becomes an endemic, Mintel expects the market to remain robust." - Jamie Rosenberg, Associate

Director, Global Household and Personal Care

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Table of Contents

OVERVIEW

- What you need to know
- This Report looks at the following areas
- Definition
- Market context

EXECUTIVE SUMMARY

- Top takeaways
- Market overview Figure 1: Category outlook, 2022-27
- Opportunities and challenges
- **Opportunity: leverage consumers' growing DIY enthusiasm** Figure 2: Home improvement enjoyment, 2020-22
- **Opportunity: close the DIY gender gap** Figure 3: DIY skill level, by gender, 2022
- Opportunity and challenge: embrace the secondhand market

Figure 4: Use of secondhand home improvement markets, by age and income, 2022

Opportunity and challenge: give consumers better planning tools

Figure 5: Plunk renovation ROI app

Key consumer insights

TARGET AUDIENCE BY THE NUMBERS

• Participation rates point to further growth ahead Figure 6: Home improvement participation, 2020-22 Figure 7: Home improvement enjoyment, 2020-22 Figure 8: Home improvement skill, 2020-22

MARKET FACTORS

- A seller's market drove an interest in fixer-uppers Figure 9: Average US home price, 2018-22 (Jan-July)
- **High interest rates motivated additional trading down** Figure 10: Historical 30-year fixed mortgage rates, 2013–22 (rates in November each year)
- The influence of economic factors is complex Figure 11: Change in approach to home projects due to economic conditions, 2022
- A greater appreciation for home is likely permanent Figure 12: Change in appreciation for the home and lifestyle since the pandemic (any agree), 2022

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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COMPETITIVE STRATEGIES AND MARKET OPPORTUNITIES

- Sales growth is slowing, but still robust
- Home Depot's courting of pros pays off
- Big box home improvement stores are partnering with delivery services

Figure 13: Lowe's is working with Instacart for same-day delivery, 2022

- Home Depot uses QR codes for in-store digital engagement Figure 14: An example of Home Depot's product-relevant QR codes, 2021
- Ace targets Millennials with an expansion from maintenance to renovation
 Figure 15: As part of its "Some Day" campaign, Ace teaches

how to paint without tape, 2022

- Visualization tools continue to evolve Figure 16: Magic Plan and Holosite, 2022
- Tool companies (gradually) reach out to women Figure 17: DeWALT power tool advertisement, 2022

THE HOME IMPROVEMENT CONSUMER – FAST FACTS DIY PARTICIPATION, ENJOYMENT AND SKILLS

- A growing number of consumers are engaged in DIY work Figure 18: Home improvement participation, 2020-22
- Female DIYers are a growth opportunity Figure 19: Home improvement participation, gender and generation, 2022
- Start with representation, move on to enablement Figure 20: DIY skill level, by gender, 2022
- As the costs grow, income is a more critical indicator of engagement

Figure 21: Home improvement participation, by income, 2022

- As consumers get their feet wet, enjoyment grows Figure 22: Home improvement enjoyment, 2020-22
- Younger, wealthier consumers most enjoy home improvement

Figure 23: Home improvement enjoyment, by age and income, 2022

Figure 24: Consumers who have done interior décor updates, by income, 2022

• There's a relationship between enjoyment and skill Figure 25: DIY skill level, 2020-22

PROJECTS UNDERTAKEN: DIY VS. PROFESSIONALS

Increasing consumer expertise reduces use of pros

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Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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Figure 26: Home improvement projects undertaken, DIY vs. professionals, 2022

 Women in domestic partnerships undertake a wider variety of projects

Figure 27: DIY home improvement projects undertaken, by gender, marital and homeownership status, 2022

 Promote décor as a gateway to other home improvement work

Figure 28: Home improvement tasks done by single homeowners, by gender, 2022

REASONS FOR HOME IMPROVEMENT

- Form and function get equal attention Figure 29: Reasons for DIY home improvement, 2022
- Young consumers undertake DIY to learn Figure 30: Consumers who undertake DIY home improvement to improve their skills, by gender and age, 2022

HOME IMPROVEMENT BEHAVIORS AND ATTITUDES

- Consumers understand the importance of planning Figure 31: Home improvement behaviors, 2022
- Plunk computes the ROI of DIY Figure 32: Plunk renovation ROI app, 2022
- DIY is fertile ground for influencer growth
 Figure 33: Flippinggorgeous on TikTok, 2022
 Figure 34: Consumers who watch DIY demonstration videos,
 by age, 2022
- Help consumers overcome DIY barriers
 Figure 35: Attitudes toward improving the home, 2022
 Figure 36: Attitudes toward improving the home, by age and gender, 2022
- Increasing material costs could deter first-time home buyers Figure 37: Cost is a barrier to DIY home improvement, by income, 2022

INFLUENCE OF THE CHANGING ECONOMIC ENVIRONMENT

- The economic environment will limit market growth Figure 38: The impact of economic factors, 2022
- Younger consumers are most tapped into secondhand material markets

Figure 39: Use of secondhand home improvement markets, by age and income, 2022

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

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APPENDIX – DATA SOURCES AND ABBREVIATIONS

- Data sources
- Consumer survey data
- Abbreviations and terms
- Abbreviations
- Terms



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Full Report PDF

Infographic Overview

Powerpoint Presentation

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