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This report looks at the following areas:

- Dairy alternative ingredients of interest
- Interest in sweet flavors in dairy and dairy alternatives
- Interest in savory flavors in dairy and dairy alternatives
- Important dairy and dairy alternative attributes
- Dairy and dairy alternative preferences

Dairy categories continue to benefit from increased home cooking, given their perishable nature and common usage as accompaniments to other foods and/or as ingredients in recipes. Just as pandemic easement was allowing consumers to venture out for more frequent foodservice visits, inflationary pricing pulled them back into home kitchens in pursuit of cost-savings. However, consumers are tired and in need of shortcuts to ease the burden of cooking fatigue. Flavored dairy can fill this need. Flavored dairy offerings can not only improve taste perceptions across categories but can turn ingredients into accompaniments and standalone consumables that reduce the number of purchases and steps required of home cooks.

Flavor interests vary across categories, with dairy-alternative eaters appearing more adventurous in flavor exploration. While most dairy categories will benefit from flavor innovation grounded in the familiar, smaller categories such as creamers are a playground for whimsy.

Only a small share of US adults avoid dairy altogether, with adoption of dairy alternatives serving variety rather than necessity. However, dairy-based offerings garner lower appeal among 18-24s, suggesting these categories will need to reassess their approach to younger shoppers to avoid further and long-term flight to alternatives. Sweet flavors, international inspiration and sustainability efforts are keys to these shoppers.

Beyond flavor comes function. Dairy eaters are more interested in the functional benefits of products in the category than other attributes, such as



"Dairy is a kitchen mainstay being called upon again to help consumers during an inflation-induced return to home kitchens. Despite price increases that outpace other categories, the omnipresence and relative affordability of dairy categories secures their central place on shopping lists."

Mimi Bonnett, Senior
 Director – US Food, Drink and
 Flavors and Ingredients

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low fat or no added sugar. As functionality across food and drink becomes a must-have, brands that clearly communicate benefits will win out.

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