

Report Price: £2195 | \$2995 | €2600

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

This report looks at the following areas:

- The impact of COVID-19 on the hand, body and footcare market.
- The value of individual segments and brand performance in 2020.
- Launch activity in 2020 and consumer interest in hand and bodycare innovation.
- Usage of hand, body and footcare formats and behaviours in the last 12 months.
- Usage frequency of footcare and barriers to usage.
- Attitudes towards hand, body and footcare.

The overall category fared well in 2020, with the body and handcare segments steering growth. Handcare in particular revealed an impressive 23% value growth to £68 million, as increased hygiene concerns as a result of the COVID-19 pandemic drove experience of hand skin irritation/dryness and subsequent handcare usage.

The COVID-19 pandemic had a positive impact on bodycare too, with usage frequency rising as consumers adopted bodycare as a core component of self-care routines designed to tackle pandemic-related stress and anxiety. In contrast, footcare suffered a decline in value as social distancing put footcare out of mind and the fall in overall physical activity reduced experience of foot skin concerns.

One of the biggest threats to the category will be the reversal of trends adopted in 2020. The category has benefitted from increased engagement as consumers switched from professional beauty treatments to at-home alternatives and fragrance users switched to using scented bodycare. Brands can innovate in at-home top-up products designed for use in between treatment visits, or build the scent profile of bodycare with customised scents and product collaborations with luxury brands.



"The challenge ahead will be for the category to maintain the increased engagement seen in 2020. Opportunities lie in blurring the lines with beauty treatments and fragrance, as well as expanding self-care routines for on-the-go use."

 Emilia Greenslade, OTC & Personal Care Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £2195 | \$2995 | €2600

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



With consumers now prioritising hand and body skin, the opportunity for brands is to convert users into loyal consumers by adopting trends seen in the facial skincare category. NPD in skincare formats, such as masks and serums, as well as single ingredient formulations, can encourage product layering. Ingredient education on social media or through packaging design can also encourage engagement with products.

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Table of Contents

OVERVIEW

- Key issues covered in this Report
- COVID-19: market context
- Economic and other assumptions
- Products covered in this Report
- Excluded:

EXECUTIVE SUMMARY

Impact of COVID-19 on hand, body and footcare

Figure 1: Short-, medium- and long-term impact of COVID-19 on hand, body and footcare, 2021

- The market
- Hand and bodycare bolster the success of the category in 2020

Figure 2: Market forecast for the UK hand, body and footcare category, 2016-26

- Online makes gains amidst the pandemic
- Companies and brands
- Skin health and an ingredient-led positioning is key for bodycare brands

Figure 3: UK retail value sales of mass-market bodycare, by brand, 2021

Masstige handcare benefits from accessibility and premium positioning

Figure 4: UK retail value sales of mass-market handcare, by brand, 2021

Footcare value declines are felt across the board

Figure 5: UK retail value sales of mass-market footcare, by brand, 2021

- The consumer
- Sustainability concerns could encourage format experimentation

Figure 6: Format usage, by body part, 2021

• Footcare wasn't a priority in 2020...

Figure 7: Usage frequency of footcare products, 2021

...but a self-care positioning can encourage year-round usage

Figure 8: Barriers to using footcare products at all/more often, 2021

The pandemic emphasises the importance of skin and immune health

Figure 9: Interest in innovation in hand and bodycare, 2021

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Drive the return to in-store shopping with eco-ethical initiatives

Figure 10: Purchase of hand, body and footcare products, 2021

 Blur with fragrance and professional treatments to maintain engagement

Figure 11: Behaviours relating to using hand, body and footcare products, 2021

 Build value with multi-step routines and ingredient transparency

Figure 12: Attitudes towards hand, body and footcare, 2021

ISSUES AND INSIGHTS

- Keep engagement high by ingraining lockdown habits
- Borrow from facial skincare to boost usage
- Environmental concerns will impact the category

THE MARKET - KEY TAKEAWAYS

- 2020 value is fuelled by COVID-19 hand hygiene and wellbeing trends
- Prestige value gain signals a shift to indulgence
- The future of online looks bright, but there's room for improvement

MARKET SIZE AND PERFORMANCE

- Overall value growth amidst the COVID-19 pandemic
 Figure 13: Short-, medium- and long-term impact of
 COVID-19 on hand, body and footcare, 2021
- Growth bolstered by hand hygiene and self-care trends in 2020

Figure 14: UK retail value sales of hand, body and footcare products, 2016-26

MARKET FORECAST

Underlying growth will keep value elevated in the coming years

Figure 15: Market forecast for the UK hand, body and footcare category, 2016-26

Market drivers and assumptions

Figure 16: Key drivers affecting Mintel's market forecast, 2016-25

Forecast methodology

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



COVID-19 SCENARIO PERFORMANCE

- Mintel's approach to predicting the impact of COVID-19
- Fundamental differences in how COVID-19 is affecting consumer markets
- Rapid recovery will see lower engagement

Figure 17: COVID-19 scenario forecasts for hand, body and footcare, 2016-26

- Extended disruption will keep overall usage elevated
- COVID-19 market disruption: risks and outcomes

Figure 18: Summary of Mintel scenario expectations and the impact on hand, body and footcare, 2021

MARKET SEGMENTATION

- Hand hygiene behaviours drive the focus on the hands
 Figure 19: UK retail value sales of hand, body, and footcare, by segment, 2019-20
- Footcare wasn't a priority in 2020
- Showering/bathing frequency drives dry skin treatment usage

Figure 20: UK retail value sales of bodycare, by segment, 2019-20

· Prestige wins from shifts in routines

Figure 21: UK retail value sales of hand, body, and footcare, mass vs prestige, 2019–20

CHANNELS TO MARKET

Grocery multiples benefit from convenience

Figure 22: UK retail value sales of hand, body, and footcare, by outlet type, 2019-20

- Discounters win the cost-conscious
- Long-term success of online lies in convenience and cost

MARKET DRIVERS

Consumer confidence has returned

Figure 23: Trends in how respondents would describe their financial situation, 2018-21

• Innovate for the growing teens and tweens population...

Figure 24: Trends in the age structure of the UK population, 2015-25

...whilst maintaining a multigenerational approach

Figure 25: Definition of a diverse beauty brand, 2020

- Promote disability-inclusivity through NPD
- Ingredient transparency can appeal to natural/organic BPC consumers

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £2195 | \$2995 | €2600

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 26: Ingredient concerns when purchasing BPC

products, 2020

Figure 27: Ingredients Body Oil, US, 2021

COMPANIES AND BRANDS - KEY TAKEAWAYS

- Emotional wellbeing takes centre-stage amidst the pandemic
- Scope to build eco-friendly claims beyond a packaging level
- NPD and advertising spotlights ingredients

MARKET SHARE

 Self-care trends guide the switch to indie and premium bodycare brands

Figure 28: UK retail value sales of mass-market bodycare, by brand, 2020 and 2021

Accessibility is key for handcare

Figure 29: UK retail value sales of mass-market handcare, by brand, 2020 and 2021

Footcare declines across the board

Figure 30: UK retail value sales of mass-market footcare, by brand, 2020 and 2021

LAUNCH ACTIVITY AND INNOVATION

Eco-ethical NPD came to the fore in 2020

Figure 31: New product development in hand, body, and footcare, by launch type, 2017-21

Figure 32: Examples of NPD in hand, body and footcare with eco-friendly claims, 2020 and 2021

New launches tap into professional care at-home

Figure 33: Examples of launches in hand, body and footcare with a professional treatment positioning, 2020

Handcare segment experiences premiumisation

Figure 34: New product development in hand, body, and footcare, by segment, 2017-21

Figure 35: Examples of NPD in prestige handcare, 2020 and 2021

Bodycare puts active ingredients at the forefront of NPD...

Figure 36: Examples of NPD in bodycare featuring active ingredient claims on the front of packaging, 2020 and 2021

...and takes a targeted approach

Figure 37: Examples of NPD in bodycare with targeted claims, 2020 and 2021

Footcare continues to build a pampering image

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 38: Examples of NPD in footcare soaks and masks, 2020

Own-label NPD shifts from basic to affordable luxury

Figure 39: New product development in hand, body, and footcare, by own-label versus branded, 2017-21
Figure 40: Examples of own-label launches in hand, body and footcare, 2020

Wellness brands rise the ranks in 2020

Figure 41: New product development in hand, body, and footcare, by top ultimate companies and others, 2020 Figure 42: Examples of NPD in hand, body and footcare with wellness claims amongst the top ultimate companies, 2020

· Rituals innovates in sustainable lab-based ingredients

Figure 43: Examples of NPD in hand, body and footcare featuring lab-based ingredients, 2020

· Convenience claims were a focus in bodycare

Figure 44: Top 10 claims in bodycare, by 2020, 2019-20 Figure 45: Examples of NPD in bodycare with convenience positioning and claims, 2020 and 2021

Room to grow sustainable bodycare product claims

Figure 46: Examples of NPD in hand, body and footcare with eco-friendly product claims, 2020 and 2021

Handcare brands tap into wellness trends

Figure 47: Top 10 claims in handcare, by 2020, 2019-20 Figure 48: Examples of NPD in handcare with a wellness positioning, 2020

Ethical positioning steps up in handcare

Figure 49: Examples of NPD in hand, body and footcare with ethical claims, 2021

· Handcare promotes protection following the pandemic

Figure 50: Examples of NPD in handcare with a protective positioning, January-May 2021

Footcare claims shift to caring protection

Figure 51: Top 10 claims in footcare, by 2020, 2019-20

ADVERTISING AND MARKETING ACTIVITY

· Explore other mediums in tandem with TV advertising

Figure 52: Total recorded above-the line, online display, and direct mail advertising expenditure on hand, body, and footcare, by media type, 2018-21

Leading brands promote a caring image amidst COVID-19

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 53: Total recorded above-the line, online display, and direct mail advertising expenditure on hand, body, and footcare, by top companies and others, 2020

- · Brands spotlight ingredients to tap into skin health trends
- · Body positivity remains a theme in advertising
- Nielsen Ad Intel coverage

BRAND RESEARCH

Brand map

Figure 54: Attitudes towards and usage of selected brands, 2021

Key brand metrics

Figure 55: Key metrics for selected brands, 2021

Brand attitudes: Compeed is seen to care for health and wellbeing

Figure 56: Attitudes, by brand, 2021

Brand personality: NIVEA and Dove are considered as accessible

Figure 57: Brand personality - macro image, 2021

Rituals is perceived as indulgent and glamorous

Figure 58: Brand personality - micro image, 2021

- · Brand analysis
- NIVEA's mass-market appeal builds high usage and trust levels

Figure 59: User profile of NIVEA, 2021

Dove's body positivity stance carves ethical profile

Figure 60: User profile of Dove, 2021

 Compeed's active lifestyle marketing encourages healthcaring image

Figure 61: User profile of Compeed, 2021

 Bio-Oil's specialist, pharmacy focus drives perceptions as effective and expert

Figure 62: User profile of Bio-Oil, 2021

 Rituals' premium positioning is considered as worth paying more for

Figure 63: User profile of Rituals, 2021

Reading word clouds

THE CONSUMER - KEY TAKEAWAYS

- COVID-19 gave people time for their routines
- 'Skin-ify' hand, body and footcare to premiumise and build value

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Innovate in products and packaging for environmental concerns

IMPACT OF COVID-19 ON CONSUMER BEHAVIOUR

On-the-go claims will be more important in 2021
 Figure 64: Concerns over the risk of being exposed to the coronavirus/COVID-19, any worry (worried and extremely worried), 2020-21

UK holidaying could drive self-tanning
 Figure 65: Main holiday destinations for 2021, 2021

Simple BPC routines will linger
 Figure 66: Planned changes to beauty/grooming routines
 once COVID-19 is no longer a concern, 2021

- Take a hybrid approach to professional and at-home beauty treatments
- Online buying will remain commonplace
 Figure 67: Changes in online beauty/grooming purchases
 since the start of the COVID-19/coronavirus outbreak, 2020
- Skin health will be a long-lasting trend
 Figure 68: Frequency of washing/bathing/sanitising, 2020
- Savvy behaviours drive focus on value for money
 Figure 69: Change in priorities when purchasing beauty/
 grooming products since the start of the COVID-19 outbreak,
 2021

USAGE OF HAND, BODY AND FOOTCARE

- Experimentation with format is low Figure 70: Format usage, by body part, 2021
- Tailor wellbeing communication to men to drive engagement

Figure 71: Lack of products used, on hands, body and feet, by gender, 2021

BARRIERS FOR FOOTCARE USAGE

Self-care positioning can encourage regular usage of footcare

Figure 72: Usage frequency of footcare products, 2021

- Cross-category initiatives keep footcare top of mind
 Figure 73: Barriers to using footcare products at all/more often, 2021
- Added services can aid 16-24s with product selection
 Figure 74: Barriers to using footcare products at all/more often, by age, 2021

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



INTEREST IN INNOVATION IN HAND AND BODYCARE

 Environmental concerns drive interest in reusable packaging

Figure 75: Interest in innovation in hand and bodycare, 2021

- Innovate for skin and immune protection
- 'Microbiome' resonates more than 'probiotic formulas'
- Hand hygiene remains a concern
- · Offer customisation for fragrance and skincare concern

PURCHASE OF HAND, BODY AND FOOTCARE

 Drive the return to physical stores with sustainability concepts...

Figure 76: Purchase of hand, body and footcare products, 2021

- ... and inclusive initiatives
- Innovate online with convenience and safety for the over-65s

Figure 77: Purchase of hand, body and footcare products, by age, 2021

BEHAVIOURS RELATING TO HAND, BODY AND FOOTCARE

- Expand wellbeing positioning for on-the-go occasions
 Figure 78: Behaviours relating to using hand, body and footcare products, 2021
- Appeal to the cost-conscious by blurring bodycare and fragrance

Figure 79: Use of scented bodycare products instead of a fragrance, by socioeconomic group, 2021

Multi-step routines appeal for value and efficacy

ATTITUDES TOWARDS HAND, BODY AND FOOTCARE

- Innovate in handcare whilst engagement is high
 Figure 80: Attitudes towards hand, body and footcare, 2021
- Ingredients transparency and education appeals
- Tackle the lack of products for different skin tones
- · Focus on claims vs brand name

APPENDIX – DATA SOURCES, ABBREVIATIONS AND SUPPORTING INFORMATION

- Abbreviations
- Consumer research methodology

APPENDIX: CENTRAL FORECAST METHODOLOGY

Market forecast and prediction intervals

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

Report Price: £2195 | \$2995 | €2600

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 81: Market forecast and prediction intervals for the UK hand, body and footcare category, 2021-26

 Market drivers and assumptions
 Figure 82: Key drivers affecting Mintel's market forecast, 2021-26

Forecast methodology

APPENDIX: COVID SCENARIO PERFORMANCE METHODOLOGY AND ASSUMPTIONS

 Scenario performance
 Figure 83: COVID-19 scenario forecasts for the UK hand, body and footcare category, 2016-26

- Rapid COVID recovery, central and extended COVID disruption scenarios outline
- Scenario methodology

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



About Mintel

Mintel is the expert in what consumers want and why. As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.