

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

This report looks at the following areas:

- Applying holiday trends to target Gen-Z travellers
- Connect with high-budget family consumers with activities inspired by responsible consumption
- · Nature is the theme to drive local leisure life

Domestic traveller volume experienced a sharp decline of 52.1% compared with 2019, according to the National Tourism Bureau. But traveller numbers at key holiday times suggests consumers are gradually returning to holidays. Although people show interest in travelling, holiday spending will not rebound quickly because consumers place more priority on long-term and emergency needs compared to discretionary items.

Mintel suggests the following key themes can motivate travel participation and support further recovery. Brands can leverage and highlight different themes to tailor marketing mix for targeting specific demographic groups.

- · A balanced choice between travel product quality and price
- Responsible consumption
- Consumer protection covering hygiene and privacy
- Self-improvement and emotional wellbeing

There are also two dynamics to keep an eye on in the holiday market. More consumers are longing to be close to nature during weekend leisure time after COVID-19 outbreak. Retailers, food service as well as tourist attractions can feature natural elements in the store environment or activities to capture weekend consumption. Nature is also a potential theme when targeting shorthaul travellers going out during the weekend.

In the leisure accommodation market, vacation rentals are not likely to be a true competitor for premium hotels. This is because they in fact attract consumers looking for different value sets. Vacation rentals' usage is mainly



"Nature will be a key driver to capture holiday consumption during weekends because consumers crave being close to nature in their leisure time after COVID-19. Price-quality balance and responsible consumption can motivate holiday participation.

Affordability has become more important to encourage purchasing among Gen-Zers."

– Saskia Zhao, Senior

Research Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



encouraged by competitive pricing, while consumers of premium hotels emphasise professionalism and protection.

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Table of Contents

OVERVIEW

What you need to know

EXECUTIVE SUMMARY

- The market
- Consumers are returning although market has seen significant drop in travellers

Figure 1: Domestic travellers at key holiday times in China, 2019–2020

 Holiday spending recovery calls for more time because of changed priority

Figure 2: Consumer spending changes on holidays – have spent more, April 2020 – Jan 2021

- Further recovery depends on how COVID-19 is controlled
- The consumer
- Market recovery still fuelled by short-haul trips
 Figure 3: Travel participation, December 2020
- Increasing popularity of vacation rentals boosted by lowto-mid income consumers

Figure 4: Accommodation usage for leisure travel, December 2020

 Premium hotels capture consumers through nonprice factors, while vacation rentals stand out for competitive pricing

Figure 5: Reasons for choosing specific accommodation for leisure travel, December 2020

Females aged 30-39 allocate the most budget for leisure travel

Figure 6: Budget for future leisure travel, December 2020

Wise balance between quality and price

Figure 7: Important factors for travel product purchase, December 2020

 Traditional OTA channels are suitable for promoting premium products

Figure 8: Perception of various sales channels – correspondence analysis, December 2020

· What we think

ISSUES AND INSIGHTS

- Applying holiday trends to target Gen-Z travellers
- The facts
- The implications

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 9: Most important factors when selecting a job among

Gen-Zers, December 2020

Figure 10: Marriott International presents Moxy hotel to

Chinese consumers, 2021

Figure 11: Atour Hotel introduces e-sport-themed hotels to young people, 2021

- Connect with high-budget family consumers with activities inspired by responsible consumption
- The facts
- The implications

Figure 12: Marriott International launch activities inspired by ethical behaviours in the China market, 2021

- · Nature is the theme to drive local leisure life
- The facts
- The implications

THE MARKET - WHAT YOU NEED TO KNOW

- Recovery slowly in progress, although total volume experienced a sharp decline
- Spending recovery will take even longer time
- Alertness remains until COVID-19 is fully contained

MARKET OVERVIEW

Traveller volume at key holiday times suggests consumers returning

Figure 13: Travellers at key holiday times in China, 2019-2020

· Spending recovery needs more time

Figure 14: Consumer spending changes on holidays – have spent more, April 2020 - Jan 2021

- Spending trade-off skews towards long-term needs Figure 15: Spending priorities, 2019–2020
- Market and consumers still alert to COVID-19 uncertainties

THE CONSUMER - WHAT YOU NEED TO KNOW

- Domestic recovery driven by short-haul travel
- Low-to-mid income consumers fuelled popularity of vacation rentals
- Premium hotels' usage is motivated by professionalism and protection
- Price has become more important to Gen-Zers
- High-budget consumers prioritise quality holiday products

TRAVEL PARTICIPATION

Short-haul leisure travel continues to lead the recovery

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 16: Travel participation, December 2020

More confident to travel across provinces

Figure 17: Participation in various travel type combinations, August versus December 2020

Families with children are the key long-haul travellers

Figure 18: Participation in long-haul leisure trips across provinces*, by demographic, December 2020

TRAVEL ACCOMMODATION USAGE

 Mid-scale hotels remain popular in leisure travel, while resorts are the emerging star

Figure 19: Accommodation usage for leisure travel, December 2020

- Vacation rentals' usage bumped up by low-to-mid income
- Vacation rentals extend from young families to include older generations

Figure 20: Selected accommodation usage for family travel, 2018 vs 2020

Figure 21: Usage of vacation rentals (a) for family travel, by demographic, 2018 vs 2020

 Gen-Zers with low-to-mid income fuelled usage of vacation rentals for solo trips and travelling with friends

Figure 22: Selected accommodation usage for travelling with friends, 2018 vs 2020

Figure 23: Vacation rentals' (a) usage for travelling with

friends, by demographic, 2018 vs 2020

Figure 24: Selected accommodation usage for travel alone, 2018 vs 2020

Figure 25: Vacation rental (a) usage for travelling alone, by demographic, 2018 vs 2020

 Business travellers prefer budget accommodation more than before

Figure 26: Accommodation for business travel, 2018 vs 2020

REASONS FOR CHOOSING SPECIFIC LEISURE ACCOMMODATION

 Consumer protection is competition moat for premium hotels

Figure 27: Reasons for choosing specific accommodation for leisure travel, December 2020

Hygiene protects appeal to high income families

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 28: Reasons for choosing premium hotels (a) – professional hygiene protection measures, by demographic, December 2020

- Privacy protection links premium hotels to young people
 Figure 29: Reasons for choosing premium hotels (a) –
 protecting privacy, by demographic, December 2020
- Sustainability for high-income families with children
 Figure 30: Reasons for choosing specific accommodation –
 Adopting environmental protection measures (a), by
 demographic, December 2020
- Gen-Zers emphasise good-value deals for vacation rentals more than before

Figure 31: Gen-Zers' association with vacation rentals (a), 2018 vs 2020

Figure 32: Associate vacation rentals (a) with good value for money, by age, 2018 vs 2020

Figure 33: Attitudes towards travel spending, by age, May 2020

BUDGET FOR FUTURE LEISURE TRAVEL

- Females in their 30s willing to allocate the biggest budgets
 Figure 34: Budget for future leisure travel, December 2020
 Figure 35: Average budget for future leisure travel, by age and gender, December 2020
- High-budget consumers are potential long-haul travellers using premium accommodation

Figure 36: Domestic travel participation between February and December 2020, by future travel budget, December 2020

Figure 37: Accommodation usage for leisure travel, by future travel budget, December 2020

Figure 38: Motivations for using premium hotels* for leisure travel, by future travel budget, December 2020

IMPORTANT FACTORS FOR TRAVEL PRODUCT PURCHASE

- A wise balance between quality and price
 Figure 39: Important factors for travel product purchase,
 December 2020
- Young people more encouraged by price
 Figure 40: Important factors for travel product purchase among Gen-Zers, December 2020
 Figure 41: Important factors for travel product purchase –

competitive price, by age, December 2020

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 42: Competitive price as top consideration factor among Gen-Zers, by city tier, December 2020

- High budget consumers: judge quality by brand fame and motivated by ethical behaviours
- They are less price-sensitive

Figure 43: Important factors for travel product purchase – price and luxurious experience, by future travel budget, December 2020

Adopt multiple quality indicators

Figure 44: Important factors for travel product purchase – quality reassurance, by future travel budget, December 2020

- Ethical values more considered in purchasing decision
 Figure 45: Important factors for travel product purchase –
 ethical values, by future travel budget, December 2020
- Sustainability appeals to families with children
 Figure 46: Important factors for travel product purchase protecting environment (a), by family structure, December 2020

PERCEPTION OF VARIOUS SALES CHANNELS

 Traditional OTA channels more suitable for promoting premium products

Figure 47: Perception of various sales channels – correspondence analysis, December 2020

 Not yet a platform to satisfy young people who want fun and novelty at affordable prices

Figure 48: Perception of various sales channels among Gen-Zers, December 2020

MEET THE MINTROPOLITANS

- Higher participation in domestic leisure long-haul travel
 Figure 49: Domestic leisure travel participation between
 February and December 2020, by consumer classification,
 December 2020
- Allocating significantly higher budget for travel
 Figure 50: Leisure travel budget for the next 6 months, by consumer classification, December 2020
- Ethical values matter more

Figure 51: Important factors for travel product purchase, by consumer classification, December 2020
Figure 52: Reasons for using upscale or luxury hotels for leisure travel – sustainability, by consumer classification, December 2020

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



APPENDIX - METHODOLOGY AND ABBREVIATIONS

- Methodology
- Abbreviations

APPENDIX - OTHER CONSUMER DATA

- Travel Accommodation Usage
- Vacation rentals extend from young families to include older generations

Figure 53: Usage of vacation rentals (a) for family travel, by demographic, 2018 vs 2020

• Budget for leisure travel

Figure 54: Average budget for Leisure travel, December 2020

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



About Mintel

Mintel is the expert in what consumers want and why. As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.