

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

# This report looks at the following areas:

Though luxury is not yet a major area of spending of Gen Z, the market as a whole is becoming increasingly popular among this cohort of young consumers. The rapid development of luxury rental and the second-hand market means there is a significant base of Gen Z consumers to reach out luxury goods.

As the purchasing power of Gen Z rises, their needs and definitions of luxury are also being reshaped. For Gen Z, luxury is not just about individual products, but a way of life and form of emotional expression. They tend to demonstrate their attitudes to life through luxury products. This kind of change in cognition affects their consumption views.

### This report covers the following:

- Gen Z's definition of luxury.
- The luxury goods and service bought by Gen Z.
- The spending motivations of Gen Z.



"As the purchasing power of Gen Z rises, their needs and definition of luxury are also being reshaped. For Gen Z consumers, luxury is not just about individual products, but a way of life and form of emotional expression that can help them express their identities."

– Jocelyn Dong, Research Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

### Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



### **Table of Contents**

### **OVERVIEW**

- What you need to know
- · Covered in this report
- Excluded

### **EXECUTIVE SUMMARY**

- The market
- · Steady growth of consumption force
- Luxury brands integrating with local culture
- Powered by virtual experiences
- The consumer
- Success and social status mean more

Figure 1: Definitions of luxury, December 2020

Spending for mental comfort

Figure 2: Motivation for purchasing luxury goods and services, December 2020

Limited editions with limited access

Figure 3: Barriers to purchasing luxury products and services, December 2020

Rising opportunity in lower tier cities

Figure 4: Source of information, December 2020

· High-end digital products are prevalent

Figure 5: Luxury products and services bought or received by Gen Z, December 2020

Provide a sense of mystery through mystery boxes

Figure 6: Attitudes towards luxury, December 2020

What we think

### **ISSUES AND INSIGHTS**

- Redefine the meaning of luxury
- The facts
- The implications
- Unleash the potential of virtual entertainment
- The facts
- The implications
- · Expose identity through shopping experience
- The facts
- The implications

### THE MARKET - WHAT YOU NEED TO KNOW

- Luxury market for Gen Z is promising
- Approaching Gen Z softly

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

### Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### **MARKET DRIVERS**

- Increasing disposal income
- Gen Z boast substantial spending power
- Luxury rental is evolving
- · Second-hand business is catching on

#### KEY PLAYERS - WHAT YOU NEED TO KNOW

- · The potential for collaborating with virtual entertainment
- Sustainable ideas for consumers

#### **COMPETITIVE STRATEGIES**

Endorsing charity ventures

Figure 7: Zegna's Heart of Oasi Zegna, January 2021

Hook consumers with less expensive goods

Figure 8: Mikimoto scarf, January 2021

### WHO'S INNOVATING?

Gamification experience

Figure 9: Summoner's Cup, Louis Vuitton with League of Legends, September 2020

Figure 10: Virtual fashion show, July 2019

Virtualized shopping experiences

Figure 11: Gucci's AR shoes, March 2021

Localised customization

Figure 12: Balenciaga's customized bag, July 2020

Figure 13: Dior Book Tote customized handbag, May 2020

### THE CONSUMER - WHAT YOU NEED TO KNOW

- Luxury delivers a sense of ceremony
- Luxury brands loving live streaming
- Take advantage of advanced consumption mindset

### **DEFINITIONS OF LUXURY**

Luxury stands for success

Figure 14: Definitions of luxury, December 2020

Social status means more to male Gen Zers

Figure 15: Attitude towards luxury for displaying social status/ success, by gender and age, December 2020

High earners buy for life while low earners want to show off
Figure 16: Selected definitions of luxury, by monthly household

income, December 2020

### **SPENDING MOTIVATION**

Buy for a sense of ceremony

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

# Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 17: Motivation for purchasing luxury goods and services, December 2020

 Female Gen Zers buy for love while males buy for themselves

Figure 18: Motivation for purchasing luxury goods and services, by gender, December 2020

 High earners are more mature luxury consumers
Figure 19: Motivation for purchasing luxury goods and services, by monthly personal income, December 2020

#### **PURCHASE BARRIERS**

Inconvenience a major issue

Figure 20: Barriers to purchasing luxury products/services, December 2020

Marketing to female Gen Zers

Figure 21: Selected barriers to purchasing luxury products and services, by genders, December 2020

· Luxury design appreciated by high earners

Figure 22: Selected barriers to purchasing luxury products and services, by monthly household income, December 2020

### **SOURCE OF INFORMATION**

Official channels and shopping websites are key

Figure 23: Source of information, TURF analysis, December 2020

Figure 24: Source of information, December 2020

Improve appearance in lower tier cities

Figure 25: Selected source of information, by city tier, December 2020

Live streaming to entice high earners

Figure 26: Selected source of information, by monthly household income, December 2020

### **PRODUCTS BOUGHT**

Relatively sluggish consumption

Figure 27: Luxury products/services bought or received by Gen Z, December 2020

Office employees vs full-time students

Figure 28: High-end digital products with advanced configurations bought or received by Gen Z, by employment, December 2020

· Fans of high-end digital products

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

# Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 29: High-end digital products with advanced configurations bought or received by Gen Z, by gender and age, December 2020

### ATTITUDES TOWARDS LUXURY

Access to spiritual comfort

Figure 30: Attitudes towards luxury, December 2020

Potential for mystery boxes

Figure 31: Attitudes towards purchasing mystery boxes of luxury branded products, by gender and monthly personal income, December 2020

Opportunity for Nijigen and mobile games

Figure 32: Attitudes towards luxury brands collaboration with Nijigen and mobile games, by only child and monthly personal income, December 2020

Live streaming is booming and worth trying in lower tier

Figure 33: Selected attitudes towards luxury, by city tier, December 2020

Advanced consumption scenarios

Figure 34: Attitudes towards overspending for most trendy luxury brands or services, by only child and monthly personal income, December 2020

#### **MEET THE MINTROPOLITANS**

Satisfied so far with gorgeous ads

Figure 35: Barriers to purchasing luxury products and services, December 2020

More likely to have advanced consumption

Figure 36: Attitudes towards overspending for most trendy luxury brands or services, December 2020

### APPENDIX - METHODOLOGY AND ABBREVIATIONS

- Methodology
- Abbreviations

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



# **About Mintel**

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.