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This report looks at the following areas:

- The impact of COVID-19 on discounters.
- Own-label vs branded within discounters.
- The rise of online retail and its impact on discounters
- What consumers purchase at discounters and why.
- How companies are innovating their products to suit consumer needs.

Discounters are a fast-growing sector that was firmly put on the map in lol after the global financial crash of 2008. COVID-19 has also presented an opportunity for discounters as consumers want to spend their money more wisely during an unpredictable time. Mintel data shows that Lidl is the most popular discounter store across lol, while crisps, sweets and biscuits are the most popular food item purchased from a discounter. Discounters such as Lidl provide low price snacks, making them a key destination for consumers when buying indulgent products.

Discounters are also growing their Irish presence in non-food retail, with brands such as Home Bargains and Savers offering consumers daily house items at a lower price. However, while in 2008, the discounters maximised the zeitgeist of frugality, in 2020, they may have missed the opportunity to steal greater share and secure consumer trust by overlooking the importance of online shopping – and its importance to medically vulnerable shoppers. There are opportunities for discounters to enter the online retail space and capitalise on a wider demographic of consumers.



"Discounters have continued to grow in popularity across lol, especially with the impact of COVID-19. Many consumers in the lol market have suffered financially due to lockdown. Discounters have provided consumers an option to buy their products at a lower price without compromising the quality."

Natalie Magill, Market
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