

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The COVID-19 outbreak shored up retail coffee products' position in the market, posing competition for fresh coffee. However, the fact that consumers are becoming quality-and taste-driven gives players an opportunity to serve coffee drinks with rich mouth-feel, innovative flavours, formats and functional ingredients."

- Wen Yu, Research Analyst

This report looks at the following areas:

- How has the COVID-19 outbreak impacted the on-premise coffee market?
- How will the players cope with the adverse impact brought up by the outbreak?
- What are the future innovation opportunities in terms of coffee flavour, ingredients and format?
- How to penetrate to more non-coffee drinkers and scale up the market?
- How will parallel trends of "on-the-go" and dine-in coffee drinking experiences go in hand in hand?

According to Mintel, the value sales of China's on-premise coffee market will experience a negative growth of 15.9% in 2020, due to the lockdowns caused by the COVID-19 outbreak and thereby the fact that consumers traded down to other alternatives including RTD and instant coffee products. However, the market is expected to rebound steadily in the next five years with a CAGR of 11.0%, fuelled by consumers' rising demand for quality and tasty coffee drinks. "On-the-go" coffee will be the next crucial driver as the escalating accessibility thanks to new entrants and leading players catering to consumer demand for more consumption occasions in more locations

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Key issues covered in this Report

Report scope

Executive Summary

The market

Back to pre-COVID level in 2022 and nearly double its size by 2025

Figure 1: Value sales and forecast of on-premise coffee industry, China 2015-2025

Outlet number continues to grow despite COVID-19, with a stronger momentum over the next few years

Figure 2: Number of outlets and forecast of on-premise coffee, China 2015-2025

Impact of COVID-19 on on-premise coffee consumption

Rising competition from retail coffee products

COVID-19 facilitates the trend of "on-the-go coffee"

Figure 3: Short, medium and long-term impact of COVID-19 on the on-premise coffee market, November 2020

Companies and brands

Prominent players make up big proportion while small chains explore the market

Figure 4: Number of renowned brands' coffee house outlets – China, 2018-2020

Localism is the keyword when engaging domestic consumers with imported coffee

Coffee flavour innovation revolves around fruit and alcohol

Engage consumers' emotional wellbeing by launching interactive activities

The consumer

Convenience stores and traditional coffee chains recovered from COVID-19 impact quicker

Figure 5: Consumption channel and frequency, August 2020

Latte continues to shine in domestic consumers' coffee pick

Figure 6: Product penetration, August 2020

Consumers increasingly sophisticated towards coffee taste and quality

Figure 7: Factors in purchasing, August 2020

Sweet snacks dominate while savoury foods go better with niche coffee

Figure 8: Food pairing coffee, August 2020

Coffee house chains are still regarded as offering the best coffee taste

Figure 9: Channel perception, August 2020

Multi-sensory experiences offer innovation opportunity

Figure 10: Interested innovation, August 2020

What we think

Issues and Insights

Elevate the experience with multi-sensories

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The facts

The implications

Figure 11: Starbucks' Toffee Nut Latte & Gingerbread Latte

Figure 12: Passion fruit cold brew from Kaffeine Coffee

Prepare for growth in both on-the-go and dine-in consumptions

The facts

The implications

Partner up with tea houses to gain and strengthen consumer recognition

The facts

The implications

Figure 13: Coffee gallery set up jointly by Arabica Coffee & HEYTEA

Figure 14: Tea infused instant coffee rolled out by Le Le Cha & SEngine

The Market - What You Need to Know

Value sales drop while number of stores picks up slightly

Pressure to jack up unit price grows

Increasing challenge from retail coffee products

Market Size and Forecast

Market value will shrink in 2020 but rebound steadily in the long haul

Figure 15: Forecast of on-premise coffee industry, by value sales, (adjusted for COVID-19), China 2015-2025

Leading players support volume growth despite COVID-19 slump

Figure 16: Forecast of on-premise coffee industry, by units, (adjusted for COVID-19), China 2015-2025

Figure 17: Estimated coffee house outlets in the listed cities

Market Factors

Accessibility increases with potential for coffee to penetrate to more daily occasions

Figure 18: Luckin's unmanned coffee machines launching ceremony

The aftermath of Luckin: room for price mark-ups narrows

On-premise coffee confronts the headwinds of booming retail coffee

Key Players - What You Need to Know

Starbucks continues to be the backbone of the market

Convenience stores a burgeoning yet promising player

Medium- and small-sized brands struggle to survive

Market Share

Starbucks & Par Café determined to open new stores despite COVID-19 slump

Figure 19: Number of renowned brands' coffee house outlets – China, 2018, 2019 & 2020

Figure 20: Starbucks Now in Beijing

Luckin's expansion journey slows due to fiscal scandal and delisting

International heavyweights try to gain a foothold in domestic markets

Figure 21: Tim Hortons & Lavazza in China

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Competitive Strategies

Promote local coffee beans to showcase localism with a marketing focus on CSR and human stories

Figure 22: Starbucks' Yunnan coffee beans

Flexibility is core as brands need to respond to the changing market swiftly

Individual coffee houses with a theme gain footfall

Figure 23: Red Vintage

Figure 24: Tongrentang Café

Who's Innovating?

Arouse consumers' interest with non-stop bold innovation

Figure 25: Latte in an edible coffee mug from M Stand

Figure 26: Cloud-shaped cappuccino & cliff-shaped cappuccino from Lavazza

Continue to seek flavour inspiration from fruit and alcohol

Figure 27: Tom Yum Kung Americano from Dian Shi San

Figure 28: Fig- and melon-flavoured coffee from O.P.S Coffee

Figure 29: Plum wine-added espresso

Strike an emotional chord with consumers via fun and refined activities

Figure 30: McCafé's upgraded packaging and marketing event

Figure 31: Dice with six coffee drink options

Figure 32: Different coffee drinks with corresponding product cards titled with innovative descriptions from O.P.S Coffee

The Consumer - What You Need to Know

Consumers resort to resilient businesses for freshly-made coffee amid COVID-19 outbreak

Females skew towards flavoured coffee

Offer different sensory delights through innovation

Consumption Channel and Frequency

COVID-19 halted consumers' on-premise coffee purchase

: Figure 33: Consumption channel and frequency, August 2020

Resilient business formats rebound well after the outbreak

Figure 34: Consumption channel and frequency, August 2020

Unlocking bakery houses' potential for on-premise coffee

Figure 35: Consumption channel and frequency – "convenience stores", by age, August 2020

Figure 36: Consumption channel and frequency - "bakery houses", by city tier, August 2020

Product Penetration

Consumers crave the mouth feel of coffee and milk fusion

Figure 37: Product penetration, August 2020

Figure 38: Coffee made with eisbock (freeze distilled) milk

Females' preference for flavoured coffee hints at opportunities

Figure 39: Product penetration – "flavoured coffee with sugar/ice cream", by gender and age, August 2020

Consumers expected to become more inclusive for different types of coffee drinks

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300 APAC +61 (0) 2 8284 8100 |

EMAIL: reports@mintel.com



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 40: Product penetration – Repertoire Analysis, August 2020

Factors in Purchasing

Consumers are becoming taste- and quality-driven

Figure 41: Factors in purchasing, August 2020

Circumspect about ingredients when marketing to older coffee drinkers

Figure 42: Factors in purchasing – "coffee bean origins", by age, August 2020

Young consumers may fall for the attractive appearance of coffee but not the packaging

Figure 43: Factors in purchasing - "appearance of the coffee", by gender and age, August 2020

Figure 44: Black latte from No Coffee Sha.China

Figure 45: Factors in purchasing – "limited packaging", by gender and age, August 2020

Food Pairing Coffee

Sweet snacks go better with coffee than savoury ones

Figure 46: Food pairing coffee, August 2020

More types of coffee and chocolate fusions just around the corner

Figure 47: Food pairing coffee - "chocolates or sugar confection", by monthly personal income, August 2020

Figure 48: Espresso Chocolate, Hungary, 2020

Niche coffee lovers show fondness for savoury pairing foods

Figure 49: Food pairing coffee - "cheese, savoury crackers & salad", by product penetration, August 2020

Channel Perception

Traditional coffee chains are perceived as a guarantee for quality coffee

Figure 50: Channel perception, August 2020

Innovation continues to be a key driver for New Retail coffee

Figure 51: Channel perception of New Retail coffee brands – "frequent coffee flavour innovation", by monthly personal income, August 2020

Convenience stores can cultivate coffee-drinking culture

Interested Innovation

Future innovation lies in satisfying multiple sensory experiences

Figure 52: Interested innovation, August 2020

Capitalize on young consumers' interest in Western alcohol

Figure 53: Interested innovation – "Western alcohol", by gender and age, August 2020

Figure 54: Espresso martini & Baileys coffee

Plant-based coffee drinks' natural image expected to shore up

Figure 55: Interested innovation of the drinkers of coffee made of plant-based milk, August 2020

Meet the Mintropolitans

Domestic on-premise coffee market is propped up by ${\sf MinTs}$

Figure 56: Product penetration, by consumer classification, August 2020

Convenience stores could become the next fertile ground for freshly-made coffee

Figure 57: Consumption channel and frequency, by consumer classification, August 2020

Figure 58: Channel perception, by consumer classification, August 2020

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £3302.97 | \$4460.00 | €3717.16 The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Appendix - Market Size and Forecast

Figure 59: Forecast of on-premise coffee industry, by value sales, (adjusted for COVID-19), China 2015-2025

Figure 60: Forecast of on-premise coffee industry, by units, (adjusted for COVID-19), China 2015-2025

Appendix - Methodology and Abbreviations

Methodology

Abbreviations

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com