

Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"In the initial aftermath of COVID-19, restrictions on faceto face-advice and market turbulence led to a significant decline in sales of both annuities and drawdown options. Although pension funds have largely recovered, continuing uncertainty is expected to harm the market for the duration of 2020."

- Douglas Kitchen, Financial Services Analyst

This report looks at the following areas:

- The impact of COVID-19 on the retirement income market and the outlook for the market.
- Ownership of pensions and interest in different decumulation options at retirement.
- Assessment of the knowledge and confidence in understanding retirement income ontions.
- Consideration of the factors people think about when accessing pensions in retirement.

Just 50% of those who say they are confident making decisions about their pension correctly identified that a flexible drawdown product does not provide a guaranteed income for the duration of retirement. This suggests that a worrying number are making or preparing to make ill-informed decisions and require significantly more guidance at an earlier stage of the retirement planning process.

COVID-19 initially had a negative impact upon both the annuity and drawdown markets. Stock market turbulence and ongoing economic uncertainty resulted in some people taking a more cautious approach and holding off retirement income plans until more stability has returned.

55-64s are at particular risk in this crisis. At a time when this age group should be looking to bolster their retirement savings, growing numbers are facing a loss of income or redundancy, which could dramatically alter the outlook of their retirement. Some in this group will be forced to dip into pension savings earlier than expected, which could undermine their long-term plans and retirement funding options.

Annuity sales have declined significantly in recent years following the pension freedom reforms. However, the COVID-19 outbreak has highlighted the benefit of having access to a guaranteed income in retirement. Even if people remain reticent about using their entire pension fund to buy an annuity, there is a growing opportunity to position annuities as part of a blended approach to retirement income alongside more flexible drawdown options.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

Key issues covered in this report

COVID-19: Market context

Economic and other assumptions

Products covered in this Report

Executive Summary

Impact of COVID-19 on annuities and income drawdown

Figure 1: Short-, medium- and long-term impact of COVID-19 on annuities and income drawdown, November 2020

The market

Market size and forecast

A decline in sales across the retirement income market is expected

Figure 2: Volume of new annuity and income drawdown sales, 2015-20

Sales are forecast to start to recover in 2021

Figure 3: Volume forecast of new annuity and income drawdown sales, 2015-25

Employment growth among 50-64s falls below zero

Figure 4: Cumulative growth in UK employment level, seasonally adjusted, July-September 2020

Pension funds recovery stalls in Q3 after an initial rebound...

...while annuity rates remain low

New investment pathways regulation is on the horizon

Companies and brands

Annuity providers hope to bounce back from a difficult start to 2020

An increase in blended solutions

Improved access to annuities

The consumer

55-64s have been disproportionately affected by COVID-19

Figure 5: Trends in current financial situation compared to a year ago, by age, October 2020

State pension age remains the main retirement milestone

Figure 6: When DC pension holders expect to access their pension (under-65s only), July 2020

Limited confidence when making pension decisions

Figure 7: Level of confidence about making decisions about pension savings, July 2020

Despite low sales, interest in annuities persists

Figure 8: Decumulation options likely to consider, July 2020

Knowledge of drawdowns and annuities is worrying

Figure 9: Pension knowledge, July 2020

Low levels of interest in accessing professional advice

Figure 10: Important factors when considering retirement income, July 2020

Significant interest in combining benefits of income drawdown and annuities

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 11: Attitudes towards pensions and retirement, July 2020

Issues and Insights

COVID-19 ramps up retirement stresses for 55-64 year olds

Misplaced confidence is harming the drawdown market

Repositioning annuities as an income drawdown add-on could reinvigorate the market

The Market - Key Takeaways

A sharp decline is expected in annuity and income drawdown sales

Drawdown withdrawal rate highlights need for professional advice

Employment growth among 55-64s falls to a new low

New regulations are set to improve non-advised guidance

Market Size and Forecast

Annuity and drawdown markets can bounce back from a difficult 2020

Figure 12: Short-, medium- and long-term impact of COVID-19 on annuities and income drawdown, November 2020

Retirement income markets are expected to decline sharply in 2020

Figure 13: Volume of new annuity and income drawdown sales, 2015-20

Premium income is likely to be less affected by the outbreak

Figure 14: Value of new annuity and income drawdown premiums, 2015-20

Sales are forecast to rebound in 2021

Figure 15: Volume forecast of new annuity and income drawdown sales, 2015-25

Figure 16: Volume forecast of new annuity and income drawdown sales, 2020-25

Figure 17: Value forecast of new annuity and income drawdown sales, 2015-25

Figure 18: Value forecast of new annuity and income drawdown sales, 2020-2025

Market drivers and assumptions

Figure 19: Key drivers affecting Mintel's market forecast (prepared on 13th November 2020) 2020-24

Learnings from the last recession

Figure 20: Number of new pension annuity sales, 2007-11

Forecast methodology

Pension Pots Accessed

Pension access declines in the six months leading up to March

Figure 21: Number of DC pension pots accessed for the first time, by usage, April 2018-March 2020

Growth in lower value annuities

Figure 22: Proportional distribution of pension pots accessed, by pot size and usage, October 2019-March 2020

Annuities are more widely used by over 65s

Figure 23: Proportional distribution of pension pots accessed, by customer age and usage, October 2019-March 2020

Most plans are withdrawn at a rate above 8%

Figure 24: Number of plans by annual rate of withdrawal, April 2019-March 2020

Annuity Market Segmentation

Enhanced annuities make up 40% of all sales in H1 2020

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 25: Annuity sales, by product type. 2018-H1 2020

Channels to Market

44% of annuities are sold without advice or guidance

Figure 26: Use of advice when purchasing an annuity, April 2018-March 2020

Internal sales continue to account for majority of annuity sales

Figure 27: Sources of business for annuity providers, April 2018-March 2020

Advised drawdown sales decline

Figure 28: Use of advice when entering drawdown, April 2018-March 2020

Close to 60% of drawdowns are sold to existing customers

Figure 29: Sources of business when entering drawdown, April 2018-March 2020

Market Drivers

A fast recovery in GDP would prevent an extended period of uncertainty

Figure 30: Annual GDP, 2007-24 (central forecast)

DC pensions overtake DB schemes for the first time

Figure 31: Proportion of employees with workplace pensions, by type of pension, UK, 1997-2019

Pension funds stall after an initial recovery...

...while annuity rates hit by COVID-19 uncertainty

Cumulative employment growth for 50-64s drops to negative

Figure 32: Cumulative growth in UK employment level, seasonally adjusted, July-September 2020

...while attitudes toward life in retirement may be shifting

COVID-19 leads to increased demand for fixed-term annuities

Concerns persist about impact of Brexit on savings and investments

Figure 33: Perceived impact of Brexit on the value of savings and investments, January-September 2020

Growth in life expectancy remains sluggish

Figure 34: Annual change in life expectancy at birth in weeks, males and females, UK, 1982-84 and 2017-19

Regulatory and Legislative Changes

New Investment Pathways regulation is set for introduction

Pensions freedom access age to rise to 57

The Money and Pensions Service plan to develop a 'later-life checklist'

Pension firms fined following enhanced annuity advice failures

The Pensions Regulator announces shift in focus to DC schemes

Further delays for the pensions dashboard

Companies and Brands - Key Takeaways

Annuity providers expect to bounce back from COVID-19

New blended solutions enter the market

Improving access to, and competition in, the annuities market

Key Provider Performance

Aviva

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Legal & General

Just Group

Scottish Widows

Figure 35: New annuity business, by the largest providers, 2019

Pension firms will be forced to innovate in the drawdown market

Competitive Strategies

Blended products start to gain traction

Providers launch investment pathway solutions

New developments improve access to annuities

Just Group plans to launch a new online advice service

The Consumer - Key Takeaways

Confidence when making decisions about pensions appears to be misplaced

Understanding of options in retirement is extremely limited

Only the minority prioritise having access to retirement advice

Significant interest in the best of both worlds

Impact of COVID-19 on Consumer Sentiment

Close to 40% of 55-64s are worse off than a year ago...

Figure 36: Trends in current financial situation compared to a year ago, by age, October 2020

...while one in five 55-64s are really worried (or worse)

Figure 37: Trends in consumer sentiment for the coming year, by age, October 2020

Over-55s are not disproportionately concerned about the virus

Pension Ownership and Access

One-in-five own more than one pension pot

Figure 38: Ownership of single and multiple pension pots, July 2020

Confusion over the type of pension owned

Figure 39: Type of pension owned, by number of pension pots, July 2020

46% of over-55s have accessed their pension pot

Figure 40: Proportion of DC pension holders aged 55+ who have accessed a pension pot, July 2020

Age Expecting to Access Pension

State pension age is the most common retirement goal

Figure 41: When DC pension holders expect to access their pension (under-65s only), July 2020

Confidence in Making Pension Decisions

Over 40% have little confidence making decisions about their pension

Figure 42: Level of confidence about making decisions about pension savings, July 2020

70% of over-55s are confident making decisions

Figure 43: Level of confidence about making decisions about pension savings, by age, July 2020

Consideration of Decumulation Options

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Interest in annuities remains higher than drawdown

Partial cash withdrawals are the most popular option

Figure 44: Decumulation options likely to consider, July 2020

Cash withdrawals and annuities are much less of a factor among over-55s

Figure 45: Decumulation options likely to consider, by age, July 2020

Building confidence will improve drawdown sales

Figure 46: Decumulation options likely to consider, by confidence making decisions about pension savings, July 2020

Assessment of Retirement Income Knowledge

Clear gaps in understanding and knowledge

Figure 47: Pension knowledge, July 2020

Pension confidence can be unfounded

Figure 48: Proportion of people selecting the correct response to statements about pensions and retirement, by confidence when making pension decisions, July 2020

Retirement Income Priorities

A secure income is by far the most important factor

Only 15% regard access to professional advice as important

Figure 49: Important factors when considering retirement income, July 2020

Attitudes towards Pensions and Retirement

Under-65s are most concerned about market volatility

Over half would be interested in a blended product

Figure 50: Attitudes towards pensions and retirement, July 2020

55-64s require access to advice more than ever before

Figure 51: Attitudes towards pensions and retirement, by age, July 2020

Appendix - Data Sources, Abbreviations and Supporting Information

Abbreviations

Consumer research methodology

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com