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## This report looks at the following areas:

- The impact of COVID-19 on consumer behaviour and ethical food and drink.
- Disruption to the ethical food and drink market caused by COVID-19.
- Reasons consumers buy ethical products and what causes/issues are most important to them.
- How brands can leverage their ethical credentials more effectively to engage with consumers.

Irish consumers are increasingly considering ethics when buying food and drink; from where it is sourced, how it is produced and processed to how it has reached the shelves. Brands that are able to communicate these ethics and be transparent about their morals appear to be winning over loyal customers; seven in 10 Irish consumers agree they are loyal to companies and brands whose ethics align with their own.

This has only been accelerated by the pandemic as consumers use this downtime to re-evaluate their purchasing habits. However, price considerations remain a barrier to buying ethical food and drink, and the sector is left exposed as disposable household incomes are squeezed as a result of COVID-19 and the recession.

COVID-19's impact on the economy will therefore be a major threat for ethical food and drink sales given its higher price point. Brands will need to demonstrate why their products are worth paying more for and quantify in real terms how their efforts are benefiting the local and wider community.

As the sustainability movement picks up momentum, there are opportunities for food and drink to reduce plastic packaging as it remains Irish consumers' top ethical cause of concern. Investing in plastic alternatives that can deliver on quality and durability now will win over more consumers later when greater legislative action is enforced.



"Animal welfare and environmental and health concerns are among key reasons for buying ethical food and drink among Irish consumers, however, there is uncertainty among consumers over what the different ethical certifications stand for and whether their buying choices make a difference."

Emma McGeown, Senior
 Food & Drink Analyst

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