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This report looks at the following areas:

- The impact of COVID-19 on consumer behaviour and the haircare market
- How the haircare market will fare post-COVID-19
- Product usage among key consumer groups
- Consumer attitudes about their hair and haircare products
- Consumer interest in haircare innovations



"As Canadians stay at home to flatten the curve, consumers are taking a more relaxed approach to their haircare. Hair washing and styling routines have moved down the list of priorities and, as a result, haircare product usage is expected to decline in the short term."

Meghan Ross, Senior Home& Beauty Analyst

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THE IMPACT OF COVID-19 ON THE HAIRCARE MARKET

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- ...and are looking for information
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- COVID-19 is expected to have a short-term impact on the haircare market overall
- Slow growth is anticipated for the shampoo and conditioner market
- ...while the hairstyling products market will sputter before a slow recovery
- The haircare market will need to keep up with Canada's growing diversity

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- Sustainability and clean ingredients are playing a role in product selection
- · Customizable haircare is gradually gaining traction
- Online sharing and hair influencers impact product choices
- Products that focus on scalp health are making their mark

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