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This report looks at the following areas:

- The impact of COVID-19 on restaurant ordering, takeout and delivery
- · How restaurant takeout and delivery will fare in a recession
- How restaurants can improve their off-premise business

This Report was written June 9-June 23, 2020.



"Virtually all restaurants became takeout and delivery providers overnight as a result of COVID-19, and the ones that had made prior investments in off-premise business are unsurprisingly weathering the storm the best thus far."

– Jill Failla, Senior Foodservice Analyst

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