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# This report looks at the following areas:

- The impact of COVID-19 on consumer behavior and the household surface care market
- How the recession will impact household surface cleaners
- · How shopping for household surface cleaners will evolve
- Which pandemic-driven shifts in behavior will have longevity

Never before have household surface cleaners experienced this level of attention and popularity. Cleaning has become one of the essential ways of preventing disease-causing germs, benefitting every segment as these products have become a vital part of consumers' survival strategy. As long as the virus still poses a risk, consumers will continue to focus on home hygiene and germ elimination, sustaining demand for disinfectants while the less versatile and more labor intensive smaller segments, like furniture polish, will once again be challenged to prove value in the home, particularly amid a recession.



"It is rare that household cleaning products have been deemed such a popular topic of conversation. Yet that is one of the outcomes of the COVID-19 health crisis that has maximized time spent at home and generated consumer enthusiasm toward cleaning and home hygiene."

Rebecca Cullen, Senior
 Household Care Analyst

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#### Table of Contents

#### **OVERVIEW**

- What you need to know
- · Key issues covered in this Report
- Definition
- COVID-19: Market context
- Economic and other assumptions

#### **EXECUTIVE SUMMARY**

- Top takeaways
- Market overview
- Impact of COVID-19 on household surface cleaners
   Figure 1: Short-, medium- and long-term impact of COVID-19 on household surface cleaners, October 2020
- Opportunities and Challenges
- Use the momentum to move cleaners from functional to facilitating lifestyles
- A new class emerges
   Figure 2: Impact of COVID-19 on cleaning routine, July 2020
- Natural with proven efficacy will be viable long term
   Figure 3: TURF Analysis Household surface cleaner
   purchase influencers, July 2020
- A focus on value amid recession
- Appetite to purchase online will have some longevity
   Figure 4: Changes in shopping behavior, by age, July 2020

# THE MARKET - KEY TAKEAWAYS

- · Unprecedented popularity gives category strong lift
- A focus on clean and extended time at home boost all segments
- Shifts in cleaning could be permanent; this recession is not like the others
- A new class of products emerge; technology will provide peace of mind
- · Make education entertaining and engaging to build loyalty

#### MARKET SIZE AND FORECAST

 COVID-19 gives household surface cleaner sales a temporary lift

Figure 5: Total US sales and fan chart forecast of household surface cleaners, at current prices, 2015-25
Figure 6: Total US retail sales and forecast of household surface cleaners, at current prices, 2015-25

#### What's included

**Executive Summary** 

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Figure 7: Key drivers affecting Mintel's market forecast, 2019-25 (prepared on September 30, 2020)

Impact of COVID-19 on household surface cleaners
 Figure 8: Short-, medium- and long-term impact of COVID-19 on household surface cleaners, July 2020

- Lockdown
- Reemergence
- Recovery
- COVID-19: US context

#### **SEGMENT PERFORMANCE**

Focus on home and hygiene benefits all segments

Figure 9: Total US retail sales of household surface cleaners, by segment, at current prices, 2018 and 2020

· Panic buying benefits all retailers

Figure 10: Total US retail sales of household surface cleaners, by channel, at current prices, 2015–20

#### **MARKET FACTORS**

- Pre-pandemic cleaning routines may be a thing of the past
- Panic buying, economic impact of pandemic drive brand switching

Figure 11: Changes in cleaning and shopping routine due to COVID-19, July 2020

Figure 12: Select changes in shopping routine due to COVID-19, by age, July 2020

- Saving lives over saving money (for now)
- Shifts in households will impact product preferences, usage

### **MARKET OPPORTUNITIES**

Evolve disinfecting claims

Figure 13: Lysol MaXcover Disinfectant Mist

Eco-responsibility remains in peripherals

Figure 14: Seventh Generation Zero Plastic, September 2020

- Technology as a means of chemical-free disinfection
- Maintain momentum by reinventing household care: educate and empower

Figure 15: Clorox instagram

# **COMPANIES AND BRANDS - KEY TAKEAWAYS**

- Reckitt closes in on Clorox; private label continues growth trajectory
- New shopping behaviors fuel ecommerce, DTC
- Green is no longer niche; long-lasting will be a key claim

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#### **MARKET SHARE**

- The strong get stronger: Clorox and Reckitt gain on top products
- Private label maintains momentum
- Sales of household surface cleaners by company

Figure 16: US multi-outlet sales of household surface cleaners, by leading companies, rolling 52 weeks 2019 and 2020

#### **COMPETITIVE STRATEGIES**

- Household ecommerce untapped potential for growth
- DTC challenger brands set example for leading brands
- · Green niche is mainstreaming

Figure 17: US MULO sales of select Method and Mrs. Meyers, rolling 52 weeks 2019 and 2020

Figure 18: Mainstream leaders launch natural lines

· Long-lasting claims satisfy both short- and long-term needs

#### THE CONSUMER - WHAT YOU NEED TO KNOW

- · Health fears, convenience fuel product usage, frequency
- · Germ mitigation trails cleaning power by small margin
- Consumers are habitual shoppers
- Educating key targets can help build loyalty
- COVID-19 will reshape long-term cleaning, shopping behaviors

#### HOUSEHOLD SURFACE CLEANER USAGE AND FREQUENCY

Focus on home hygiene drives disinfectant usage

Figure 19: Repertoire analysis – repertoire of product usage, July 2020

Figure 20: Household surface cleaner usage, July 2020

Help younger adults build out inventory and routine
 Figure 21: Repertoire of product usage, by age, and parental status, July 2020

Usage frequency supports need for ad hoc formats

Figure 22: Household surface cleaner usage frequency, by sub-category, July 2020

### HOUSEHOLD SURFACE CLEANER PURCHASE INFLUENCERS

Focus on home hygiene and safety elevates importance of disinfection

Figure 23: Purchase influencers, July 2020

 Versatility, natural disinfection extend appeal to wide audience

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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Figure 24: Clorox Clean-Up Original Cleaner + Bleach,

Seventh Generation Disinfecting Wipes

Figure 25: TURF Analysis – purchase influencers, July 2020

· Safety remains a key attribute for younger adults

Figure 26: Select purchase influencers, by age, July 2020

# HOUSEHOLD SURFACE CLEANER PURCHASE BEHAVIORS AND ATTITUDES

- Habits die hard, especially for household surface cleaners
   Figure 27: Household surface cleaner purchase attitudes and behaviors, July 2020
- · Younger adults show interest in eco-ethical options
- Older adults' habitual shopping could make them a target for refill

Figure 28: Select household surface cleaner purchase attitudes and behaviors, by age, July 2020

#### ATTITUDES TOWARD HOUSEHOLD SURFACE CLEANERS

Mind the knowledge gap: build loyalty through education
 Figure 29: Attitudes toward household surface cleaners, July 2020

Figure 30: Disinfectant attitudes and behaviors, by age, July 2020

Natural growth will be fueled by younger adults
 Figure 31: Attitudes toward natural disinfectants, by age,

parental status, race and Hispanic origin, July 2020

# CHANGES IN CLEANING AND SHOPPING BEHAVIOR

 Pandemic will reshape long-term cleaning and shopping behaviors

Figure 32: Changes in cleaning and shopping behavior due to COVID-19, July 2020

Shift to online, brand switching heavier among younger adults

Figure 33: Select shopping behaviors due to COVID-19, by age, July 2020

#### **APPENDIX - DATA SOURCES AND ABBREVIATIONS**

- Data sources
- Sales data
- Fan chart forecast
- Consumer survey data
- TURF Methodology
- Abbreviations and terms

#### What's included

**Executive Summary** 

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Infographic Overview

Powerpoint Presentation

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#### Abbreviations

#### APPENDIX - THE MARKET

Figure 34: Total US sales and forecast of household surface cleaners, at inflation-adjusted prices, 2015-25

#### APPENDIX - KEY PLAYERS

Figure 35: US multi-outlet sales of toilet, tub & tile cleaners, by leading companies and brands, rolling 52 weeks 2019 and 2020

Figure 36: US multi-outlet sales of all-purpose cleaners, by leading companies and brands, rolling 52 weeks 2019 and 2020

Figure 37: US multi-outlet sales of specialized cleaners, by leading companies and brands, rolling 52 weeks 2019 and 2020

Figure 38: US multi-outlet sales of cleaning cloths/wipes, by leading companies and brands, rolling 52 weeks 2019 and 2020

Figure 39: US multi-outlet sales of floor cleaners/wax removers, by leading companies and brands, rolling 52 weeks 2019 and 2020

Figure 40: US multi-outlet sales of furniture polish, by leading companies and brands, rolling 52 weeks 2019 and 2020

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**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

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