## Back to School Shopping - US - January 2020

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This report looks at the following areas:

While BTS (back to school) is a busy time, most shoppers have an optimistic mindset toward it and think it's fun. A scenario in which consumers have open wallets and open minds creates the perfect environment for retailers to amplify the fun aspect through experiential retailing, build customer relationships and establish loyalties that can last far after the school year begins.

- Spending expectations
- Overall shopping participation
- Where BTS shoppers shop
- When BTS shoppers shop
- What consumers plan to buy
- Shopping influencers
- What consumers want from retailers and why
"Consumers spend more than $\$ 80$ billion getting themselves and their children ready to go back to school. They're mission oriented and bargain hungry and favor retailers who can help them accomplish their goals of saving time and/or money."


## - Diana Smith, Associate Director - Retail \&

Apparel

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