

This report looks at the following areas:

Store-based retailers need to find new ways to harness the power of their high-street presence.

- Online vs offline in the British fashion industry
- · Who are the real fashion influencers?
- · Meeting the needs of an ever-more demanding consumer



"The way people shop for fashion is changing and the distinction between online and offline is increasingly superficial as both channels are intrinsically linked, influencing one another.

Online does continue to capture a greater share of the market year-on-year, but the argument remains that many online sales would not be possible without the presence of physical stores."

– Samantha Dover, Senior

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Table of Contents

OVERVIEW

- What you need to know
- Products covered in this Report

EXECUTIVE SUMMARY

- The market
- Continued growth in the UK fashion industry

Figure 1: Consumer spending on clothing, footwear and accessories, 2014-24

Online set to account for a third of fashion spending
 Figure 2: Online consumer spending on clothing, footwear and accessories, 2014–24

- Companies and brands
- Merging the offline and offline experience
- Social media becomes integral to the purchasing journey
- The consumer
- Online equals store-based purchasing

Figure 3: How fashion items were bought in the last 12 months, April 2019

 Stores influence online shopping, online influences store purchasing

Figure 4: What consumers did before they bought fashion in the last 12 months, April 2019

 Most are reluctant to acknowledge where they look for fashion inspiration

Figure 5: Who consumers look to for fashion inspiration, April 2019

Delivery and returns influence where people shop

Figure 6: What would make consumers choose one retailer over another when buying fashion, April 2019

Existing wardrobe important to consumers

Figure 7: Fashion shopping behaviours, April 2019

What we think

ISSUES AND INSIGHTS

- Online vs offline in the British fashion industry
- The facts
- The implications
- · Who are the real fashion influencers?
- The facts
- The implications
- Meeting the needs of an ever-more demanding consumer

What's included

Executive Summary

Full Report PDF

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- The facts
- The implications

THE MARKET - WHAT YOU NEED TO KNOW

- Spending on fashion remains robust
- Online growth continues to outpace the wider market
- · Ongoing shifts in where people are shopping
- Rising technology usage influences shopping journey

MARKET SIZE AND FORECAST

Demand for fashion buoyed by clothing

Figure 8: Consumer spending on clothing, footwear and accessories, 2014-24

Figure 9: Consumer spending on clothing, footwear and accessories, at constant and current prices, 2014-24

Forecast methodology

ONLINE MARKET SIZE AND FORECAST

Growth in the online market set to slow

Figure 10: Online consumer spending on clothing, footwear and accessories, 2014-24

Figure 11: Online consumer spending on clothing, footwear and accessories, at constant and current prices, 2014-24

Online continues to capture a greater share of spending
 Figure 12: Online as a percentage of all spending on clothing,
 footwear and accessories, 2015-19

Forecast methodology

MARKET DRIVERS

Internet access continues to rise

Figure 13: Household internet access, 2009-18

Smartphone ownership is changing the way we shop

Figure 14: Technology products personally owned, January 2019

Changing social media platform preferences

Figure 15: Social and media networks used in last 3 months, March 2017 and March 2019

Print magazine circulation falling

Figure 16: Types of magazines read in the last 6 months, October 2018

Retail footfall remains weak...

Figure 17: Change in UK retail footfall, by location, May 2016-April 2019

...but most consumers still visit the high street

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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Figure 18: Retail locations visited in the last 6 months, April 2019

An aging population will shape the shopping journey

Figure 19: Trends in the age structure of the UK population, 2016-26

Figure 20: Breakdown of trends in the age structure of the UK population, 2016-26

Consumer confidence remains robust

Figure 21: Consumer financial confidence, January 2016-March 2019

COMPANIES AND BRANDS - WHAT YOU NEED TO KNOW

- Social shopping gains momentum
- In-store technology merges online and offline
- Aiding the online shopping journey
- · The evolution of personal styling

LAUNCH ACTIVITY AND INNOVATION

- The rise of alternative shopping channels
- Shopping gets social
- New ways to reward loyalty
- The reimagining of physical stores
- · The line between online and offline continues to blur
- Additional services add value
- Localised store concepts
- Using online to drive footfall in-store
- · Changes in the delivery and returns proposition
- · Sizing and fitting technology continues to evolve
- Try before you buy gains momentum
- New ways to aid brand and product discovery
- Personal styling becomes more sophisticated

THE CONSUMER - WHAT YOU NEED TO KNOW

- Online penetration is high
- Most shop using both channels
- One in four looks to their peers for fashion advice
- Almost half would choose a retailer because of their delivery
- How consumers decide what to buy is changing

WHAT THEY BUY AND HOW THEY SHOP FOR FASHION

Clothing remains the most purchased product
 Figure 22: What fashion items were bought in the last 12 months, April 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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As many shopping online as in-store

Figure 23: How fashion items were bought in the last 12 months, April 2019

App usage high amongst fashion consumers

Figure 24: How fashion items were bought via smartphones/tablets in the last 12 months, April 2019

Home delivery is favoured by online shoppers

Figure 25: How fashion items bought online were received in the last 12 months, April 2019

Accessory buyers prefer online channel

Figure 26: What fashion items were bought in the last 12 months, by how they were bought, April 2019

WHAT THEY DO BEFORE BUYING FASHION

· One in three visits a store first

Figure 27: What consumers did before they bought fashion in the last 12 months, April 2019

Women more involved in pre-purchase activities

Figure 28: What consumers did before they bought fashion in the last 12 months, by gender, April 2019

Young also more likely to participate

Figure 29: What consumers did before they bought fashion in the last 12 months, by age, April 2019

Online shoppers do more ahead of purchase

Figure 30: How fashion items were bought in the last 12 months, by what they did pre-purchase, April 2019

FASHION INFLUENCERS

Most are inspired by people they know

Figure 31: Who consumers look to for fashion inspiration, April 2019

Men more likely to look to celebrities

Figure 32: Who consumers look to for fashion inspiration, by gender, April 2019

· The importance of influencers in the youth fashion market

Figure 33: Who consumers look to for fashion inspiration, by age, April 2019

Online shoppers more influenced by others

Figure 34: How fashion items were bought in the last 12 months, by fashion inspiration, April 2019

Almost a quarter get inspiration from more than one type of influencer

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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Figure 35: Repertoire of who consumers look to for fashion inspiration, April 2019

IMPORTANT FACTORS WHEN CHOOSING WHERE TO SHOP

Offering a range of delivery options is now integral
 Figure 36: What would make consumers choose one retailer over another when buying fashion, April 2019

Women want easy returns, but retailers want women to return less

Figure 37: What would make consumers choose one retailer over another when buying fashion, April 2019

Finance options and delivery passes resonate with young shoppers

Figure 38: What would make consumers choose one retailer over another when buying fashion, April 2019

Reward schemes are a priority for in-store shoppers
 Figure 39: How fashion items were bought in the last 12 months, by important factors, April 2019

FASHION BUYING BEHAVIOURS

Most consumers don't buy immediately
 Figure 40: Fashion shopping behaviours – purchase considerations, April 2019

Search engines are key to discovery
 Figure 41: Fashion shopping behaviours – the shopping

journey and product discovery, April 2019

- CHAID analysis
- Methodology
- A demand for lifestyle-based fashion recommendations from fashion experts

Figure 42: Purchasing Journey for Fashion – CHAID – Tree output, April 2019

Figure 43: Purchasing Journey for Fashion – CHAID – Table output, April 2019

THE PERFECT SHOPPING EXPERIENCE

- Methodology
- Added value from customer service
- Not so pushy staff
- For some the store experience is everything...
- · ...but for others the devil is in the detail online
- A fit for everyone
- · Variety is the spice of life
- A speedy service

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Full Report PDF

Infographic Overview

Powerpoint Presentation

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Bargain hunters

APPENDIX – DATA SOURCES, ABBREVIATIONS AND SUPPORTING INFORMATION

- Abbreviations
- Additional consumer data
- Pre-purchase activities

Figure 44: How fashion items were bought in the last 12 months, by what they did pre-purchase, April 2019

Fashion influencers

Figure 45: How fashion items were bought in the last 12 months, by fashion inspiration, April 2019

Important factors

Figure 46: How fashion items were bought in the last 12 months, by important factors, April 2019

Consumer research methodology

APPENDIX - MARKET SIZE AND FORECAST

Best- and worst-case forecast

Figure 47: Consumer spending on clothing, footwear and accessories, 2014-24

Figure 48: Online consumer spending on clothing, footwear and accessories, 2014-24

Forecast methodology

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

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