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This report looks at the following areas:

- Consumers don't want to get rid of their cars
- · Ride sharing quickly maturing as a market
- Many ride share users are light users



"Advances in technology have disrupted traditional transportation options such as public transportation, taxis, and even personal vehicles. Consumers can now easily hail a ride or book a car for the day using an app. This Report will examine consumers' attitudes and behaviors regarding the growing mobility market."

Jennifer White Boehm,
 Associate Director - Financial
 Services & Automotive

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Table of Contents

OVERVIEW

- What you need to know
- Definition

EXECUTIVE SUMMARY

- Overview
- The issues
- Consumers don't want to get rid of their cars

Figure 1: Attitudes towards car ownership, January 2019

Ride sharing quickly maturing as a market

Figure 2: Mobility services used, April 2016-January 2019

Many ride share users are light users

Figure 3: Ride sharing frequency, January 2019

- The opportunities
- Ride sharing services are providing consumers with convenience and reliability

Figure 4: Ride sharing attitudes, January 2019

Young consumers see the most benefit in alternative mobility options

Figure 5: Attitudes towards car ownership, by generation, January 2019

Consumers willing to pay more for better compensated
drivers

Figure 6: Ride sharing attitudes toward drivers, by gender and age, January 2019

What it means

MARKET PERSPECTIVE

Lyft IPO filing reveals strong market data

Figure 7: Lyft active riders and rides, 2016-18

Lyft revenues rise, though costs and expenses growing faster

Figure 8: Lyft revenue 2016-18

MARKET FACTORS

· Gas prices impact consumers' mobility choices

Figure 9: US gasoline and diesel retail prices, January 2013-February 2019

Strong economic indicators can increase demand

Figure 10: Consumer sentiment index and unemployment rate, January 2013-February 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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 Coming IPOs for Lyft and Uber may impact market dynamics

KEY PLAYERS – WHAT YOU NEED TO KNOW

- Lyft focused on drivers
- Uber builds toward "urban mobility platform"
- Too many drivers contributing to gridlock?
- Niche upstarts compete for ride sharing services

WHAT'S WORKING?

- Lyft demonstrating care for drivers
- Lyft connects to consumers on a social responsibility level
- · Free rides for Black History Month
- "Green Mode" allows for electric vehicle pick up
- Uber's bike sharing proves to be a popular addition
- Uber partners with Dr Pepper to offer \$5 off rides

WHAT'S STRUGGLING?

- Too many drivers contributing to gridlock?
- CDC to study dockless scooter injuries
- Consumers don't want to give up their cars anytime soon
 Figure 11: Attitudes towards car ownership, January 2019

WHAT'S NEW AND WHAT'S NEXT?

- Uber's partnership with Toyota hints at future of driverless cars
- Niche upstarts compete for ride sharing services
- Uber partners with emergency response start-up RapidSOS

THE CONSUMER - WHAT YOU NEED TO KNOW

- Ride sharing becoming new normal
- · Many ride share users are light users
- Personal car not going away anytime soon
- · Reliability, convenience and safety top consumers concerns
- Younger generations less eager to drive or own vehicle
- · Younger consumers use whichever ride sharing is cheapest
- Consumers care about drivers

VEHICLES IN THE HOUSEHOLD

- Most Americans have at least one vehicle in household
 Figure 12: Vehicles in household, January 2019
- iGeneration most likely to not own vehicle
 Figure 13: Vehicles in household, by generation, January 2019
- Urban consumers less likely to own vehicle

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

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Figure 14: Vehicles in household, by area, January 2019

TRANSPORTATION SERVICE USAGE

Ride sharing and public transportation most popular
 Figure 15: Mobility services used, January 2019

Ride sharing becoming more normalized
 Figure 16: Mobility services used, April 2016-January 2019

 Younger consumers prefer ride sharing and public transportation

Figure 17: Mobility services used, by generation, January 2019

Car-free households rely on public transportation
 Figure 18: Mobility services used, by vehicles in household,
 January 2019

RIDE SHARING FREQUENCY

Majority of car sharing users are heavy users
 Figure 19: Car sharing frequency, January 2019

• Many ride share users are light users
Figure 20: Ride sharing frequency, January 2019

 Growth in number of ride sharing light users
 Figure 21: Ride sharing frequency, December 2016-January 2019

PERSONAL MOBILITY

Personal car is most reliable solution for most consumers
 Figure 22: Attitudes toward transportation, January 2019

Young consumers least reliant on personal vehicle
 Figure 23: Attitudes toward transportation, by generation,
 January 2019

MOBILITY FACTORS

Reliability, convenience and safety top consumers concerns
 Figure 24: Mobility factors, January 2019

Women value safety, men lean toward practicality
 Figure 25: Mobility factors, by gender, January 2019

Brands can reach more affluent households if they deliver convenience

Figure 26: Mobility factors, by household income, January 2019

 Households without any vehicles value environmental impact

Figure 27: Mobility factors, by vehicles owned, January 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

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ATTITUDES TOWARD CAR OWNERSHIP

- Many consumers still feel personal vehicle best for commute
 Figure 28: Attitudes towards car ownership, January 2019
- Younger generations less eager to drive or own vehicle
 Figure 29: Attitudes towards car ownership, by generation,
 January 2019
- Car sharing users have negative feelings toward driving
 Figure 30: Attitudes towards car ownership, by usage of car sharing, January 2019

RIDE SHARING BEHAVIORS

- Ride sharing often a replacement for public transportation
 Figure 31: Ride sharing behaviors, January 2019
- Younger consumers use whichever ride sharing is cheapest Figure 32: Ride sharing behaviors, by generation, January 2019
- Those who ride public transportation looking for savings
 Figure 33: Ride sharing behaviors, by public transportation usage, January 2019

ATTITUDES TOWARD MOBILITY SERVICES

- Ride sharing experiences are generally positive Figure 34: Ride sharing attitudes, January 2019
- Consumers care about drivers
 Figure 35: Ride sharing attitudes towards drivers, January
- Older women don't have a preferred ride sharing app Figure 36: Ride sharing attitudes, by gender and age, January 2019
- Young men believe in better driver compensation and would pay for it

Figure 37: Ride sharing attitudes toward drivers, by gender and age, January 2019

Younger men willing to pay for shorter wait times
 Figure 38: Ride sharing attitudes toward drivers, by gender and age, January 2019

APPENDIX – DATA SOURCES AND ABBREVIATIONS

- Data sources
- Consumer survey data
- Direct marketing creative
- Abbreviations and terms
- Abbreviations

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

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