

Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The number of car finance contracts for new cars decreased in 2017. In part, this is due to the cyclical nature of the product. However, wider economic concerns could lead to consumers holding onto older cars longer. Lenders need to ensure car finance continues to appeal to existing customers, while also addressing the issue of residuals by maintaining the expansion of PCP for used cars."

- Rich Shepherd, Sr Financial Services Analyst

This report looks at the following areas:

- Use of consumer credit to access car finance is a worrying sign
- Understanding is high but there's room for better education
- Subscriptions can satisfy young drivers' demand for convenience

The value of car finance products grew in 2017. However, the rate of growth was much lower than in recent years, while the volume of new contracts grew by just 2%. The period of rapid growth in the market is over, at least for now. Car manufacturers and providers are therefore faced with a new set of challenges, simultaneously having to find new ways to appeal to consumers, and to deal with the increased number of used cars generated by customers returning them at the end of their finance plan.

Although car ownership is falling among some demographic groups, it remains important for most consumers. They are, though, split on the use of finance to achieve this.

This Report covers the UK market for car finance for private individuals. This includes analysis of the size of the market, including recent performance and forecasts for the next five years. The major market drivers and distribution trends are discussed, as well as key providers and competitive strategies. Finally, Mintel's exclusive consumer research explores car ownership, how people paid for their last car, how car finance customers researched and arranged their contract, and attitudes towards car finance in general.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

Growth in car finance contracts fell sharply in 2017

Figure 1: Forecast of value of car finance contracts sold through dealerships (private sector only) - Fan chart, 2012-22

Almost half of all sales are arranged through franchised dealers

Figure 2: Sales of new and used car volumes, by channel, 2013-17

Companies and brands

Dealerships dominate the car finance point of sale

Figure 3: Car finance providers used, March 2018

PCPs account for the vast majority of adspend

Figure 4: Total above-the-line, online display and direct mail advertising expenditure on car finance and leasing products, 2015/16-2017/18

The consumer

Two thirds of consumers own a car

Figure 5: Car ownership, March 2018

22% used car finance to buy their last car

Figure 6: How people paid for the last car they bought or leased, March 2018

HP and PCP dominate the car finance market

Figure 7: Type of car finance used, March 2018

Car dealerships have a stranglehold on distribution of car finance

Figure 8: Sources of information used to research most recent car finance product, March 2018

Consumers are very confident that they understand their finance deal

Figure 9: Attitudes towards current car finance product, March 2018

Borrowing for cars is still taboo for many

Figure 10: Attitudes towards car finance, March 2018

What we think

Issues and Insights

Use of consumer credit to access car finance is a worrying sign

The facts

The implications

Understanding is high but there's room for better education

The facts

The implications

Subscriptions can satisfy young drivers' demand for convenience

BUY THIS REPORT NOW **VISIT:** store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The facts

The implications

The Market - What You Need to Know

Growth in car finance contracts plummeted in 2017

Car finance accounts for 88% of private new car sales

Car sales fell in 2017, while the FCA is continuing to investigate the car finance market

Almost half of all sales are arranged through franchised dealers

Market Size and Forecast

Growth in car finance contracts fell in 2017...

Figure 11: Volume and value of car finance contracts sold through dealerships (private sector only), 2013-17

...but the average value grew by 6%

Lending forecast to reach £49 billion in 2022...

Figure 12: Forecast of value of car finance contracts sold through dealerships (private sector only) - Fan chart, 2012-22

Figure 13: Forecast of value of car finance contracts sold through dealerships (private sector only), 2012-22

...supported by steady growth in volume

Figure 14: Forecast of volume of car finance contracts sold through dealerships (private sector only) - Fan chart, 2012-22

Figure 15: Forecast of volume of car finance contracts sold through dealerships (private sector only) - Fan chart, 2012-22

Forecast methodology

Market Segmentation

The market was reliant on used car sales for growth last year

Figure 16: Volume and value of private car finance contracts sold via dealerships, segmented by new and used cars, 2013-17

Small increase in penetration of car finance

Figure 17: Proportion of new private car sales bought with a car finance agreement, 2013-17

Figure 18: Proportion of used car sales bought with a car finance agreement, 2013-17

Market Drivers

Car sales fell in 2017

Figure 19: New and used car market volumes, 2012-17

Figure 20: UK new and used car sales, by volume, 2012-22

FCA investigation into car finance continues...

...but a March 2018 update was encouraging

Half plan to buy a car in the next three years...

Figure 21: Intention of purchasing a car/s in the next three years, 2015-17 $\,$

...and new cars are most in demand

Figure 22: Likelihood of new or used purchase, December 2017

A base rate rise, but borrowing conditions remain favourable

Channels to Market

Almost half of all sales are arranged through franchised dealers

Figure 23: Sales of new and used car volumes, by channel, 2013-17

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Companies and Brands - What You Need to Know

Ford is the biggest manufacturer of new cars in the UK

Companies are improving online and used car propositions

PCPs account for the vast majority of adspend

Market Share

Dealerships dominate the car finance point of sale

Figure 24: Car finance providers used, by sources of information used to research most recent car finance product, March 2018

Ford is the biggest manufacturer of new cars in the UK

Figure 25: Manufacturer shares of new car registrations, 2017

Competitive Strategies

Firms focus on developments in online services...

Digital innovations are improving the customer journey

Manufacturers are developing their services to stay ahead...

...but are the tech giants the future of online car sales?

...and used car solutions

Peugeot looks to address residual stock

Payment Swap looks to serve mid-term PCP customers

Vertu Motors introduces online sales platform for used cars

More competition in comparison

Santander signs deals to provide finance for some British classics

Drover and Drive-Hive introduce differing subscription models

Advertising and Marketing Activity

PCPs account for the vast majority of adspend

Figure 26: Total above-the-line, online display and direct mail advertising expenditure on car finance and leasing products, 2015/16-2017/18*

CarFinance 247 is the highest spending advertiser in car finance

Figure 27: Top 10 advertisers of above-the-line, online display and direct mail advertising expenditure on car finance and leasing products, 2015/16-2017/18*

$\label{local_problem} \mbox{Digital advertising is the dominant promotions channel}$

Figure 28: Total above-the-line, online display and direct mail advertising expenditure on car finance and leasing products, by media type, 2017/18*

Alternative credit products benefit from far higher, if falling, adspend

Figure 29: Total above-the-line, online display and direct mail advertising expenditure on credit cards, unsecured loans and secured loans, 2015/16-2017/18*

Nielsen Ad Intel coverage

The Consumer - What You Need to Know

Two thirds of consumers own a car

22% used car finance to buy their last car

Car dealerships have a stranglehold on distribution of car finance

Consumers are very confident that they understand their finance deal

Borrowing for cars is still taboo for many

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Car Ownership

Two thirds of consumers own a car

Figure 30: Car ownership, March 2018

Used cars are slightly more common than new ones

Figure 31: Car acquisition, March 2018

38% of those who don't own a car can drive

Figure 32: Car access among non-car owners, March 2018

How People Paid for Last Car Purchase

A quarter bought their last car with car finance, but savings are still key

Figure 33: How people paid for the last car they bought or leased, March 2018

Some signs of confusion over car finance arrangements

Younger drivers and higher earners most likely to use car finance...

Figure 34: Use of car finance/lease agreement to fund most recent car purchase, by age and annual household income, March 2018

...which was used for 44% of new cars bought in the last two years

Figure 35: Use of savings and car finance/lease agreement to fund most recent car purchase, by type of car purchase, March 2018

A fifth used more than one source of funding

Figure 36: Number of sources of funding used to purchase last car, March 2018

HP and PCP dominate the car finance sector

Figure 37: Type of car finance used, March 2018

Car Finance Research

Just 23% consulted a PCW to research finance options

Figure 38: Sources of information used to research most recent car finance product, March 2018

Recommendations can have a big impact

Figure 39: Sources of information used to research most recent car finance product, by age, March 2018

Half used just one source of information

Figure 40: Number of sources of information used to research most recent car finance product, March 2018

Attitudes towards Current Car Finance Product

Understanding of terms is strong...

Figure 41: Understanding of current car finance product, March 2018

...but is everyone getting the best deal?

Figure 42: Response to the statement "I think that my current car finance contract is the cheapest way I could buy my car", by socioeconomic group, March 2018

22% used unsecured credit to pay for a finance deposit...

Figure 43: Considerations when arranging last car finance product, March 2018

...but fewer than one in three considered it to buy their car outright

Repeat business to drive future growth

Figure 44: Response to the statement I plan to use the same type of car finance that I have now to buy my next car", by age, March 2018

Attitudes towards Car Finance

Borrowing for cars is still taboo for many

BUY THIS REPORT NOW **VISIT:** store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2693.85 | €2245.17

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 45: Attitudes towards car finance, March 2018

An opportunity to push packaged deals

Is car ownership on its way out?

Figure 46: Agreement with the statement $^{\circ}I$ would be happy to lease rather than own a car if it meant I could afford a better car", by age, annual household income, and type of car owned, March 2018

New car owners have greater affinity for car finance

Figure 47: Agreement with attitudes towards car finance, by type of car owned, March 2018

Open Banking could appeal to some car shoppers

Appendix - Data Sources, Abbreviations and Supporting Information

Abbreviations

Consumer research methodology

Appendix - Market Size and Forecast

Figure 48: Forecast of private car finance plans (value) - Best- and worst-case scenarios, 2017-22

Figure 49: Forecast of private car finance plans (volume) - Best- and worst-case scenarios, 2017-22

Forecast methodology