

Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Expensive colour trends and focus on hair health drive expected growth of the in-salon hair services market. With a predicted decline in disposable income will, salons should reward current clientele to ensure loyalty. Promotional offers should target younger adults, driven by inspiration from social media."

-Alex Fisher, Senior Beauty Analyst

This report looks at the following areas:

- The realities of loyalty
- Harnessing the youth trade
- A growing focus on hair health

The value of the in-salon hair services market declined slightly in 2016, but growth is expected in 2017 due to colour trends and a subsequent focus on hair health. While bleaching and recolouring is expensive, restoring hair structure with conditioning treatments has pushed spend up even further.

However, this upturn could be short-lived due to factors affecting disposable income, increasing the importance for salons to show their value in more creative ways; for example, supporting local communities in the hope of attracting new clients, and rewarding the loyalty of their current clientele. Salons could also look to increase frequency of visits from appearance-focused younger adults with discount packages and follow-up services, potentially benefiting the value of the sector further.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

A good year, but there may be trouble ahead

Figure 1: Best- and worst-case forecast for the UK in-salon hair services market, 2012-22

Companies and brands

Your friendly neighbourhood salon

Undoing the damage

The consumer

Necessity drives frequency

Figure 2: Number of times professional hair services have been used in the last 12 months, by gender, June 2017

Figure 3: Location of professional hair services, by gender and age, June 2017

Show me the value

Figure 4: Barriers to using hair services, June 2017

Hair services are evolving

Figure 5: Types of professional hair services used in the last 12 months, by gender, June 2017

Inspire me

Figure 6: Reasons for using professional hair services, June 2017

Everyday VIP

Figure 7: Experience of additional services at salon/barber, June 2017

Convenience and connection

Figure 8: Reasons for choosing a hair dresser/barber, by gender, June 2017

What we think

Issues and Insights

The realities of loyalty

The facts

The implications

Harnessing the youth trade

The facts

The implications

A growing focus on hair health

The facts

The implications

The Market - What You Need to Know

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

A good year for salons...

...But there may be trouble ahead

DIY approach

Market Size and Forecast

Price recovery drives current growth

Figure 9: UK value of the in-salon hair services market, at current and constant prices, 2012-22

Post-Brexit uncertainty clouds the future

Figure 10: Best- and worst-case forecast for the UK in-salon hair services market, 2012-22

Forecast methodology

Market Drivers

Female population changes

Figure 11: Trends in the age structure of the UK female population, 2012-22

Economic uncertainty

Figure 12: Changes in household finances, January 2015-May 2017

Figure 13: Employment and unemployment, by gender, 2012-22

Deal hunters back down

Figure 14: Trends in savvy shopping habits, October 2013 and August 2015

Growth of image-based social media

Figure 15: Type of content shared on social and media networks, by social and media networks used, March 2017

Figure 16: Pinterest search results for 'haircuts', June 2017

Advances in at-home hair colour

Figure 17: Usage of hair colourants in the past 12 months, October 2015 and January 2017

Figure 18: L'Oréal Colorista range, June 2017

Companies and Brands - What You Need to Know

Your friendly neighbourhood salon

Undoing the damage

Salon and Treatment Innovation

Salon innovation

From stylist to therapist

Not just a salon

Figure 19: Glitch salon, Bristol, June 2017

Great British Barber Bash

Figure 20: The Great British Barber Bash, Barber Jam poster, 2017

Treatment innovation

Conditioning for healthy hair

Figure 21: Kim Kardashian tweets about Olaplex, January 2016

Unicorns and mermaids

Figure 22: Colour trends on social media, 2017

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Men opt for the pompadour fade

Figure 23: Pompadour fade hairstyle, 2017

The Consumer - What You Need to Know

Necessary upkeep drives frequency

Show me the value

Treatments are evolving

Inspire me

Everyday VIP

Convenience and connection

Use of Professional Hair Services

Older women drive higher frequency

Figure 24: Number of times professional hair services have been used in the last 12 months, by gender, June 2017

Figure 25: Number of times professional hair services have been used in the last 12 months, by age, June 2017

Opportunity among parents

Figure 26: Location of professional hair services, by gender and age, June 2017

Barriers to Using Professional Hair Services

Customers need to see the value

Figure 27: Barriers to using hair services, June 2017

Bring the fun

Figure 28: Barriers to using hair services, by number of times professional hair services have been used in the last 12 months, June 2017

Chin up

Hair Services Used

Men are low-maintenance

Figure 29: Types of professional hair services used in the last 12 months, by gender, June 2017

Treatments amongst men

Figure 30: Types of professional hair services used by men in the last 12 months, by age, June 2017

Treatments amongst women

Figure 31: Headmasters #maskyourgreys campaign, July 2017

Figure 32: Types of professional hair services used by women in the last 12 months, by age, June 2017

The new wig wardrobe

Figure 33: Sia and Kylie Jenner sporting fashion wigs, 2017

Reasons for Using Professional Hair Services

Needs before wants

Figure 34: Reasons for using professional hair services, June 2017

The price is right

Figure 35: Reasons for using professional hair services, by age, June 2017

Niche treatments driven by inspiration

Figure 36: Types of professional hair services used in the last 12 months, by reasons for using professional hair services, June 2017

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#HairInspiration

Figure 37: Tress App, 2016

Facilities and Services

Reward your loyalists

Figure 38: Experience of additional services at salon/barber, June 2017

Enhance the experience

Figure 39: Use in the last 12 months and interest in using additional services at salon/barber, by reason for using professional hair services, June 2017

Reasons for Salon Choice

Reasons to linger

Figure 40: Reasons for choosing a hair dresser/barber, by gender, June 2017

Making a connection

Figure 41: Reasons for choosing a hair dresser/barber, by age, June 2017

Appendix - Data Sources, Abbreviations and Supporting Information

Abbreviations

Consumer research methodology

Forecast methodology

EMAIL: reports@mintel.com