

Workplace Pensions - UK - June 2017

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“Whilst consumers clearly recognise the importance of paying into a workplace pension, many do not translate their attitudes into actions. Providers and employers may need to do more to incentivise employees to plan for retirement. Consumers show a willingness to engage, with many keen to receive regular updates on their fund and hear about their projected retirement income.”

– **Paul Davies, Senior Financial Services Analyst**

This report looks at the following areas:

- **Consumers call for a 'down-to-earth' pension provider**
- **Helping employees to help themselves**

The introduction of auto-enrolment has spurred on consumer uptake of workplace pensions, with around two thirds of workers now contributing to a scheme through their employer.

Consumers clearly appreciate the value and importance of paying into a workplace pension. Many see this as one of the safest ways to save for retirement and as a result contributing towards a pension gives them a sense of financial security.

However economic uncertainty and pressure on real wages could well result in more people considering their options, particularly with minimum contributions set to increase significantly between now and April 2019. Many workplace pension holders have already considered opting out of a scheme in order to increase their take-home pay.

Consequently, it is more important than ever that providers and employers look to improve access to online resources in an effort to better interact with workers, many of whom are unengaged and uninformed. Simplified tools that strip out jargon and give consumers a digestible overview of their funds, as well as their projected retirement income, should help to limit the risk of a spike in opt-out rates.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market

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Insurer-administered trust-based premiums expected to see marginal boost

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