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"Even though baby care products retailing is seeing the trend of moving to online, specialised baby care store is still the most trusted and most often visited channel for Chinese mums. This indicates in-store experience is still crucial in mums' purchase journey. Brands and retailers need to integrate the advantages of both online and offline channels to provide seamless shopping experience."

- Alice Li, Research Analyst

# This report looks at the following areas:

- Will high-tier cities' parents trade down for a second baby?
- Has online shopping surpassed in-store?
- Further product differentiation

The nappies and baby wipes market in China is rapidly growing yet fiercely competed, and the trend is expected to continue in the next five years. Meanwhile, Chinese parents are growing more rational and critical when buying nappies, which drives them to leverage the benefits of both online and in-store channels. With a clear trend of shifting to online shopping, specialised mother and baby care stores is still the most trusted channel where consumers are less sensitive to price increase than other channels.

This Report contains analysis of consumers' purchase journey of nappies. It goes into detail to understand what channels they use to gather information, to purchase and repurchase, and to what extent they are sensitive to price. The Report also provides information about the problems Chinese mums encounter when taking care of babies.

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**DID YOU KNOW?** 

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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