

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Capitalizing on Beauty Enthusiasts' interest in experimentation, trends, free samples, and online reviews can help generate or boost sales. In-store, online, wearable, and mobile technologies all offer potentially powerful tools to engage, educate, and orient today's beauty consumer."

> Shannon Romanowski, Category Manager -Health, Household, Beauty & Personal Care

This report looks at the following areas:

- · Market is growing, but fragmented and highly competitive
- · Demographic trends offer mixed results for the market
- Most women show moderate investment in the category

This Report covers a broad range of products within the beauty market. For the purposes of this Report, Mintel has defined the beauty market as follows:

- Haircare
- · Facial skincare
- · Color cosmetics
- · Nail color and care
- Fragrances
- Hair appliances
- Skincare devices

Excluded from this Report are personal care products that are used for regular hygiene and grooming such as:

- Soap, bath, and shower products
- Hand and body care
- Shaving and hair removal products
- · Antiperspirant and deodorant
- Oral care

Mintel has also created three beauty consumer segments which are defined as follows:

- · Beauty Enthusiast
 - those that spend 20 minutes or more on their daily beauty routine, have intermediate or greater skills at using beauty products, occasionally or frequently experiment with new beauty products/trends, and use a range of brands.
- Occasional Beauty
 - those that spend less than 30 minutes on their daily beauty routine, have basic or intermediate skills at using beauty products, rarely or occasionally experiment with new beauty products/trends, and use a range of brands.
- Basic Beauty
 - those who spend less than 20 minutes on their daily beauty routine, have basic skills at using beauty products, never or rarely experiment with new beauty products/trends, and use primarily value/mass brands.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Definition

Executive Summary

The issues

Market is growing, but fragmented and highly competitive

Figure 1: Share of beauty market sales, by category, 2014

Demographic trends offer mixed results for the market

Figure 2: Any beauty product usage, by age, January 2016

Most women show moderate investment in the category

Figure 3: Time spent on beauty routine, skill level, experimentation, and brand type, January 2016

The opportunities

Enthusiasts comprise a dynamic consumer segment

Figure 4: Regular usage of beauty products, by all and Beauty Enthusiasts, January 2016

Engage Millennials with technology and omnichannel approach

Figure 5: Sources of information, by generation, January 2016

Positive attitudes toward shopping is widespread, but choice is overwhelming

Figure 6: Attitudes toward brands and shopping, any agree, by all and Beauty Enthusiasts, January 2016

What it means

The Market - What You Need to Know

Nearly one in three women are Beauty Enthusiasts

Beauty market continues to grow

Plethora of products and brands are sold through wide range of channels

Economic growth, population trends, and natural products drive market

Beauty Segments

Three segments: Beauty Enthusiast, Occasional Beauty, and Basic Beauty

Beauty Enthusiast

Occasional Beauty

Basic Beauty

Beauty Enthusiasts are the most avid, engaged consumers

Figure 7: Beauty Enthusiast – CHAID output, January 2016

Occasional Beauty consumers make up largest segment

Figure 8: Occasional Beauty– CHAID output, January 2016

Basic Beauty consumers are least invested in the category

Figure 9: Basic Beauty- CHAID output, January 2016

Figure 10: Beauty segments – CHAID output, January 2016



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 730

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

CHAID analysis methodology

Market Perspective

Beauty and personal care market is growing, topping \$46 billion in 2015

Figure 11: Total US retail sales and forecast of beauty products, at current prices, 2010-20

In narrowly defined beauty market, color cosmetics is largest segment

Figure 12: Share of beauty market sales, by category, 2014

Fashion trends and experimentation propel the largest segment: Color cosmetics

Haircare benefits from high levels of penetration, regular use

In facial skincare, sales growth of anti-aging products slows and evolves

Nail color, currently off-trend, sees growth lag relative to the beauty market as a whole

In fragmented retail landscape, drug stores and online retailers grow share

Market Factors

Improving economy underpins greater spending on beauty products

Figure 13: Regular use of beauty products, by household income, January 2016

Growth in female population should propel market growth

Figure 14: Female population by age, 2010-20

Hispanic population will be vital to market through 2020 and beyond

Figure 15: Population by race and Hispanic origin, 2010-20

Key Players – What You Need to Know

Multichannel marketing for Millennials and subscription services

Department stores struggle to grow, some larger brands stagnate

New ways to engage consumers with technology in-store and via apps

What's Working?

Multichannel, trend-focused approach to engaging with Millennials

Subscription services with samples and curated selections

Gentle, organic, and natural beauty products

Figure 16: Select beauty products with mild formulations and natural claims, 2015

Products, marketing, and spokespeople for diverse users

Figure 17: Revlon, Choose Love campaign, 2016

Figure 18: Sephora Milk Make-up tutorial, 2016

What's Struggling?

Department stores struggle to maintain share

Larger brands command major shares, but are stagnating

What's Next?

Interactive and virtually integrated retail channels

Mobile apps for information, customization, and experimentation

Skincare products for Gen \boldsymbol{X} and Boomer women



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Asian skincare trends offer new usage occasions, benefits

The Consumer - What You Need to Know

Beauty Enthusiasts show deep investment in the category

Millennials are engaged, look online for inspiration and information

Hispanic women, while often invested, demand high value propositions

Customers weigh range of factors, seek information from other users

Tutorials, mobile apps, and personal style focus may build market

Product Usage

Regular usage highest for haircare, skincare, and make-up

Figure 19: Any and regular usage of beauty products, January 2016

Regular usage of products escalates among Beauty Enthusiasts

Figure 20: Regular usage of beauty products, by all and Beauty Enthusiasts, January 2016

Millennials and Gen-Xers use wide range of products

Baby Boomers use fewer products, show less category engagement

Figure 21: Regular usage of beauty products, by generation, January 2016

Hispanics over index for usage of full range of beauty products

Figure 22: Regular usage of beauty products, by race and Hispanic origin, January 2016

Time Spent, Skills, Experimentation, and Brand Choice of Beauty Shoppers

The majority of women show moderate levels of engagement

Figure 23: Time spent on beauty routine, skill level, experimentation, and brand type, January 2016

Time, skill, experimentation, and brand engagement shape segments

Figure 24: Time spent and skill level, by segment, January 2016

Figure 25: Experimentation and brand, by segment, January 2016

Millennials spend more time, experiment more frequently

Figure 26: Time spent and skill level, by generation, January 2016

Figure 27: Experimentation and brand, by generation, January 2016

Hispanic women strongly engaged, use mass brands

Figure 28: Time spent and skill level, by race and Hispanic origin, January 2016

Figure 29: Experimentation and brand, by race and Hispanic origin, January 2016

Purchase Influencers

Benefit, ease of use, and brand are top purchase influencers

Many women rely on familiar products and brands

Samples and promotions can bring in new users

Packaging is a secondary factor, but can spark interest

Figure 30: Purchase influencers, any rank, by all and Beauty Enthusiasts, January 2016

Beauty Enthusiasts seek out benefits

Figure 31: Purchase influencers, any rank, by segment, January 2016

Product benefit is an especially important influencer for Boomers



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100 | EMALL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 32: Purchase influencers, any rank, by generation, January 2016

For Hispanics, brand is most widely cited influencer

Figure 33: Purchase influencers, any rank, by race and Hispanic origin, January 2016

Sources of Information

Information and reviews inspire purchases

Figure 34: Sources of information, by all and Beauty Enthusiasts, January 2016

Enthusiasts devote time to exploring a range of sources

Figure 35: Sources of information, by segment, January 2016

YouTube and social media are key sources for Millennials

Figure 36: Sources of information, by generation, January 2016

Hispanics use a range of sources

Figure 37: Sources of information, by race and Hispanic origin, January 2016

Shopping for Beauty Products

Most users turn to a range of brands, suggesting opportunity

Figure 38: Shopping for beauty products, agree, by all and Beauty Enthusiasts, January 2016

Enthusiasts research extensively, in-store and online

Figure 39: Shopping for beauty products, select statements, by segment, January 2016

Millennials find information from wide range of sources

Figure 40: Shopping for beauty products, select statements, by generation, January 2016

Hispanics often shop for beauty products as part of household purchase

Figure 41: Shopping for beauty products, select statements, by race and Hispanic origin, January 2016

Attitudes toward Beauty Products

Positive attitudes are widespread, but choice overwhelming

Figure 42: Attitudes toward brands and shopping, any agree, by all and Beauty Enthusiasts, January 2016

Self-esteem, personal style, and looking youthful drive interest

Figure 43: Attitudes toward beauty regimen and trends, any agree, by all and Beauty Enthusiasts, January 2016

Enthusiasts find pleasure in shopping, sampling, and beauty routine

Figure 44: Attitudes toward brands and shopping, any agree, by segment, January 2016

Figure 45: Attitudes toward beauty regimen and trends, any agree, by segment, January 2016

Millennials more likely to take pleasure in following trends, shopping

Figure 46: Attitudes toward brands and shopping, any agree, by generation, January 2016

Figure 47: Attitudes toward beauty regimen and trends, any agree, by generation, January 2016

Hispanic women show positive attitudes, but resist paying for top brands

Figure 48: Attitudes toward brands and shopping, any agree, by race and Hispanic origin, January 2016

Figure 49: Attitudes toward beauty regimen and trends, any agree, by race and Hispanic origin, January 2016

Appendix - Data Sources and Abbreviations

Data sources

Sales data



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71 The above prices are co

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Consumer survey data

Consumer qualitative research

Abbreviations and terms

Abbreviations

Terms

Appendix - Market

Figure 50: Consumer Confidence, 2010-15

Figure 51: Total US retail sales and forecast of beauty products, at current prices, 2010-20

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com