

Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"UK retail value sales of tea have been in decline, with growth in sales of green, fruit/herbal and speciality teas not enough to make up for a fall in sales of standard black tea that dominates the market. Tea brands need to increase the appeal of their products to 16-34-year-olds who have a stronger preference for more indulgent hot drinks." Richard Caines, Senior Food & Drink Analyst

This report looks at the following areas:

- NPD needed to drive more tea drinking among younger generation
- Adding value to tea market through wider repertoires and trading up
- New features and formats needed in hot chocolate and malted drinks to develop new
 usage occasions

Sales of tea, hot chocolate and hot malted drinks declined by 4% in 2015. The market continued to be impacted by falling consumption of standard black tea, as well as price activity. The tea market is changing though, with growth in sales of green, herbal/fruit and speciality teas leading to mainstream brands such as PG Tips and Tetley expanding their product offers.

The growth in these segments of the tea market is not currently enough though to make up for the reductions seen in sales of standard black tea. Encouraging trading up in the latter area and encouraging more drinking of black tea among younger people will be important to stem the decline. Tea competes against a wide range of other drinks, so a focus on new flavours and functional benefits can increase appeal.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

China +86 (21) 6032 7300

арас +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this report

Executive Summary

The market

Decline in total sales of tea and other hot drinks

Figure 1: UK retail value sales and forecast for the tea*, hot chocolate and hot malted drinks market, 2011-21

Green tea the biggest boost to tea market

Figure 2: UK retail value sales of tea, by segment, 2013-15

Companies and brands

PG Tips' lead over Twinings narrows

Figure 3: Top brands' sales and shares in the UK tea market, by value, 2015-16

The consumer

Half of people drink standard black tea daily

Room to encourage more drinking of hot chocolate

Strong brand loyalty in tea buying

Figure 4: Prompts that would encourage people to buy a different tea type/brand, May 2016

Low price and promotions exert a big influence

Figure 5: Most important factors influencing choice when buying one tea type/brand over another, May 2016

Strong interest in tea with added health benefits

Figure 6: Interest in trying different products, May 2016

Speciality teas can appeal as a treat and encourage trading up

Figure 7: Attitudes towards tea and other hot drinks, May 2016

What we think

Issues and Insights

NPD needed to drive more tea drinking among younger generation

The facts

The implications

Adding value to tea market through wider repertoires and trading up

The facts

The implications

New features and formats needed in hot chocolate and malted drinks to develop new usage occasions

The facts

The implications

The Market – What You Need to Know

Decline in total sales of tea and other hot drinks

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Long-term decline in tea consumption continues

Green tea the biggest boost to the tea market

Fall in sales of hot chocolate and hot malted drinks

Need for market to encourage more drinking by younger people

Market Size and Forecast

Declining sales of standard black tea hits total market

Figure 8: UK retail sales for the tea*, hot chocolate and hot malted drinks market, by volume and value, 2011-21

No immediate signs of recovery in total tea sales

Figure 9: UK retail value sales and forecast for the tea*, hot chocolate and hot malted drinks market, 2011-21

Forecast methodology

Segment Performance

Declining black tea sales continue to hit market

Figure 10: UK retail value and volume sales of tea*, 2011-21

Figure 11: UK retail value sales and forecast for tea*, 2011-21

Green tea provides the biggest boost to the market

Figure 12: UK retail value sales of tea, by segment, 2013-15

Figure 13: UK retail volume sales of tea, by segment, 2013-15

Decline in sales of hot chocolate and malted drinks

Figure 14: UK retail value and volume sales for the hot chocolate and hot malted drinks market, 2011-21

Figure 15: UK retail value sales and forecast for the hot chocolate and hot malted drinks market, 2011-21

Need for more marketing activity to encourage drinking

Figure 16: UK retail value sales of hot chocolate and hot malted drinks, by segment, 2013-15

Figure 17: UK retail volume sales of hot chocolate and hot malted drinks, by sector, 2013-15

Market Drivers

Long-term decline in tea but more drinking of coffee

Figure 18: UK household purchases of tea, coffee and cocoa, hot chocolate and malt drinks, 2001-14

Competition from soft drinks and waters

Figure 19: UK household purchases of mineral and spring waters and soft drinks, 2001-14

Younger people need encouraging to drink more tea

Figure 20: Trends in the age structure of the UK population, 2010-20

Key Players – What You Need to Know

PG Tips' lead over Twinings narrows

Yorkshire Tea and Pukka see sales growth

Mondelez has nearly half of hot chocolate sales

Big focus on flavour extensions in tea

Increasing choice of green and speciality teas

Confectionery brands extend hot chocolate offer

Darker or more indulgent hot drinks and different formats

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Increase in 2015 advertising for teas

PG Tips the most trusted brand

Twinings stands out for innovation and high quality

Typhoo has more lapsed users

Market Share

PG Tips' market lead over Twinings is narrowing

Yorkshire Tea and Pukka see sales growth

Figure 21: Top brands' sales and shares in the UK tea market, by value and volume, 2014/15 and 2015/16

Mondelez accounts for nearly half of hot chocolate sales

Tassimo benefits from popularity of pod machines

Figure 22: Leading brands' sales and shares in the UK hot chocolate market, by value and volume, 2014/15 and 2015/16

Horlicks and Ovaltine dominate hot malted drinks

Figure 23: Leading brands' sales and shares in the UK malted drinks market, by value and volume, 2014/15 and 2015/16

Launch Activity and Innovation

Tea bags dominate launch activity

Figure 24: New product launches in the UK tea market, by format type, 2011-16

Twinings leads launch activity with flavour extensions

Figure 25: Examples of new flavour launches in the UK tea market, 2015 and 2016

Figure 26: Further examples of new flavour launches in the UK tea market, 2015 and 2016

Tetley puts focus on added health benefits

Figure 27: Examples of Tetley's super' fruits and green tea launches in the UK tea market, 2015 and 2016

Figure 28: New product launches in the UK tea market (top 12*), by company, 2011-16

Increasing choice of green teas available

Packaging revamp for PG Tips and more blends to choose from

Ethical claims prominent in the tea market

Figure 29: New product launches in the UK tea market, by claims (top 15*), 2011-16

Chocolate confectionery brands extend hot chocolate offer

Options was the focus of launch activity for Ovaltine

Figure 30: Examples of launches in the UK hot chocolate market, 2015 and 2016

More indulgent hot chocolates and added flavours

Figure 31: Examples of launches in the UK hot chocolate market, 2015 and 2016

Figure 32: New product launches in the UK malt and other hot beverages market, by company, 2011-16

`Light' products prominent and low-sugar claims growing

Figure 33: New product launches in the UK malt and other hot beverages market, by claims (top 12*), 2011-16

Brand Communication and Promotion

Big increase in 2015 advertising

Figure 34: Recorded above-the-line, online display and direct mail total advertising expenditure on tea and other hot drinks, 2012-16

Taylor's Yorkshire Tea biggest spender

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 35: Recorded above-the-line, online display and direct mail total advertising expenditure on tea, by advertiser, 2012-16

Twinings benefits from encouraging everyday drinking

Unilever's PG Tips launches 'Keep It Tea' campaign

Tetley looks to mix of new products and nostalgia

Clipper Teas pushes green tea range

Return to major advertising for Typhoo

Nielsen Media Research coverage

Brand Research

What you need to know

Brand map

Figure 36: Attitudes towards and usage of selected brands, May 2016

Key brand metrics

Figure 37: Key metrics for selected brands, May 2016

Brand attitudes – PG Tips the most trusted brand

Figure 38: Attitudes, by brand, May 2016

Brand personality – Pukka stands out for being vibrant and ethical Figure 39: Brand personality – Macro image, May 2016

Authenticity – A key strength for Yorkshire Tea Figure 40: Brand personality – Micro image, May 2016

Brand analysis

Twinings stands out for consistently high quality Figure 41: User profile of Twinings, May 2016

Yorkshire Tea the most authentic brand Figure 42: User profile of Yorkshire Tea, May 2016

Pukka has a vibrant, fun and ethical image Figure 43: User profile of Pukka, May 2016

PG Tips the most refreshing and accessible brand Figure 44: User profile of PG Tips, May 2016

Tetley among the most trusted and accessible brands Figure 45: User profile of Tetley, May 2016

Typhoo lacks standout and brand commitment Figure 46: User profile of Typhoo, May 2016

The Consumer – What You Need to Know

Half of people drink standard black tea daily

Younger, more affluent bias to drinking of other teas

Room to encourage more drinking of hot chocolate

Drinking standard black tea spread throughout most of day

Strong brand loyalty in tea buying

Low price and promotions exert a big influence

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Strong interest in tea with added health benefits

A wider variety of flavours can increase the appeal of tea

Speciality teas can appeal as a treat and encourage trading up

Being unhealthy or too sweet limiting drinking of hot chocolate

Drinking of Tea and Other Hot Drinks

Half of people drink standard black tea daily

Figure 47: Frequency of drinking different types of hot drink, May 2016

Younger, urban and affluent bias to drinkers of other teas

Half of people drink hot chocolate but most do so no more than once a week

Half of people drink more than one type of tea Figure 48: Number of different types of tea drunk in last month, May 2016

Number of cups of standard black tea drunk

Figure 49: Number of cups of standard black tea drunk per day by drinkers of standard black tea, May 2016

Times of Day for Drinking Hot Drinks

Drinking black tea spread throughout most of the day

Figure 50: Times of day people typically drink different types of hot drinks, May 2016

Factors Influencing Choice of Tea

Strong brand loyalty when shopping for tea

Figure 51: Sticking to one tea product vs buying different tea products, May 2016

Strong interest in free samples

Figure 52: Prompts that would encourage people to buy a different tea type/brand, May 2016

Price has a big influence on decision making

Regional British heritage more important to older tea drinkers

Figure 53: Most important factors influencing choice when buying one tea type/brand over another, May 2016

Being ethically sourced a significant consideration

Interest in Trying Different Products

Strong interest in tea with functional health benefits

Figure 54: Interest in trying different products, May 2016

Added flavours can increase interest in standard black tea

Tea capsules/pods have limited appeal

Room for added-value hot chocolates

Attitudes towards Hot Drinks

Room for more indulgence in tea market

Figure 55: Attitudes towards tea and other hot drinks, May 2016

Caffeine content only a limited barrier to drinking tea

Healthy living limiting the drinking of hot chocolate

Flavour of hot malted drinks a barrier to purchasing

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Appendix – Data Sources, Abbreviations and Supporting Information Abbreviations Consumer research methodology Appendix – The Market Figure 56: Best- and worst-case forecast of total UK retail volume sales of tea*, hot chocolate and hot malted drinks, 2011-21 Figure 57: Best- and worst-case forecast of total UK retail value sales of tea*, hot chocolate and hot malted drinks, 2011-21 Figure 58: Best- and worst-case forecast of total UK retail volume sales of tea*, hot chocolate and hot malted drinks, 2011-21 Figure 59: Best- and worst-case forecast of total UK retail volume sales of tea*, 2011-21 Figure 60: Best- and worst-case forecast of total UK retail value sales of tea*, 2011-21 Figure 61: Best- and worst-case forecast of total UK retail volume sales of tea*, 2011-21 Figure 62: Best- and worst-case forecast of total UK retail volume sales of hot chocolate and hot malted drinks, 2011-21 Figure 63: Best- and worst-case forecast of total UK retail value sales of hot chocolate and hot malted drinks, 2011-21 Figure 64: Best- and worst-case forecast of total UK retail volume sales of hot chocolate and hot malted drinks, 2011-21 Fan chart forecast Appendix – Key Players Figure 65: Top manufacturers' sales and shares in the UK tea market, by value and volume, 2014/15 and 2015/16 Figure 66: Top manufacturers' sales and shares in the UK hot chocolate market, by value and volume, 2014/15 and 2015/16 Figure 67: Top manufacturers' sales and shares in the UK malted drinks market, by value and volume, 2014/15 and 2015/16 Figure 68: New product launches in the UK tea market, by launch type, 2011-16 Figure 69: New product launches in the UK tea market, by branded vs private label, 2011-16 Figure 70: New product launches in the UK malt and other hot beverages market, by branded vs private label, 2011-16

Figure 71: New product launches in the UK malt and other hot beverages market, by launch type, 2011-16

BUY THIS REPORT NOW