

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Canadian grocery shoppers are engaged with the centre of the grocery store, buying pantry staples as well as snacks and drinks. However, the area suffers from a bit of a bad reputation given the adage 'to stay at the perimeter in order to shop healthier'.

This report looks at the following areas:

- Need! Don't need! Consumers hold dual attitudes towards the centre of the store
- Younger shoppers need an attitude adjustment: 18-34s most likely to negatively view centre-of-store
- A more conservative mindset means a greater willingness to trade down

Canadian consumers are seen to subscribe to this, particularly Millennials, as pantry staples (eg basic cooking ingredients, starches, etc) are overshadowed by the availability of foods more appropriate for occasional indulgences (ie treats). Creatively helping consumers understand the link between shelf-stable foods with meal occasions and eating habits will help deepen their connection with centre-of-store products. Guidance and assistance in the form of tech innovations prove to be welcome, particularly amongst segments that may be less familiar with meal preparation.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Definition

Executive Summary

The issues

Need! Don't need! - Consumers hold dual attitudes towards the centre of the store

Figure 1: Attitudes towards centre-of-store products, September 2016

Younger shoppers need an attitude adjustment: 18-34s most likely to negatively view centre-of-store

Figure 2: Attitudes towards centre-of-store products, by age, September 2016

A more conservative mindset means a greater willingness to trade down

Opportunities

Connecting with the time-pressed, 'no time to look around' shopper by using placement suggestions

Figure 3: Attitude towards browsing when grocery shopping, by gender, September 2016

Men and fathers could use a helping hand

Figure 4: Interest in innovations (tech related), fathers with children under-18 at home vs overall, September 2016

Quebecers are more open to shelf-stable products

Figure 5: Agreement with statement "centre-of-store is filled with mostly 'junk' food" (any agree), Quebec vs overall population, September 2016

What it means

The Market - What You Need to Know

Population shifts mean serving more diverse needs

Engaging older shoppers increasingly important as the population ages

Changes in household makeup leads to shoppers with varying grocery needs

Economic conditions weigh on consumers' minds

Market Factors

Population changes means catering to a more diverse consumer group

Grocery retailers will need to consider a more diverse palette as immigration drives population growth

Figure 6: Region of birth of immigrants, by period of immigration, Canada, 2011

Points of consideration include flavours, behaviours and health

An aging population opens opportunities for centre-of-store

Figure 7: Population aged 65 years and over in Canada, historical and projected (% of total), 1971-2061

Changing roles in the household will impact shopping behaviour

The family structure is changing

Retailers need to consider those who are playing a more supporting role

Retailers are dealing with a more price-conscious consumer

Figure 8: Monthly movement in selected components of the Canadian Consumer Price Index, seasonally adjusted, Aug 2011-Aug 2016

Key Trends - What You Need to Know

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Consumers stockpile pantry staples and snacks

Grocery retailers expanding their reach by catering to a wider range of consumer needs

Challenges are seen with both older and younger consumers

Consumers look to retailers for greater assistance

Demographics and mindful eating support interest in centre-of-store products

What's Working?

Consumers are keeping their pantries stocked with staples and snacks

Manufacturers of shelf-stables targeting men

Figure 9: Edge Cereal - Boxcar, August 2016

Snacking keeps consumers returning to the centre of the grocery store

Figure 10: Kellogg's Special K Nourish Dark Chocolate Chunks & almond chewy bars (Canada, March 2016)

Figure 11: Hippie Foods Hippie Snacks Coconut Chips (July 2015)

Grocery retailers extending reach by inviting customers to dine in

Catering to the increasingly diverse population draws customers in

What's Struggling?

There are challenges with both older and younger consumers

18-34s perceive shelf-stable foods as processed

Figure 12: Associations with shelf-stable foods, women 18-34 vs overall population, September 2016

Eating habits of over-55s do not necessarily align with centre-of-store products

Figure 13: Grocery department use (any rank), over-55s by overall, September 2016

What's Next?

The power of suggestion through meal planning

The tech connection resonates

An increasingly diverse population brings about growth opportunities

Figure 14: Pimentel foods Basmati rice (September 2015)

Canadians are looking to eat with purpose

Figure 15: Danone Raspberry Probiotic Yogurt (October 2016)

The Consumer - What You Need to Know

Canadian grocery shoppers prefer efficiency over browsing

Sentiments about the centre-of-store are mixed

Supermarkets are the preferred location though will need to do more to keep consumers engaged with the centre of the store

Potential to increase engagement with centre-of-store by making it more interactive

About the Canadian Grocery Shopper

Both men and women hold primary responsibility for buying groceries

Figure 16: Grocery shopping responsibility, September 2016

Shopping preference skews towards shopping efficiency over browsing

Figure 17: Attitude towards browsing when grocery shopping, September 2016

The need for speed may be due to necessity for some

BUY THIS REPORT NOW **VISIT:** store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Consumers may be thinking of meals by occasions

Figure 18: Attitude towards supermarkets organizing foods by occasions, men vs overall population, September 2016

Guiding consumer choices can be mutually beneficial

Technology is a welcome assistance

Spotlight on Centre-of-Store: What Consumers Buy

Pantry staples are purchased most often

Figure 19: Grocery department use (any rank), September 2016

Pantry staples resonate more with women; convenience appeals to men

Figure 20: NEW! Olivieri Signature Formaggi Tortelloni, February 2016

Young grocery shoppers are snacking

Figure 21: Select grocery department use (any rank), 18-24s vs overall population, September 2016

Snacking appeals to Chinese Canadians

Quebecers are buying starch staples and packaged baked goods

Sentiments toward Centre-of-Store Products

Centre-of-store items: good to have, love to hate

Figure 22: Attitudes towards centre-of-store products, September 2016

Centre-of-store equates to shelf-stable - in their words

Shelf-stables seen less positively than frozen foods

Figure 23: Associations with centre-of-store foods, September 2016

Separating the good from the bad: strategies to increase engagement

Promoting the 'need to haves': special consideration for 18-34s

Figure 24: Hodgson Mill Italian Quinoa and Brown Rice (April 2015)

Figure 25: Pereg whole Grain Quinoa (May 2016)

Figure 26: Attitudes towards centre-of-store products, by age, September 2016

Be real about the 'goodies', call a spade a spade: special consideration for parents

Centre-of-store wins on convenience: special consideration for over-55s

Perception of health is less of a barrier for Quebecers

Purchase Locations for Centre-of-Store Products

Supermarkets lead, though need to be aware of expanding horizons

Figure 27: Centre-of-store food purchase locations (any rank), September 2016

Value and convenience of mass merchandisers are winning over parents

Figure 28: Ranked mass merchandiser "supercentres" 1st for centre-of-store purchases, mothers with children under-18 at home vs overall population, September 2016

A lack of differentiation in offerings may be hurting supermarkets

Figure 29: Attitudes towards centre-of-store products, September 2016

Owning the lane: supermarkets have a 'fresh' advantage

Elevating the fresh perception of centre-of-store products

Setting the stage with flyers

Figure 30: Attitudes towards store flyers, Mothers with children under-18 at home vs Overall population, September 2016

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Harnessing the power of private label

Figure 31: From the PC kitchen: Your grocery list for less, September 2016

Enhancing the Centre-of-Store Shopping Experience

Sampling gives shelf-stable and frozen foods life

Figure 32: Interest in innovations (in-store), September 2016

Elevating the grocery shopping experience

Making sampling more interactive

Using tech to help navigation and increasing personalization

Figure 33: Interest in innovations (tech related), by age, September 2016

Tech integrations will resonate with men and dads

Attitude towards Centre-of-Store: Canadians vs Americans

Canadians are less keen on keeping shelf-stables at hand

Figure 34: Attitude towards stockpiling shelf-stable foods, Canadian grocery shoppers vs American grocery shoppers, Canada September 2016, US January 2016

Canadians less open to packaged produce

Figure 35: Grocery department use (any rank), Canadian grocery shoppers vs American grocery shoppers, Canada September 2016, US January 2016

Logistical considerations may play a role

Figure 36: Grocery shopping responsibility, Canadians vs Americans, Canada September 2016, US January 2016

Canadian drug stores are making headway in centre-of-store

Figure 37: Grocery purchase from drug store (any rank), Canadian grocery shoppers vs American grocery shoppers, Canada September 2016, US January 2016

Consumer Segmentation

Four target groups

Figure 38: Centre-of-store shopper segments, September 2016

The Convenience Seeker (22%)

The Mass Merchandiser Shopper (25%)

The Anti Centre-of-Store Shopper (25%)

The Disengaged Male Shopper (27%)

Appendix - Data Sources and Abbreviations

Data sources

Consumer survey data

Consumer qualitative research

Abbreviations and terms

Abbreviations

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300