

IT Services - UK - May 2015

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Continuous technological developments in computer hardware, software, and telecommunication bandwidths have given commerce, industry and service organisations increased tools to fundamentally change the way they conduct their business, and to reach opportunities previously unavailable."

– Terry Leggett, Senior B2B Analyst

This report looks at the following areas:

- With technology developing so rapidly, will the IT services sector just keep growing?
- How much more information can we take?
- Cloud computing gives companies more control
- 'Internet of everything' to give rise to new business models
- 3D printing set to reach a tipping point

Change has fuelled growth in the IT services sector as rapid technological progress constantly alters company opportunities and challenge existing practices. Changes in the use of IT have been profound in the last 20 years, but developments are still accelerating exponentially, constantly changing the fundamental dynamics of business. The IT services sector has developed to assist companies and organisations to harness these powers, challenge existing practices and achieve cost reductions.

BUY THIS
REPORT NOW

VISIT:
store.mintel.com

CALL:
EMEA
+44 (0) 20 7606 4533

Brazil
0800 095 9094

Americas
+1 (312) 943 5250

APAC
+61 (0) 2 8284 8100

EMAIL:
reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market

IT Services - UK - May 2015

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Executive Summary

The market

- Figure 1: Development of the UK market for IT services, 2010-14 actual and 2015-19 forecast
- Figure 2: Development of the UK market for IT consultancy, 2010-14 actual and 2015-19 forecast
- Figure 3: Segmentation of the UK market for IT consultancy, 2014
- Figure 4: Development of the UK market for IT outsourcing and maintenance, 2010-14 actual and 2015-19 forecast
- Figure 5: Segmentation of the UK market for IT outsourcing and maintenance, 2014
- Figure 6: Segmentation of the UK market for IT services by industry, 2014

Market factors

- Figure 7: Gross capital stock of ICT and other equipment, by sector, 2009-13
- Figure 8: Gross capital stock of software and databases, by sector, 2009-13

Companies

- Figure 9: Changes in the structure of the IT services sector, 2010-14

What we think

Key Insights

- With technology developing so rapidly, will the IT services sector just keep growing?
- How much more information can we take?
- Cloud computing gives companies more control
- 'Internet of everything' to give rise to new business models
- 3D printing set to reach a tipping point

Introduction

- Definitions
- Methodology
- Abbreviations
- Market positioning and issues in the market

UK Economy

- Overview
 - Figure 10: UK GDP quarterly development, 2003-14
 - Figure 11: UK GDP in economic downturns and recoveries since 1979
- Inflation
- Interest rates
- House prices
- Consumer spending
- Manufacturing
- Business investment
 - Figure 12: UK GFCF 2003-14

**BUY THIS
REPORT NOW**

VISIT: store.mintel.com
 CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094
 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100
 EMAIL: reports@mintel.com

IT Services - UK - May 2015

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Imports

Exports

Market Factors

Key analysis

Industry factors

Hardware utilisation

Figure 13: Gross capital stock of ICT and other equipment in non-financial commerce and industry, 2009-13

Figure 14: Segmentation of the gross capital stock of ICT and other equipment in non-financial organisations, 2013

Figure 15: Segmentation of the gross capital stock of ICT and other equipment in manufacturing organisations, 2013

Figure 16: Gross capital stock of ICT and other equipment in financial organisations, 2009-13

Figure 17: Gross capital stock of ICT and other equipment in central government, 2009-13

Figure 18: Gross capital stock of ICT and other equipment in local government, 2009-13

Figure 19: Segmentation of the gross capital stock of ICT and other equipment in service organisations, 2013

Software and database utilisation

Figure 20: Gross capital stock of software and databases in non-financial industry and commerce, 2009-13

Figure 21: Segmentation of the gross capital stock of software and databases in non-financial organisations, 2013

Figure 22: Segmentation of the gross capital stock of software and databases in manufacturing organisations, 2013

Figure 23: Gross capital stock of software and databases in financial organisations, 2009-13

Figure 24: Gross capital stock of software and databases in central government, 2009-13

Figure 25: Gross capital stock of software and databases in local government, 2009-13

Figure 26: Segmentation of the gross capital stock of software and databases in service organisations, 2013

Market Size and Trends

Key analysis

Market size

Figure 27: UK market for IT services, 2010-14

Market trends

Figure 28: Segmentation of the UK market for IT services by industry, 2014

Agriculture

Figure 29: UK market for IT services for the agricultural sector, 2010-14

Mining

Figure 30: UK market for IT services for the mining sector, 2010-14

Manufacturing

Figure 31: UK market for IT services for the manufacturing sector, 2010-14

Electricity and gas

Figure 32: UK market for IT services for the gas and electricity sector, 2010-14

Water

Figure 33: UK market for IT services for the water sector, 2010-14

Construction

Figure 34: UK market for IT services for the construction sector, 2010-14

**BUY THIS
REPORT NOW**

VISIT: store.mintel.com
CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094
Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100
EMAIL: reports@mintel.com

IT Services - UK - May 2015

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Retail

Figure 35: UK market for IT services for the retail sector, 2010-14

Transport

Figure 36: UK market for IT services for the transport sector, 2010-14

Hotels and restaurants

Figure 37: UK market for IT services for the hotels and restaurants sector, 2010-14

Information and communications

Figure 38: UK market for IT services for the information and communications sector, 2010-14

Insurance and finance

Figure 39: UK market for IT services for the insurance and finance sector, 2010-14

Real estate

Figure 40: UK market for IT services for the real estate sector, 2010-14

Professions

Figure 41: UK market for IT services for the professions sector, 2010-14

Administration

Figure 42: UK market for IT services for the administration sector, 2010-14

Public administration

Figure 43: UK market for IT services for the public administration sector, 2010-14

Education

Figure 44: UK market for IT services for the education sector, 2010-14

Health

Figure 45: UK market for IT services for the health sector, 2010-14

Arts and entertainment

Figure 46: UK market for IT services for the arts and entertainment sector, 2010-14

Other services

Figure 47: UK market for IT services for the other services sector, 2010-14

Market Segmentation

Key analysis

Market segmentation

Figure 48: Segmentation of UK market for IT services, 2010-14

Figure 49: Segmentation of UK market for IT consultancy, 2014

Figure 50: Segmentation of the UK market for other information technology and computer services, 2014

Figure 51: Development of hardware support services, 2010-14

Market Trends

Key points

Evolution to the point of revolution

Big data to enormous data

Its not what he said, it's the way he said it, or is it where he is saying it?

Data, data, data everywhere

**BUY THIS
REPORT NOW**

VISIT: store.mintel.com
CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094
Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100
EMAIL: reports@mintel.com

IT Services - UK - May 2015

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Clouds on the horizon

Internet of Everything

3D Printing

Industry Structure

Key analysis

Industry development

Figure 52: Analysis of the changes in the structure of the IT consultancy industry, 2010-14

Figure 53: Analysis of the changes in the structure of the facilities management computer industry, 2010-14

Figure 54: Analysis of the changes in the structure of the other information technology and computer service industry, 2010-14

Structure by employment

Figure 55: Analysis of the employment structure of the IT consultancy industry, 2013-14

Figure 56: Analysis of the employment structure of the facilities management computer industry, 2013-14

Figure 57: Analysis of the employment structure of the other information technology and computer service industry, 2013-14

Structure by turnover

Figure 58: Analysis of the financial structure of the IT consultancy sector, 2013-14

Figure 59: Analysis of the financial structure of the facilities management computer sector, 2013-14

Figure 60: Analysis of the financial structure of the other information technology and computer services sector, 2013-14

Company Profiles

Accenture

Figure 61: Financial analysis of Accenture (UK), 2010-14

Company strategy

Capgemini UK

Figure 62: Financial analysis of Capgemini UK, 2009-13

Figure 63: Turnover segmentation for Capgemini UK, 2013

Company strategy

Deloitte LLP

Figure 64: Segmental turnover analysis of Deloitte, 2014

Figure 65: Financial Analysis of Deloitte, 2010-14

Company strategy

FDM Group

Figure 66: Financial analysis of FDM Group (Holdings), 2010-14

Company strategy

Gartner UK

Figure 67: Financial analysis of Gartner, 2009-13

Figure 68: Turnover segmentation for Gartner UK, 2013

Company strategy

Hewlett-Packard

**BUY THIS
REPORT NOW**

VISIT: store.mintel.com
CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094
Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100
EMAIL: reports@mintel.com

IT Services - UK - May 2015

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 69: Financial analysis of Hewlett-Packard Ltd, 2010-14

Company strategy

IBM United Kingdom

Figure 70: Financial analysis of IBM United Kingdom, 2009-13

Company strategy

Microsoft Corporation

Figure 71: Financial analysis of Microsoft, 2010-14

Company strategy

Oracle Corporation

Figure 72: Financial analysis of Oracle Corporation UK, 2010-14

Company strategy

PriceWaterhouseCoopers LLP

Figure 73: Segmental turnover analysis of PwC, 2014

Figure 74: Financial Analysis of PwC, 2010-14

Company strategy

SAP (UK)

Figure 75: Financial analysis of SAP (UK), 2009-13

Company strategy

WIPRO UK

Figure 76: Financial analysis of WIPRO UK, 20101-14

Company strategy

Forecast

Key analysis

The market

Figure 77: Forecast UK market for IT services, 2015-19

Figure 78: Forecast UK market for IT consultancy services, 2015-19

Figure 79: Forecast UK market for IT outsourcing services, 2015-19

Further Sources & Contacts

Trade associations

Trade magazines

**BUY THIS
REPORT NOW**

VISIT: store.mintel.com
CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094
Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100
EMAIL: reports@mintel.com