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"The expansion of casual dining and ethnic food venues and the new threat posed by coffee shops trialling evening menus should act as a clarion call to pubs to ensure they can compete when it comes to modern dining trends."
Richard Ford, Senior Food and Drink Analyst

### This report looks at the following areas:

- More work required by pubs to woo hot drinks users
- Operators must make pubs feel more special to benefit from rising real incomes
- Food festivals/themed evenings offer a way to boost frequency

The UK pub catering market remains the powerhouse of the overall pub market as operators increasingly focus on sales from food as a priority area.

The market faces challenges, such as from the expansion of casual dining venues and ethnic restaurants, particularly those expanding from London to the regions. However, focusing for example on locally sourced ingredients should help pubs to reassert their place at the heart of their local communities.

Innovating, for example, by offering restaurant-style food such as trios of main dishes and game, can support a perception of pubs as a place to go for special occasions. Meanwhile, ensuring their coffee offer is a quality one and in step with current trends should enable operators to tap into the lucrative out-of-home coffee market.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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Food festivals/themed evenings offer a way to boost frequency

The facts

The implications

#### **Trend Application**

Locavore

Let's Make a Deal

Minimize Me

#### Market Drivers

### Key points

Fewer consumers spending extra money on dining out

Figure 7: Trends in share of consumers who choose to spend their extra\* money on dining out, November 2009-March 2015

The rising minimum wage

New allergen regulations introduced

Campaign for reduction in VAT on pub food

Falling price of crude oil should take pressure off margins

Declining alcohol consumption means food must work harder for operators

Government changes to business rates administration are looming

Expansion of casual dining concepts and coffee shops increases the competition for pubs

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Key points

Whitbread gets behind character licensing

Pubs champion rotisserie

Selected operators forge associations with seafood

Pubs offer 'food-on-the-go' food to commuters

KP Snacks pushes O'Donnells hand-cooked crisps to UK pubs

Jimmy's Products launches bar-top Tabasco-branded popcorn warmer

#### Market Size and Forecast

#### Key points

Food's share of total pub sales is expected to continue growing Figure 8: Pub catering market size and forecast, 2009-19

Pubs face a threat from the expansion of ethnic restaurants and casual dining venues

Pubs face a new threat from coffee shops

Value growth likely to be tempered by slower inflation going forward

#### Forecast

Figure 9: Pub catering market size and forecast, 2009-19

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Toby	Carvery goes for old-fashioned approach with Father's Day offer
Pub o	perators look to woo diners with reward/loyalty and gift cards
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Brewers Fayre could benefit from some refreshment

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#### The proportion of those eating in pubs once a fortnight or more falls

Figure 33: Frequency of visiting a pub/bar for a meal, 2010 and 2012-15

#### Being more child-friendly should encourage food sales

Men are the heaviest users of pubs to eat in

#### Encouraging more frequent usage by women

#### The Consumer – What Consumers Do at Pubs

#### Key points

#### Improving the hot drink offer should encourage greater uptake

Figure 34: What consumers do at pubs March 2015

Only one in four users sees the quality of hot drinks in pubs as poor

New hot drinks concepts offer better quality with minimal cost/hassle for operators

#### Operators seek to grow weekend eating through brunch/breakfast

...whilst also encouraging mid-week dining occasions

Just 5% use pubs/bars as a place to work/study

Fewer than one in ten users asks staff for food/drink recommendations

#### The Consumer – Attitudes towards Pubs/Bars

#### Key points

Just 37% see pubs as good for a special meal

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Figure 35: Attitudes towards pub catering, March 2015

Special occasions can help to build frequency amongst families

Pub/coffee shop hybrids interest a third of pub/bar users

A trio of small dishes would interest one in four as a main course

One in five interested in eating game in a pub

One in five pub/bar users think unusual serving vessels make meals feel more special

#### The Consumer – Menu Enticements

#### Key points

Strong interest in homemade dishes

Figure 36: Pub menu enticements, March 2015

Locally sourced ingredients garner higher interest than seasonal or organic

Seasonal produce

Riverford Organic establishes residence in UK's only certified organic pub

'Chef's Signature' dishes allow the chef to connect with the diner

#### Appendix – Market Size and Forecast

Figure 37: Best and worst-case forecasts for the UK pub catering market, by value, 2014-19

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