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 "Penetration of individual long-term income protection has fallen over recent years. Yet, at the same time, membership of group schemes has grown. Providers need to invest in greater marketing and promotion in order to rejuvenate the individual sector, while continuing to maintain growth in the group sector."
 – Sarah Hitchcock, Senior Analyst – Financial Services

This report looks at the following areas:

- Educating mortgage borrowers will help improve the market's fortunes
- Trade body promotes the idea of group income protection to reduce the sickness absence bill
- Welfare reform creates a fresh opportunity to remind people of the benefit of having income protection

Inability to work due to illness or injury can have a catastrophic impact on a household's finances. Traditional long-term income protection is designed to reduce the impact of this loss of earnings, by providing a replacement income until the insured is well enough to return to work, or reaches retirement or death. Yet despite the central importance of income in the maintenance of a comfortable lifestyle, the majority of workers in the UK have no income or expenditure protection whatsoever. Many also have no or limited savings to fall back on should they experience a reduction in income due to illness.

Despite the value of the product, the industry has failed to substantially increase the take-up of income protection. Sales are held back by cost, product complexity and consumer apathy. As a result, there remains a significant income protection gap. This does, though, mean that there is still huge potential for market expansion. Protection providers realise that raising the profile of the product among financial advisers, employers, policymakers and the public is key to its future success, and strides are being made in this area.

Mintel's report examines these issues and trends in detail. By drawing on a range of information and trade sources, it explores the market's prospects for growth over the medium term. Mintel's market analysis is complemented by the results of an independently commissioned consumer survey, which provides insight into the attitudes and behaviours of those covered by both short- and long-term income protection policies, as well as general public perceptions of protection insurance.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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Table of Contents

Introduction

Product definitions

Income protection versus ASU cover

Figure 1: Summary of the main differences between income protection and ASU cover

Other related long-term protection products

What income protection offers

Abbreviations

Executive Summary

The market

Individual sector is not expected to see real growth until 2018

Figure 2: Forecast of new individual (long-term) income protection premiums - Fan chart, 2009-19

Recent performance - Individual sector

Recent performance - Group sector

Market factors

Low product take-up

Competition from short-term protection products

Demand inhibitors

Recent and forthcoming regulation

Company, brands and innovation

Leading providers

Figure 3: Estimated market shares of the top five providers of new individual income protection, based on volume sales, 2013

Product innovation

Brand reinforcement

Distribution trends

Figure 4: Distribution of new income protection premiums, by sector and channel, 2014

The consumer

Penetration of income protection and related products

Figure 5: Ownership of long-term and short-term protection products, by total sample, mortgage holders and those in work, November 2014

Significant financial commitments

Figure 6: Current financial commitments and obligations, November 2014

Long-term income protection gives owners peace of mind

Figure 7: Financial capability if unable to work for six months or more, November 2014

37% of non-insured consumers feel they could cover living costs from savings

Figure 8: Contingency financial options if unable to work for six months or more (top eight only), November 2014

Reasons for not having insurance protection

Figure 9: Reasons for not having income/mortgage protection (top five only), November 2014

Attitudes toward income protection

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ŕ		change	e due to curr	ency fluctu	ations.

Figure 10: Extent of agreement with statements about to protection insurance, November 2014

IS	sues and Insights
	Educating mortgage borrowers will help improve the market's fortunes
	The facts
	The implications
	Trade body promotes the idea of group income protection to reduce the sickness absence bill
	The facts The implications
	Welfare reform creates a fresh opportunity to remind people of the benefit of having income protection
	The facts
	The implications
Tr	end Application
	Trend: Prove it
	Trend: Survival Skills
	Trend: Why Buy?
Ma	arket Drivers
	Key points
	A growing workforce should help drive demand for income protection Figure 11: Annual level and rate of employment and unemployment – UK (seasonally adjusted), 2005-14
	Number of house-purchase loans up by a quarter in 2014 Figure 12: Volume of house purchase loans, by type of borrower, 2006-14
	There's a huge income protection gap in the UK Figure 13: Ownership of long-term and short-term protection products, by total sample, mortgage holders and those in work, November 2014
	Welfare reform creates new opportunities for insurers
	Around a third of employees would only get Statutory Sick Pay from their employer if they were absent for more than three days due to
	illness
	Assessing the need for income protection
	ABI proposes further workplace reforms that centre on group income protection
	Only 9% of individual income protection claims are rejected Figure 14: Summary of protection claims paid and declined, by product type, 2013
	with around half of these being due to not satisfying policy definitions Figure 15: Proportional distribution of declined claims, by reason and product type, 2013
Re	gulation Round-up
	Key points
	Recent and forthcoming regulation affecting the protection insurance industry
	Industry initiatives
Ma	irket SWOT Analysis

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		change	due to curr	ency fluctu	ations.

Figure 16: Income protection market - strengths, weaknesses, opportunities and threats, 2015

Who's Innovating?

Key points

Summary of recent activity

Market Size and Forecast

Key points

Over the past two years, sales of income protection have declined by nearly half

Figure 17: New individual (long-term) income protection sales and average premium, 2009-14

Group premiums are three times the value of individual premiums

Figure 18: Volume and value of new group (long-term) income protection sales, 2009-14

Business in force

Long-term versus short-term income protection

Figure 19: Premium income related to new and in-force long-term income protection business and short-term ASU business, 2009-13

Market forecast: Real premium growth will remain a challenge in the short term

Figure 20: Forecast of new individual (long-term) income protection premiums - Fan chart, 2009-19

Figure 21: Forecast of new individual (long-term) income protection premiums, at current and constant prices, 2009-19

Forecast methodology

Fan chart explanation

Market Share

Key points

Friends Life sold the most individual policies in 2013

Figure 22: Estimated market shares of the top five providers of new individual income protection, based on volume sales, 2013

Unum is the market leader in the group sector

Companies and Products

Friends Life
2013 ranking
2013 claims paid
Description
Protection product range
Distribution
Recent financial performance Figure 23: Key financial data for Friends Life's UK division, full year 2012-13 and half year 2013-14
Recent activity
LV=
2013 ranking
2013 claims paid
Description

Protection product range

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Distribution

Recent financial performance

Figure 24: Key financial data for LV='s Life business, 2012-13

Recent activity

Legal & General

2013 ranking

2013 claims paid

Description

Protection product range

Distribution

Recent financial performance

Figure 25: Key financial data for Legal & General Assurance Society, full year 2012-13 and interim 3Q 2013-14

Recent activity

Brand Communication and Promotion

Key points

Limited above-the-line adspend on income protection products

Figure 26: Total advertising expenditure on protection products, by product category, 2010-14

Insurers experimenting with digital channels

Aviva uses radio to highlight the need for family protection

Figure 27: Top three advertisers of income protection products, 2010-12

Channels to Market

Key points

The vast majority of protection business is sold with advice

Restricted advisers grew their share of individual income protection in 2014...

Figure 28: Distribution of new individual (long-term) income protection premiums, by channel, 2013-14

...but play no part in the group sector

Product Ownership

Key points

Survey background

Protection products continue to record low penetration rates

Figure 29: Ownership of long-term and short-term protection products, by total sample, parents, mortgage holders and those in work, November 2014

More have short-term than long-term cover

Significant product crossover

Figure 30: Ownership of protection products – Cross-analysis, November 2014

Take-up is highest among the 25-44s, but thereafter starts to decline

Personal Financial Commitments

Key points

Most people have at least one financial commitment to take care of

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Figure 31: Current financial commitments and obligations, by total sample, parents, mortgage holders and those in work, November 2014

Many are encumbered with multiple responsibilities

Figure 32: Current financial commitments and obligations, by top three commitments, November 2014

There's considerable scope to grow the income protection market

Figure 33: Current financial commitments and obligations, by ownership of protection products, November 2014

Financial Fortitude

Key points

Only 17% would be able to maintain their current standard of living if they couldn't work for six months or more

Figure 34: Financial capability if unable to work for six months or more, November 2014

Those who have long-term income protection are much more confident in their predictions

Figure 35: Financial capability if unable to work for six months or more by ownership of short or long-term term income protection, November 2014

11% of the non-insured have no idea how they would fare

Those with unsecured debts are in a particularly vulnerable position

Figure 36: Financial capability if unable to work for six months or more by top three financial commitments, November 2014

Non-policyholders' Contingency Plans

Key points

Most people would draw on their savings if they were unable to work for a long spell

Figure 37: Contingency financial options if unable to work for six months or more, by parents and mortgage holders, November 2014

Relying on savings is unrealistic for most households

Figure 38: Level of personal savings, by working households and the non-insured who would rely on savings in the event of being unable to work, November 2014

Reasons for Not Having Cover

Key points

Cost is the number one objection to taking out income protection

Figure 39: Reasons for not having income/mortgage protection, by total sample, parents and mortgage holders, November 2014

A lack of trust is still holding back the market

Attitudes toward Protection Insurance

Key points

Many people recognise there is an even greater need for insurance as a result of welfare changes

Figure 40: Extent of agreement with statements about to protection insurance, November 2014

A recognition that State support will have to be reduced

Two thirds of parents agree that it's worth considering anything that financially protects their family

Figure 41: Agreement with statements about protection insurance, by total sample, parents, mortgage holders and those in work, November 2014

Appendix – Market Size and Forecast

Best- and worst-case scenarios

Figure 42: Forecast of new individual income protection premiums – Best- and worst-case scenarios, at current prices, 2014-19

Forecast methodology

Fan chart explanation

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