

Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The finding that such large proportions of people have noticed improvements to own-label household care products in terms of quality and selection in recent years gives grounds for optimism, as does the number of people who think further improvements would tempt them to buy more own-label versions of products."

- Richard Caines, Senior Household Care Analyst

This report looks at the following areas:

- Why has private label not gained ground during the economic downturn?
- · How can retailers overcome barriers to own-label sales growth?
- · How can perceptions of own-label be changed to drive increased sales?

Private label household care products sales were down compared with 2012 as the value of own-label sales continued to be hit by heavy promotional activity by manufacturers of branded products in the sector. NPD activity continues to improve the own-label offer, but shoppers are spurning this for discounts on branded products.

The challenge is to grow own-label from its current share of the household care market, and to do this retailers need to further change perceptions of their own products. NPD needs to be more strongly communicated to shoppers to encourage them to take what they may see as a risk and switch to own-label from their favourite brands.

Lower prices are clearly not enough to increase market share in this market, especially if any savings are wiped out by offers on branded products, so own-label products need to also demonstrate more clearly and strongly that they measure up with the brands in terms of quality.

This report looks at the contribution of own-label in all the categories making up the private label household care market, where people buy own-label, what would encourage them to buy more and their perceptions of and attitudes towards the ranges currently on offer.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

+1 (312) 943 5250

+61 (0) 2 8284 8100

EMAIL: oxygen@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Introduction

Hypothesis of report

Definitions

Abbreviations

Executive Summary

Market size

Figure 1: Best- and worst-case forecast of UK retail value sales of private label household care products*, 2008-18

Decline in sales of own-label products

Household paper by far the biggest sector

Figure 2: Breakdown of UK retail value sales of private label household care products, 2013

Market factors

More households to boost household care spending

Economy picks up but savvy shopping here to stay

Companies, brands and innovation

Private label accounts for majority of launches

Figure 3: Breakdown of new private label launches in the household care market*, by company, 2009-13

Little household care-specific advertising for own-label

The consumer

Wide variation by category in buying own-label

Figure 4: Proportion of buyers typically buying own-label versions of product, by category, February 2014

Big four grocers top destinations for own-label purchasing

Figure 5: Retailers used for purchasing own-label household care products, February 2014

Communicating benefits key to encouraging buying

Figure 6: Factors that would encourage own-brand purchasing of household care products, February 2014

Own-label stands for value for money

Improvements to own-label seen in recent years

Figure 7: Attitudes towards branded and own-label household care products, February 2014

What we think

Issues and Insights

Why private label has not gained ground during the economic downturn

The facts

The implications

How retailers can overcome barriers to own-label sales growth

The facts

The implications

Changing perceptions of own-label to drive increased sales

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100

EMAIL: oxygen@mintel.con



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The facts

The implications

Trend Application

Trend: Prove It Trend: Nouveau Poor

Trend: Collective Intelligence

Market Drivers

Key points

More households to boost household care spending

Figure 8: UK households, by size, 2008-18

Population growth to help drive increased sales

Figure 9: Trends in the age structure of the UK population, 2008-18

UK economic recovery gathers strength

Figure 10: GDP quarterly percentage change, Q1 2009-Q4 2013

Figure 11: Comparison of consumer price inflation and total wage growth, January 2013-January 2014

More people feeling confident about the coming year

Figure 12: Trends in how respondents would describe their financial situation, February 2009-January 2014

Figure 13: Trends in consumer sentiment for the coming year, February 2009-January 2014

Buying on special offer a big feature of shopping behaviour

Figure 14: Savvy shopping habits in the last 12 months, October 2013

Who's Innovating?

Key points

Private label accounts for majority of new launches

Figure 15: New product launches in the household care market*, branded vs private label, 2009-13

Three categories dominate private label launch activity

Figure 16: Breakdown of private label launches in the household care market, by product category, % of private label launches,

2009-13
Figure 17: Breakdown of private label launches in the household care market, by top 10 sub-categories, % of private label launches,

Figure 18: Proportion of new launches that are private label in top 10 sub-categories for private label launches, % of new variants launches in selected categories, 2009-13

Tesco led 2013 new launch activity

Figure 19: Breakdown of new private label launches in the household care market*, by company, 2009-13

Figure 20: Breakdown of new private label launches in the household care market* graph, by company, 2009-13

Increased focus on being ethical and economical

Figure 21: New private label product launches in the household care market*, % share by claim, 2009-13

Figure 22: Top 10 claims of product launches in the household care market* - private label vs branded, 2013

Shift towards range extensions and relaunches

Figure 23: New private label product launches in the household care market*, % share by launch type, 2009-13

Figure 24: Product launches in the household care market*, by launch type - private label vs branded, 2013

Market Size and Forecast





Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Key points

Own-label sales hit by heavy promotional activity

Figure 25: UK retail value sales of private label household care products*, at current and constant prices, 2008-18

The future

Figure 26: Best- and worst-case forecast of UK retail value sales of private label household care products*, at current and constant prices, 2008-18

Forecast methodology

Segment Performance

Key points

Household paper takes over half of own-label sales

Figure 27: UK retail value sales of private label household care products, by category, 2012 and 2013

Figure 28: Share of UK retail value sales taken by own-label in the household care market, by category, 2012 and 2013

Companies and Products

Overview

Figure 29: Comparison of UK sales and number of outlets for leading retailers selling private label household care products, 2009-13

Aldi

Figure 30: Private label product offering of Aldi in household care, 2014

Asda

Figure 31: Private label product offering of Asda in household care, 2014

The Co-operative Food

Figure 32: Private label product offering of Co-operative Group in household care, 2014

Lid

Figure 33: Private label product offering of Lidl in household care, 2014

Marks & Spencer

Morrisons

Sainsbury's

Figure 34: Private label product offering of Sainsbury's in household care, 2014

Tesco

Figure 35: Private label product offering of Tesco in household care, 2014

Waitrose

Wilkinson Hardware Stores

Brand Communication and Promotion

Key points

Six big manufacturers dominate advertising

 $Figure \ 36: \ Main \ media \ advertising \ expenditure \ on \ household \ care \ products^*, \ by \ advertiser, \ 2010-13$

Figure 37: Main media advertising expenditure on household care products*, by retailers and other companies, 2010-13

Figure 38: Main media advertising expenditure on household care products* by retailers, by month, 2013,

Most retailers' advertising in support of brands

Figure 39: Non-brand-specific* main media advertising expenditure on household care products**, by retailer, 2010-13

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

EMAIL: oxygen@mintel.con



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The Consumer - Purchasing Patterns

Key points

Branded products more popular in most categories

Figure 40: Purchasing of own-label and branded household care products, by category, February 2014

Own-label strongest in kitchen roll and bleach

Figure 41: Proportion of buyers typically buying own-label versions of product, by category, February 2014

Figure 42: Any purchasing of own-label and branded household care products, by category, February 2014

Nearly half buy own-label in seven or more categories

Figure 43: Number of categories where own-label and branded products bought, February 2014

The Consumer – Retailers Used for Buying Own-brand Household Care Products

Key points

Big supermarkets dominate own-label purchasing

Figure 44: Retailers used for purchasing own-label household care products, February 2014

Shoppers at grocery discounters buy most own-label

Figure 45: Number of categories where own-label bought, by most popular retailers used for purchasing own-label household care products, February 2014

Four in 10 stick to one store for own-label purchases

Figure 46: Number of different retailers used for buying own-label products, February 2014

Figure 47: Number of different retailers used for buying own-label products, by most popular retailers used for purchasing own-label household care products, February 2014

The Consumer - Changes in Purchasing Own-label Products

Key points

Number of own-label products purchased increases

Figure 48: Changes in purchasing of own-label household care products, February 2014

Figure 49: Balance of those increasing and decreasing purchasing of own-label household care products compared with a year ago, February 2014

The Consumer – Factors That Would Encourage Purchasing of Own-label Products

Key points

Saving money the biggest motivation to buy

Figure 50: Factors that would encourage own-brand purchasing of household care products, February 2014

Proving product quality key to own-label success

Figure 51: Product improvements that would encourage more purchasing of own-label household care products, by age, February 2014

Choice of products and formats less of an issue

Figure 52: Factors that would encourage own-brand purchasing, by number of categories where own-label bought, February 2014

The Consumer – Perceptions of Branded and Own-label Products

Key points

Branded products have much stronger appeal

Figure 53: Perceptions of branded and own-label products, February 2014

Own-label scores high on value for money

Correspondence analysis

Figure 54: Correspondence analysis, February 2014



VISIT: store.mintel.con

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100

EMAIL: oxygen@mintel.com



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Shoppers at discounters rate own-label ranges more highly

The Consumer – Attitudes towards Own-label and Branded Household Care Products

Shoppers seeing improvements to own-label ranges

Figure 55: Attitudes towards branded and own-label household care products, February 2014

Special offers holding back own-label growth

Promoting the innovation of own-label products

Sacrificing quality (or not) to save money

Appendix - Market Size and Forecast

Figure 56: Best- and worst-case forecast for UK retail value sales of private label household care products*, at current prices, 2013-18

Appendix - Who's Innovating?

Figure 57: New product launches in the household care market*, % share of launches by month, 2013

Appendix – The Consumer – Purchasing Patterns

Figure 58: Purchasing of own-label and branded household care products, by category, February 2014

Figure 59: Purchasing of own-label and branded household care products, by category - Toilet tissue, by demographics, February 2014

Figure 60: Purchasing of own-label and branded household care products, by category - Washing-up liquid, by demographics, February

Figure 61: Purchasing of own-label and branded household care products, by category - Laundry detergent, by demographics,

February 2014
Figure 62: Purchasing of own-label and branded household care products, by category – Multipurpose cleaners, by demographics,

February 2014
Figure 63: Purchasing of own-label and branded household care products, by category – Bleach, by demographics, February 2014

Figure 64: Purchasing of own-label and branded household care products, by category - Kitchen roll, by demographics, February 2014

Figure 65: Purchasing of own-label and branded household care products, by category - Liquid/gel toilet cleaners, by demographics,

Figure 66: Purchasing of own-label and branded household care products, by category - Fabric conditioner, by demographics, February

Figure 67: Purchasing of own-label and branded household care products, by category - Air fresheners, by demographics, February

Figure 68: Purchasing of own-label and branded household care products, by category - Furniture polish, by demographics, February

Figure 69: Purchasing of own-label and branded household care products, by category – Facial tissues, by demographics, February 2014

Figure 70: Purchasing of own-label and branded household care products, by category – Dishwasher detergent, by demographics, February 2014

Repertoire of purchasing patterns for own-label household care products

Figure 71: Number of categories where own-label bought, February 2014

Figure 72: Number of categories where own-label bought, by demographics, February 2014

Repertoire of purchasing patterns for branded care products

Figure 73: Number of categories where branded products bought, February 2014

Figure 74: Number of categories where branded products bought, by demographics, February 2014

Appendix - The Consumer - Retailers Used for Buying Own-brand Household Care Products

Figure 75: Retailers used for purchasing own-label household care products, February 2014

Figure 76: Retailers used for purchasing own-label household care products, by demographics, February 2014

Figure 77: Retailers used for purchasing own-label household care products, by demographics, February 2014 (continued)

Figure 78: Retailers used for purchasing own-label household care products, by demographics, February 2014 (continued)

Repertoire of retailers used for own-brand household care products





Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 79: Number of different retailers used for buying own-label products, February 2014

Figure 80: Number of different retailers used for buying own-label products, by demographics, February 2014

Figure 81: Retailers used for purchasing own-label household care products, by number of different retailers used for buying own-label products, February 2014
Figure 82: Number of categories where branded products bought, by most popular retailers used for purchasing own-label household care products, February 2014

Appendix – The Consumer – Changes in Purchasing Own-label Products

Figure 83: Changes in purchasing of own-label household care products, February 2014

Figure 84: Changes in purchasing of own-label household care products - Toilet tissue, by demographics, February 2014

Figure 85: Changes in purchasing of own-label household care products - Kitchen roll, by demographics, February 2014

Figure 86: Changes in purchasing of own-label household care products - Facial tissues, by demographics, February 2014

Figure 87: Changes in purchasing of own-label household care products - Bleach, by demographics, February 2014

Figure 88: Changes in purchasing of own-label household care products - Liquid/gel toilet cleaners, by demographics, February 2014

Figure 89: Changes in purchasing of own-label household care products - Multipurpose cleaners, by demographics, February 2014

Figure 90: Changes in purchasing of own-label household care products - Furniture polish, by demographics, February 2014

Figure 91: Changes in purchasing of own-label household care products - Laundry detergent, by demographics, February 2014

Figure 92: Changes in purchasing of own-label household care products - Fabric conditioner, by demographics, February 2014

Figure 93: Changes in purchasing of own-label household care products - Washing-up liquid, by demographics, February 2014

Figure 94: Changes in purchasing of own-label household care products - Dishwasher detergent, by demographics, February 2014

Figure 95: Changes in purchasing of own-label household care products - Air fresheners, by demographics, February 2014

Appendix - The Consumer - Factors That Would Encourage Purchasing of Own-label Products

Figure 96: Factors that would encourage own-brand purchasing, February 2014

Figure 97: Factors that would encourage own-brand purchasing, by demographics, February 2014

Figure 98: Factors that would encourage own-brand purchasing, by demographics, February 2014 (continued)

Figure 99: Factors that would encourage own-brand purchasing, by retailers used for purchasing own-label household care products,

Figure 99: Factors that would encourage own-brand purchasing, by retailers used for purchasing own-label household care products, February 2014
Figure 100: Factors that would encourage own-brand purchasing, by retailers used for purchasing own-label household care products, February 2014 (continued)
Figure 101: Factors that would encourage own-brand purchasing, by number of categories where branded products bought, February

Figure 102: Factors that would encourage own-brand purchasing, by number of different retailers used for buying own-label products,

February 2014
Figure 103: Retailers used for purchasing own-label household care products, by factors that would encourage own-brand purchasing,

February 2014
Figure 104: Retailers used for purchasing own-label household care products, by factors that would encourage own-brand purchasing,

February 2014 (continued)

Appendix - The Consumer - Perceptions of Branded and Own-label Products

Figure 105: Perceptions of branded and own-label products, February 2014

Figure 106: Perceptions of branded and own-label products - High quality, by demographics, February 2014

Figure 107: Perceptions of branded and own-label products - I feel confident using, by demographics, February 2014

Figure 108: Perceptions of branded and own-label products - Overpriced, by demographics, February 2014

Figure 109: Perceptions of branded and own-label products - I trust them to work, by demographics, February 2014

Figure 110: Perceptions of branded and own-label products - Offers a wide variety of choice, by demographics, February 2014

Figure 111: Perceptions of branded and own-label products - Value for money, by demographics, February 2014

Figure 112: Perceptions of branded and own-label products - Innovative, by demographics, February 2014

Figure 113: Perceptions of branded and own-label products - Ethically responsible, by demographics, February 2014

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 114: Perceptions of branded and own-label products - Cares about my health/wellbeing, by demographics, February 2014

Figure 115: Perceptions of branded and own-label products - Engaging, by demographics, February 2014

Figure 116: Perceptions of branded and own-label products - Unappealing, by demographics, February 2014

Figure 117: Perceptions of branded and own-label products - None of these, by demographics, February 2014

Figure 118: Perceptions of branded and own-label products, by most popular retailers used for purchasing own-label household care products, February 2014
Figure 119: Perceptions of branded and own-label products, by next most popular retailers used for purchasing own-label household

care products, February 2014

Appendix - The Consumer - Attitudes towards Own-label and Branded Household Care Products

Figure 120: Attitudes towards branded and own-label household care products, February 2014

Figure 121: Attitudes towards branded and own-label household care products, by demographics, February 2014

Figure 122: Attitudes towards branded and own-label household care products, by demographics, February 2014 (continued)

Figure 123: Attitudes towards branded and own-label household care products, by demographics, February 2014 (continued)

Figure 124: Attitudes towards branded and own-label household care products, by retailers used for purchasing own-label household care products, February 2014
Figure 125: Attitudes towards branded and own-label household care products, by retailers used for purchasing own-label household

Figure 125: Attitudes towards branded and own-label household care products, by retailers used for purchasing own-label household care products, February 2014 (continued)

BUY THIS REPORT NOW VISIT: store.mintel.con

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100

EMAIL: oxygen@mintel.com