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"While the haircare markets remain in growth, the pace has slowed in 2013 as consumers turn to savvier shopping methods to secure the cheapest prices, and scientific as well as technological advancements cause a cannibalisation of product needs."

- Charlotte Libby, Senior Beauty Analyst

## This report looks at the following areas:

- How can brand loyalty be built in the shampoo and conditioner market?
- · Are product repertoires suffering from cannibalisation?
- Does anti-ageing create opportunities for the haircare markets?

In 2013, retail value sales in the haircare market grew 2.7%, driven by a strong year of product innovation and advertising. Haircare products such as shampoo are also bolstered by their basic hygiene positioning, used by over eight in 10 adults. However when compared to the pace of growth in 2012, the market has begun to slow, with post-recession consumers utilising savvy shopping techniques such as stocking up in times of price promotion and switching to discount or online retailers in order to save money in the category.

New product development has continued at a steady pace in the haircare market, although future growth can be achieved by harnessing key areas of interest such as hair fullness and anti-breakage.

Consumer research in this report explores product usage and frequency across the shampoo, conditioner, treatment and styling markets, as well as purchase influencers and consumer attitudes towards haircare routines.

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This report is part of a series of reports, produced to provide you with a more holistic view of this market



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