

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The fragrance category is highly competitive, with fine fragrances often being viewed as occasional use items. However, innovations that add functionality combined with creative retailing and packaging opportunities could lead to increased usage, helping to propel future category

 Shannon Romanowski, Beauty and Personal Care Analyst

This report looks at the following areas:

- What opportunities are there to improve the struggling mass fragrance market?
- · How can brands extend fragrance beyond an occasional use item?
- · What opportunities are there to better align retail spaces with consumer shopping habits?

The fragrance category is expected to remain on a growth trajectory through 2018, though at slower rates than previously predicted. After a strong 2011, the category has faltered a bit as a competitive marketplace and the proliferation of scent in categories outside of fine fragrance have led to some degree of consumer apathy. However, consumers are seeking unique and hard to find items, as indicated by the success of the prestige market. Although the prestige market is prospering, the mass market is slumping, as these retailers are not broadly viewed as fragrance destinations.

Looking ahead, category growth may be closely tied to added benefits and improved functionality. Health and wellness benefits such as improved sleep or relieving headaches could increase the value proposition of fragrance while potentially expanding the appeal of the category to a typically less engaged audience such as older consumers and men. Retailing opportunities and customizable packaging could also be beneficial in helping consumers shop the category and providing users with products that reflect their personal sense of taste and style.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+61 (0) 2 8284 8100

EMAIL: oxygen@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Scope and Themes

What you need to know

Definition

Data sources

Sales data

Consumer survey data

Abbreviations and terms

Abbreviations

Terms

Executive Summary

The market

Figure 1: Total U.S. sales and fan chart forecast of fragrances, at current prices, 2008-18

Market factors

Aging population creates challenges for fragrance industry

Figure 2: U.S. population, by age, 2013 and 2018

Economic indicators improving

The consumer

Fragrance market impacted by scented line extension items

Figure 3: Usage of fragrance and scented line extension items, any, June/July 2013

Fragrance is part of daily routine for some, viewed as a special treat for others

Figure 4: Top five reasons for wearing fragrance, June/July 2013

Consumers interested in added benefits and new forms

Figure 5: Any interest in new product forms/benefits, by gender, June/July 2013

Majority of respondents interested in fragrance box subscriptions

Figure 6: Any interest in retailing opportunities, by gender, June/July 2013

Interest in refillable and customized packaging options skews young

Figure 7: Interest in packaging, by gender by age, June/July 2013

What we think

Issues and Insights

What opportunities are there to improve the struggling mass fragrance market?

Issues

Insights: Creative retailing, appeal to men, expand selection of new forms

How can brands extend fragrance beyond an occasional use item?

Issues

Insights: Identify new usage occasions, add functionality

What opportunities are there to better align retail spaces with consumer shopping habits?

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Issues

Insights: Merchandize by benefit, move outside of the fragrance aisle

Trend Applications

Trend: Slow it All Down
Trend: Mood to Order
Mintel Futures: Human

Market Size and Forecast

Key points

Fragrance category continues to recover

Future growth predicted, though through a cloud of uncertainty

Sales and forecast of fragrances

Figure 8: Total U.S. sales and forecast of fragrances, at current prices, 2008-18

Figure 9: Total U.S. sales and forecast of fragrances, at inflation-adjusted prices, 2008-18

Fan chart forecast

Figure 10: Total U.S. sales and fan chart forecast of fragrances, at current prices, 2008-18

Market Drivers

Key points

Aging population creates challenges

Figure 11: Usage of fragrance and scented line extension items, by age, June/July 2013

Improving economy, wealth disparity benefit prestige sector

Figure 12: Household income distribution, 2011

Multicultural populations represent opportunity

Figure 13: Fragrance any usage, by white, black, and Hispanic origin, June-July 2013

Competitive Context

Key points

Scent expands through lower-priced items

Figure 14: Body spray launches, by company, 2012-13*

Scented shower products are most used line extension product

Figure 15: Fragrance usage, June-July 2013

Women, younger consumers drive use of line extension items

Figure 16: Line extension fragrance, any usage, by gender, June-July 2013

Figure 17: Line extension fragrance, any usage, by gender and age, June-July 2013

Line extension items appeal to budget-conscious consumers

Figure 18: Line extension fragrance, any usage, by gender and household income, June-July 2013

Segment Performance

Key points

Women's fragrances outpacing men's in terms of sales, share

Sales of fragrances, by segment

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 19: Sales of fragrances, segmented by type, 2011 and 2013 (est)

Segment Performance – Women's Fragrances

Key points

Women's fragrances on an upward trajectory

Sales and forecast of women's fragrances

Figure 20: Total U.S. sales and forecast of women's fragrances, at current prices, 2008-18

Segment Performance - Men's Fragrances

Key points

Men's fragrance segment still recovering from recession

Sales and forecast of men's fragrances

Figure 21: Total U.S. sales and forecast of men's fragrances, at current prices, 2008-18

Retail Channels

Key points

Fragrance sales dominated by other retail channels

Sales of fragrances, by channel

Figure 22: Retail sales of fragrances, by channel, 2011 and 2013

Prestige retailers prospering while mass fragrance market struggles

Figure 23: Retail sales of fragrances, by channel, at current prices, 2008-13

Brand Usage

Key points

Old Spice, Axe are most used brands among men

Young women are using Bath & Body Works and Victoria's Secret

Figure 24: Brands of aftershave and cologne used, by gender and age, January 2012-March 2013

Figure 25: Brands of perfume/cologne/toilet water used, by gender and age, January 2012-March 2013

Innovations and Innovators

New product launch trends

Figure 26: Fragrance product launches, by subcategory, 2008-13*

Category innovations

Fragrance subscription boxes

Natural/vegan fragrances

Figure 27: Share of fragrance product launches, by botanical/herbal and ethical claims, 2008-13*

Nighttime fragrances

Smell like your favorite...

- ...destination
- ...dessert
- ...mythical or magical creature
- ...season
- ...university



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Marketing Strategies

Overview of the brand landscape

Theme: Celebrity endorsements

Figure 28: Katy Perry killer queen ad, 2013 Figure 29: Taylor Swift Taylor ad, 2013

Theme: Packaging

Theme: Sexual attraction

Figure 30: Gucci Guilty Black ad, 2013

Figure 31: David Beckham Classic photo shoot, 2013

Social Media

Key points

Key social media metrics

Figure 32: Key brand metrics, fragrance brands, August 2013

Market overview

Brand usage and awareness

Figure 33: Usage and awareness of selected fragrance brands, July 2013

Interaction with brands

Figure 34: Interaction with selected fragrance brands, July 2013

Online conversations

Figure 35: Online conversations on selected Fragrance brands, July 1, 2012-July 1, 2013

Where are people talking about fragrance brands?

Figure 36: Online conversations on selected fragrance brands, by page type, July 1, 2012-July 1, 2013

What are people talking about?

Figure 37: Types of conversations around fragrance brands, July 1, 2012-July 1, 2013

Figure 38: Types of conversations around selected fragrance brands, by month, July 1, 2012-July 1, 2013

Brand analysis

Chanel

Figure 39: Chanel social media indicators, August 2013

Key online campaigns

What we think

Victoria's Secret

Figure 40: Victoria's Secret key social media indicators, August 2013

Key online campaigns

What we think

Dolce & Gabbana

Figure 41: Dolce & Gabbana key social media indicators, August 2013

Key online campaigns

What we think

Ralph Lauren



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 42: Ralph Lauren key social media indicators, august 2013

Key online campaigns

What we think

Estée Lauder

Figure 43: Estée Lauder key social media indicators, August 2013

Key online campaigns

What we think

Calvin Klein

Figure 44: Calvin Klein key social media indicators, August 2013

Key online campaigns

What we think

Usage

Key points

Majority of women use perfume

Age impacts use of fine fragrance

Figure 45: Fine fragrance any usage, by gender, June-July 2013

Figure 46: Fine fragrance any usage, by gender and age, June-July 2013

Budget-conscious women turning to other fragrance formats

Figure 47: Fine fragrance any usage, by gender and household income, June-July 2013

Users of Victoria's Secret, Dolce & Gabbana are an engaged audience

Figure 48: Any fragrance usage, by each female brand used, June-July 2013

Figure 49: Any fragrance usage, by each male brand used, June-July 2013

Figure 50: Any interest in new product forms/benefits, by brands for women, June-July 2013

Figure 51: Any interest in new product forms/benefits, by brands for men, June-July 2013

Fragrance Selection

Key points

Sampling influences purchase decisions

Figure 52: Fine fragrance selection, by gender, June-July 2013

Young women more likely to exhibit budget-conscious behavior

Brands have opportunity to extend advertising efforts among young men

Figure 53: Fine fragrance selection, by gender and age, June-July 2013

Reasons for Wearing Fragrance

Key points

Women motivated by emotional benefits of wearing fine fragrance

Men more likely to be occasional users of fine fragrance

Figure 54: Reasons for wearing fine fragrance, by gender, June-July 2013

Figure 55: Reasons for wearing fine fragrance, by gender and age, June-July 2013

Interest in Product Innovations – Forms/Benefits

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Key points

Fragrances for clothing/fabric generate highest level of interest

New forms and benefits appeal to young category users

Figure 56: Interest in new product forms/benefits, June-July 2013

Figure 57: Any interest in new product forms/benefits, by gender, June-July 2013

Figure 58: Any interest in new product forms/benefits, by gender and age, June-July 2013

Multiple-benefit fragrances appeal to budget-conscious consumers

Figure 59: Any interest in new product forms/benefits, by gender and household income, June-July 2013

Characteristics of those interested in hair perfume

Overview of CHAID analysis

Opportunity to reach those interested in hair perfume

Figure 60: Interest in new fragrance benefits/forms, CHAID Table output, July 2013

Interest in Product Innovations – Retailing Opportunities

Key points

Women enthused by fragrance subscription boxes

Mobile apps could be opportunity to target young men

Figure 61: Interest in retailing opportunities, June-July 2013

Figure 62: Any interest in retailing opportunities, by gender, June-July 2013

Figure 63: Any interest in retailing opportunities, by gender and age, June-July 2013

Interest in Product Innovations – Packaging

Key points

Refillable fragrance bottles appeal to budget-conscious and eco-friendly consumers

Interest in customized and adorned packaging options skews young

Figure 64: Interest in packaging, June-July 2013

Figure 65: Any interest in packaging, by gender, June-July 2013

Figure 66: Any interest in packaging, by gender and age, June-July 2013

Attitudes Toward Fragrance

Key points

Fragrance gifting popular, though some prefer to select their own scent

Mass retailers may not be viewed as fragrance destinations

Figure 67: Attitudes toward fragrance, by gender and age, June-July 2013

Younger respondents experiment and want to learn more, but also confused

Figure 68: Attitudes toward fragrance, by gender, June-July 2013

Race and Hispanic Origin

Key points

Multicultural consumers are highly involved in the category

Figure 69: Fragrance any usage, by race/Hispanic origin, June-July 2013

Black shoppers are seeking value, more information

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Asian consumers motivated by luxury

Figure 70: Fine fragrance selection, by race/Hispanic origin, June-July 2013

Figure 71: Household income distribution by race and Hispanic origin of householder, 2011

Figure 72: Attitudes toward fragrance, by race/Hispanic origin, June-July 2013

New benefits, forms, and packaging appeal to multicultural shoppers

Figure 73: Interest in new product forms/benefits, by race/Hispanic origin, June-July 2013

Figure 74: Interest in new product retailing opportunities, by race/Hispanic origin, June-July 2013

Figure 75: Interest in new product packaging, by race/Hispanic origin, June-July 2013

Consumer Segmentation

Figure 76: Fragrance clusters, June-July 2013

Group one: Habituals

Opportunities
Group two: Basic
Opportunities

Group three: Involved

Opportunities

Cluster characteristic tables

Figure 77: Fragrance any usage, by target clusters, June-July 2013

Figure 78: Fine fragrance selection, by target clusters, June-July 2013

Figure 79: Reasons for wearing fine fragrance, by target clusters, June-July 2013 $\,$

Figure 80: Interest in new product forms/benefits, by target clusters, June-July 2013

Figure 81: Interest in new product retailing opportunities, by target clusters, June-July 2013

Figure 82: Interest in new product packaging, by target clusters, June-July 2013

Figure 83: Attitudes toward fragrance, by target clusters, June-July 2013

Cluster demographics

Figure 84: Target clusters, by demographic, June-July 2013

Cluster methodology

Appendix – Other Useful Consumer Tables

Fragrance usage

Figure 85: Fragrance, any usage, by household income, June-July 2013

Figure 86: Fragrance, regular usage, by gender and age, June-July 2013

Fine fragrance selection

Figure 87: Fine fragrance selection, by gender and household income, June-July 2013

Reasons for wearing fine fragrance

Figure 88: Reasons for wearing fine fragrance, by gender and household income, June-July 2013

Figure 89: Reasons for wearing fine fragrance, by race/Hispanic origin, June-July 2013

Interest in product innovations – retailing opportunities

Figure 90: Any interest in retailing opportunities, by gender and household income, June-July 2013

Attitudes toward fragrance



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 91: Attitudes toward fragrance, by gender and household income, June-July 2013

Appendix - CHAID Analysis

Methodology

Figure 92: Interest in new personal care products - CHAID tree output, July 2013

Appendix - Social Media

Brand usage or awareness

Figure 93: Brand usage or awareness, June-July 2013

Figure 94: Brand usage or awareness, June-July 2013 (continued)

Figure 95: Chanel usage or awareness, by demographics, June-July 2013

Figure 96: Estée Lauder usage or awareness, by demographics, June-July 2013

Figure 97: Victoria's Secret usage or awareness, by demographics, June-July 2013

Figure 98: Dolce & Gabbana usage or awareness, by demographics, June-July 2013

Figure 99: Ralph Lauren usage or awareness, by demographics, June-July 2013

Figure 100: Calvin Klein usage or awareness, by demographics, June-July 2013

Activities done

Figure 101: Activities done, June-July 2013

Figure 102: Activities done, June-July 2013 (continued)

Figure 103: Chanel - Activities done, by demographics, June-July 2013

Figure 104: Estée Lauder – Activities done, by demographics, June-July 2013

Figure 105: Victoria's Secret - Activities done, by demographics, June-July 2013

Figure 106: Ralph Lauren – Activities done, by demographics, June-July 2013

Figure 107: Calvin Klein – Activities done, by demographics, June-July 2013

Online conversations

Figure 108: Online conversations on selected fragrance brands, July 1, 2012-July 1, 2013

 $Figure\ 109:\ Online\ conversations\ on\ selected\ fragrance\ brands,\ by\ page\ type,\ July\ 1,\ 2012-July\ 1,\ 2013$

Figure 110: Types of conversations around fragrance brands, July 1, 2012-July 1, 2013

Figure 111: Types of conversations around selected fragrance brands, by month, July 1, 2012-July 1, 2013

Figure 112: Types of conversations around selected fragrance brands, by page type July 1, 2012-July 1, 2013

Appendix - Market Drivers

Consumer confidence

Figure 113: University of Michigan's index of consumer sentiment (ICS), 2007-13

Unemployment

Figure 114: U.S. Unemployment rate, by month, 2002-13

Figure 115: U.S. unemployment and underemployment rates, 2007-13

Figure 116: Number of employed civilians in U.S., in thousands, 2007-13

Racial, ethnic population growth

Figure 117: U.S. population by race and Hispanic origin, 2008, 2013, and 2018

Figure 118: Households with children, by race and Hispanic origin of householder, 2012

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Shifting U.S. demographics

Figure 119: U.S. population, by age, 2008-18

Figure 120: U.S. households, by presence of own children, 2002-12

Appendix – Trade Associations

VISIT: store.mintel.com

Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100