

## December 2014

### Consumers and General Insurance - UK

“Consumers want their insurance providers and policies to be more transparent and to understand their insurance cover better. Underwriting is seen as a dark art and demystifying it is likely to lead to greater levels of consumer trust and higher levels of loyalty”

## October 2014

### Consumers and the Economic Outlook: Quarterly Update - UK

“The revival in confidence has stalled. Although the economy is picking up speed, the population as a whole isn’t feeling the benefit of the recovery. People are as likely to say that they feel worse off than they did a year ago as they are to say that their finances ...