



November 2022

The Airport Experience - US

“Travelers have gladly returned to air travel and they are generally satisfied with the airport experience. However, as the airport security process becomes less time consuming for many travelers who enroll in expedited screening programs, the amount of time that passengers spend in the concourse is also condensed, limiting the ...

Work and Travel - US

“Calling someone a ‘business traveler’ is telling only part of the story. People traveling for business are increasingly infusing leisure into their trips. Moreover, many are auditioning their business destinations for potential future vacations. Striking the balance of accommodating a traveler’s business needs while appealing to leisure travelers is one ...