



## January 2021

### B2B Economic Outlook: Inc Impact of COVID-19 - UK

"The economic impact of COVID-19 has been severe and widespread, though the effect on the separate sectors of the economy has been highly varied. With the vaccination roll-out having commenced in December 2020 the prospects for economic recovery gathering pace during 2021 have improved, though the first half of the ...

### Contract Catering: Inc Impact of COVID-19 - UK

"The contract catering market has been hit hard by the coronavirus pandemic. The widespread closure of catering sites has inhibited activity and where operation is possible, has entailed extra costs and lower capacity due to social distancing regulations.

## December 2020

### Food and Drink Packaging: Inc Impact of COVID-19 - UK

"COVID-19 resulted in plummeting demand for packaging in the foodservice and hospitality sector, but this was partly offset by a shift to in-home consumption and a surge in demand from food and drink into retail. While the pandemic has shifted demand and disrupted supply chains, the food and drink packaging ...

### Facilities Management: Inc Impact of COVID-19 - UK

"The overall impact of COVID-19 has been significant on the facilities management sector, though the wide range of services offered and the varied client base have resulted in different sectors being impacted at very different levels. Some COVID-19-related public sector contracts have partially offset major reductions in other sectors, some ...

### Manned Security: Inc Impact of COVID-19 - UK

"Manned security services' essential role in protecting businesses from crime has helped reduce the impact of COVID-19 on market value. However, the pandemic's effect on businesses nonetheless poses a significant barrier to growth, particularly in the cash-in-transit segment.

A budding digital revolution in the sector will help address this, opening ...

### Logistical Services: Inc Impact of COVID-19 - UK

"Whilst the disruption caused by the pandemic continues, it is vital that logistics companies continue to focus on enabling end-to-end visibility, remain flexible in terms of processes, and collaborate with other industries to support their customers whilst anticipating further disruptions and mitigating the extent of these impacts upon supply chains ...

### Estate Agents: Inc Impact of COVID-19 - UK

"The extensive support for businesses and workers in response to COVID-19 has so far limited the virus' impact on the UK property market. Whilst the industry is also challenged by both economic and political uncertainty with regards to Brexit, demand for property has held up well.

## November 2020



## Serviced Offices: Inc Impact of COVID-19 - UK

“In the short to medium term demand for serviced offices is expected to pivot to more fringe areas of cities and suburban locations, as people look to reduce their commute even beyond COVID-19 and with more companies set to adopt a hub-and-spoke model.

## October 2020

### B2B Economic Outlook: Inc Impact of COVID-19 - UK

“COVID-19 has had differing effects on the UK economy, but it has hit the service sector hardest. Customer-facing services in sectors such as retail, hospitality and leisure have been most impacted both because of Government restrictions and continued consumer wariness. The pandemic has also affected the market for commercial office ...

## September 2020

### Conferencing and Events: Inc Impact of COVID-19 - UK

“COVID-19 has delivered a serious blow to the conferencing and events sector, with an initial and substantial loss to market value to be followed by a period of uncertainty and financial difficulty as attendance is held back by social distancing. The pressure felt will spur innovation, particularly as organisers look ...

## June 2020

### B2B Economic Outlook: Inc Impact of COVID-19 - UK

“The COVID-19 lockdown will see household expenditure on energy increase in 2020. While consumption is up, wholesale energy prices have collapsed amid the pandemic. This is pushing down the cost of new deals which means households are able to make greater savings by switching to a cheaper tariff. This would ...

### Legal Services: Inc Impact of COVID-19 - UK

“The COVID-19 pandemic is expected to result in a 12% decline in the UK legal services market in 2020, reflecting the anticipated contraction in GDP and reduced demand in a number of sectors, including mergers and acquisitions and other transactional work, conveyancing work and personal injury claims. However a number ...



## May 2020

### Courier and Express Delivery: Inc Impact of COVID-19 - UK

“The courier and express delivery sector has greatly benefited from the meteoric rise of ecommerce and online retailing. COVID-19 will prompt a sharp acceleration in growth in 2020, as behavioural changes arising from social distancing guidelines boost online shopping activity.

As Gen Z and Millennials collectively become the largest consumer ...

## March 2020

### Fleet Services - UK

“The fleet services sector continues to develop innovative mobility solutions to meet market demand for reduced costs in a regulatory environment that penalises emissions. With recent taxation changes, transitioning to electric vehicles has become a cost-cutting opportunity that the sector’s expertise and intermediary position is primed to deliver. On the ...

### Security Equipment, Access Control and CCTV - UK

“Despite intense international competition and persistent headwinds in the form of Brexit and slowing global growth, the UK security equipment sector grew for a second consecutive year. The sector has benefited from a focus on reimagining existing products in line with a society that values connectivity.

In combination with software ...

### B2B Economic Outlook - UK

“Although the UK leaving the EU has created uncertain times, albeit one with opportunities, a longer running issue has been that of productivity levels. Relatively low levels of investment and R&D spending have driven this stagnation and future economic policies must focus around these and ‘upskilling’ the UK workforce.” ...