

FS: Big Picture -UK

## October 2022

### **Price Comparison Sites in Financial Services - UK**

"Regulatory changes will shift market dynamics in the long term. For now, rising inflation and increasing prices are major concerns for consumers who are feeling the squeeze from the higher cost of living. Amid this challenging economic climate, PCWs will have a significant role to play in helping cost-conscious consumers ...

# August 2022

#### **Brand Overview: Finance - UK**

"Financial services brands will play an increasing role in consumer lifestyles as the cost of living rises, inflation bites and as interest rates continue to creep upwards. Brands with an existing helpful reputation, such as MoneySavingExpert and price comparison sites, have an opportunity to reach new consumers during this period ...



### **Branch Banking - UK**

"Despite the long-term shift towards digital banking, branches still have a role to play for many consumers. Satisfaction levels remain high despite widespread branch closures in recent years. This will be tested as customers seek further support through the cost-ofliving crisis, with less financially experienced younger consumers particularly seeking guidance ...