

December 2017

Consumer Attitudes towards Retail Credit - UK

“Consumer credit has been rising fast to finance recent retail sales growth. But consumer confidence is falling and incomes are under pressure. We think that consumers will start to cut back and pay down some of their debt. So all credit will fall, not just retail credit. We think that ...

November 2017

Consumers and the Economic Outlook: Quarterly Update - UK

“Consumers’ spending power is being hit by the squeeze on incomes as inflation continues to outpace average wage rises. In four of the last five months, people have been more likely to feel worse off compared to a year ago than to say that their finances have improved. This is ...

October 2017

Consumer Attitudes towards Retail Home Delivery and Collection Services - UK

“Online retail shows no signs of slowing down and neither does the speed in which retailers are attempting to fulfil orders and how quickly consumers expect them to arrive. For leading players online, how they fulfil orders can be their defining quality, but there is evidence that speed is not ...

Seasonal Shopping (Spring/Summer) - UK

“Despite a distinct lack of enthusiasm among UK consumers, the market value of the major spring/summer retail events continued to rise in 2017, with spending reaching an estimated £2.2 billion. The growth in consumer spending was driven by increased average spend per customer, with Valentine’s Day shoppers in ...