

September 2014

Consumers and Retail Banking - UK

“UK retail banking is not a sector that is traditionally used to large-scale disruption. However, it is entering a period of upheaval as a result of a number of factors ranging from polarised demographics and digital disruption, to increased regulatory pressure and a constant wave of reputation-damaging scandals. Perhaps the ...

July 2014

Consumers and The Economic Outlook - Quarterly Update - UK

“Although people are still more confident than they were in 2013, Mintel’s data suggests that they’re not entirely convinced by the economic revival. Across all three key measures (current situation, impact of the slowdown and how they expect their finances to fare over the next year), sentiment was slightly more ...

Consumer Attitudes Towards Debt - UK

“A good, fairly priced payment protection product should be a positive proposition for most consumers, especially those vulnerable to difficulty, such as people with poor health, insecure employment or limited finances.”