

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations

This report looks at the following areas:

- Shifts of purchase behaviour and attitudes towards premium domestic brands after COVID-19 and related opportunities
- Consumers' perception of premium domestic brands vs foreign brands and acceptance of price
- Awareness of cultural elements in design and the rise of patriotic sentiments
- Marketing of premiumisation upon consumer segmentation

The perception of Chinese domestic products has changed prior to the outbreak of COVID-19. Consumers showed least interest in digital products of Chinese brands years ago while purchase rate of premium domestic digital devices nowadays becomes highest among surveyed categories today.

The reputation of Chinese brands has been built not only from technology and quality improvement, but also from image branding of cultural contribution and social responsibility. In the post-COVID-19 era, the increasing awareness of holistic well-being and localism will create more opportunities for premium domestic brands to strengthen connection with consumers via new channels and advocates reflecting brands' corporate social responsibility and Chinese cultural values.



"Despite the short-term disruption, COVID-19 has brought a brighter spotlight on Chinese premium brands that many consumers' purchasing has shifted to domestic products and services, as a result of reduced outbound travel and the concerns of after-service and warranty deepened."

Keiyou Wang, Research
 Director, 30 April 2020

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
America	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Table of Contents

OVERVIEW

- What you need to know
- · Key issues covered in this Report
- Report Scope

EXECUTIVE SUMMARY

- Impact of COVID-19 on the premiumisation of local brands
- Chinese premium brands gain more attention after shortterm disruption

Figure 1: Short, medium and long term impact of COVID-19 on premiumisation of local brands, April 2020

- The consumer
- Digital products take the lead in purchase experience
 Figure 2: Purchase of premium domestic products, February
 2020
- Price advantage is no longer a must for premium domestic products

Figure 3: Price acceptance, February 2020

 Chinese premium brands benefit from a combination of cultural contribution and social responsibility

Figure 4: Perception of premium domestic brands vs foreign brands, February 2020

 High-income consumers give more emotional credits to domestic brands while post-90s have more faith in their quality

Figure 5: Perception of premium domestic brands vs foreign brands, by income level and generation, February 2020

Mixing Chinese classic elements with trendy culture aids differentiation

Figure 6: Preferences in design, February 2020

- "Less is more" aesthetic appeals to young consumers
 Figure 7: Preferences in design, by generation and city tier,
 February 2020
- Raw material quality and technology marketing remain core concepts to win competitiveness

Figure 8: Marketing of premiumisation, February 2020

Purchase premium domestic product to express patriotic sentiments

Figure 9: Attitude towards premiumisation of domestic products, February 2020

What we think

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



THE IMPACT OF COVID-19 ON PREMIUMISATION OF LOCAL BRANDS

Figure 10: Short, medium and long term impact of COVID-19 on premiumisation of local brands, April 2020

- Key trends/shifts after COVID-19
- Trend 1: Spending control is more about cautious consumption rather than trading down by brand

Figure 11: Consideration towards control spending, first choice, December 2019

 Trend 2: Purchases shift to domestic as a result of reduced outbound travel

Figure 12: Grocery shopping platforms – social e-commerce, by age, March to May 2020

- Trend 3: Rising awareness of after-sales services and warranty in a time of uncertainty
- Trend 4: Strengthened community function and trust in neighbourhood

Figure 13: Agreement on "people become closer to their local communities", by city tier, March 2020

- Trend 5: Increasing patriotic sentiments and the pursuit of cultural value engagements
- Trend 6: Less focus on appearance but more on holistic wellbeing

Figure 14: Priority changes, May 2020

- Implications on the marketing mix
- Agility in pricing tactics while balancing with premium image
- Digitalisation for data-enabled customer relationship management and digital collaboration
- Neighbourhood engagement in Omni-channel building
- Ethical consideration in demonstration of authenticity
- Marketing of holistic wellbeing with less anxiety but a peace of mind
- COVID-19: China context

Figure 15: Accumulative confirmed cases of COVID-19 in China, January to April 2020

Figure 16: Status of returning to work, China, March and April 2020

ISSUES AND INSIGHTS

- Activated awareness of corporate social responsibility by COVID-19
- The facts
- The implications

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 17: "Employee sharing" scheme initiated by Hema Fresh Grocery, 2020

- Increasing opportunities of engaging consumers with Chinese cultural values after COVID-19
- The facts
- The implications

Figure 18: White Rabbit x Godiva, February 2020

- Potential of experiential advantages to unlock the market in lower tier cities
- The facts
- The implications

Figure 19: Tmall smart nursery room, 2018

THE CONSUMER - WHAT YOU NEED TO KNOW

- Acceptance of premium domestic digital devices ranks first
- Aggregate identification of cultural contribution and social responsibility
- Price advantage is no longer a must for premium domestic products
- Adding Chinese elements in design is seen as a way to differentiate
- Young generation expect brands to be more socially responsible
- Patriotic sentiments are highly associated with premium domestic product purchase

PURCHASE OF PREMIUM DOMESTIC PRODUCTS

 Acceptance of premium domestic digital devices ranks first among other categories

Figure 20: Purchase of premium domestic products, February 2020

Consumers with higher income purchase more premium domestic products

Figure 21: Purchase of premium domestic products, by income level, February 2020

 Usage of premium cosmetic products from domestic brands is high among women in their late 20s and 30s

Figure 22: Purchase of premium domestic cosmetics and skincare, by gender and age, February 2020

 Gaps between men and women in acceptance of premium domestic fashion and bag brands are narrowing

Figure 23: Purchase of premium domestic clothing and bags, by gender and age, February 2020

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



 Premium domestic food and drinks have potential in the kids market

Figure 24: Purchase of premium domestic food and drinks, by family structure, February 2020

PERCEPTION OF PREMIUM DOMESTIC BRANDS VS. FOREIGN BRANDS

 Design and quality are still perceived as inferior to foreign brands

Figure 25: Perception of premium domestic brands vs. foreign brands, February 2020

 Experiential advantages of premium domestic brands lure high-income consumers

Figure 26: Perception of premium domestic brands vs. foreign brands, % saying premium domestic brands do better, by income level, February 2020

 Younger generation have more faith in premium domestic products' quality

Figure 27: Perception of premium domestic brands vs. foreign brands, % saying premium domestic brands do better, by generation, February 2020

 Purchase experience is a driving power for premium domestic brands in large home appliances

Figure 28: Perception of premium domestic brands vs. foreign brands, by buyer segment, February 2020

PRICE ACCEPTANCE

 Price advantage is no longer a must for premium domestic products

Figure 29: Price acceptance, February 2020

Strong support from post-90s for all categories
 Figure 30: Price acceptance, by generation, February 2020

 Recognition and expectations towards premium domestic daily necessities are higher in tier two cities

Figure 31: Price acceptance, by city tier, February 2020

 High satisfaction towards mother and baby products and cosmetic/skincare products from premium domestic brands

Figure 32: Price acceptance, by premium domestic buyer of the category, February 2020

PREFERENCES IN DESIGN

Adding Chinese elements in design is seen as a way of differentiation

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 33: Preferences in design, by generation and city tier, February 2020

Figure 34: Preferences in design, by generation and city tier, February 2020

"Less is more" aesthetic appeals to young consumers

Figure 35: Preferences in design, by generation and city tier, February 2020

Figure 36: Preferences in design, by generation and city tier, February 2020

Product portfolio diversification could be another opportunity

Figure 37: Preferences in design, by generation and city tier, February 2020

Figure 38: Preferences in design, by generation and city tier, February 2020

MARKETING OF PREMIUMISATION

 Raw material quality and technology marketing remain core concepts to win competitiveness

Figure 39: Factors that drive the purchase of premium domestic brands, February 2020

 Younger generation expect more emotional ties with premium domestic brands

Figure 40: Factors that drive the purchase of premium domestic brands, by generation, February 2020

 Local cultural features are highlighted by consumers in lower tier cities

Figure 41: Factors that drive the purchase of premium domestic brands, by tier, February 2020

 Collaboration is still effective but no longer a shortcut to premiumisation

Figure 42: Factors that drive the purchase of premium domestic brands, by education, February 2020

ATTITUDES TOWARDS PREMIUMISATION OF DOMESTIC PRODUCTS

Social and personal emotions are associated with premium domestic product purchase

Figure 43: Attitudes towards premiumisation of domestic products, February 2020

 Patriotic sentiments increasingly rise during the outbreak of COVID-19

Figure 44: Life values, April 2020

Affluent consumers show stronger sense of local identity

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 45: Attitudes towards premiumisation of domestic products, by income level, February 2020

Originality matters among younger generation
 Figure 46: Attitudes towards premiumisation of domestic products, by generation, February 2020

MEET THE MINTROPOLITANS

 Acceptance of premium domestic brands among MinTs much higher than non-MinTs

Figure 47: Purchase of premium domestic products, by consumer classification, February 2020

- Social responsibility influences purchase decisions of MinTs
 Figure 48: Marketing of premiumisation, by consumer
 classification, February 2020
- MinTs feel strong emotional connection with premium domestic brands

Figure 49: Attitudes towards domestic products, by consumer classification, February 2020

APPENDIX - METHODOLOGY AND ABBREVIATIONS

- Methodology
- Abbreviations

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



About Mintel

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.