

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

This report looks at the following areas:

- The impact of COVID-19 on consumer behaviour and the facial masks market
- How the market should react to the post-COVID-19
- The performance of leading brands in 2019
- Launch activity and consumer interest in innovation
- · Consumers' usage of facial masks
- Adopted price range of one piece of sheet mask

The strong growth of the Chinese facial skincare mask market in 2019 is set to continue over the next five years as consumers increasingly recognise the functional and emotional benefits from improving their skin. Any disruption from COVID-19 supply chain and lockdown is forecast to have a marginal impact on category growth, while increased use of wearing protective masks while in public also offers more reasons for skin treatments, offering a further boost to category sales.

Further opportunities lie in premiumisation via anti-aging facial masks targeting women aged above 25, increasing usage frequency among female users through greater focus on skin barrier protection and further segmentation into niche occasions, as well as investing in education to drive penetration among men



"Fierce competition in the facial masks market before COVID-19 has resulted in increasing communication costs and homogenisation. Opportunities now lie in exploring innovations to tackle skin issues triggered by new lifestyles (eg wearing face masks when in public) after COVID-19 outbreak."

– Anne Yin, Associate

Buy this report now

Analyst, 30 April 2020

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Table of Contents

OVERVIEW

- What you need to know
- · Key issues covered in this Report
- Report Scope
- Excluded
- Subgroup definition (by monthly personal income)

EXECUTIVE SUMMARY

- The Market
- COVID-19 will slow growth in 2020 but long term growth will continue unchanged

Figure 1: Forecast of total value sales of facial masks (adjusted for COVID-19), China, 2014-24

- Impact of COVID-19 on facial masks
- Long-term impact will be limited

Figure 2: Short, medium and long term impact of COVID-19 on facial masks

Companies and Brands

Figure 3: Leading brands' share in value sales of facial mask market, China, 2018 and 2019

- The Consumer
- The usage penetration is stable over the past two years

Figure 4: Facial masks used in the last six months, by gender, 2018 and 2019

Majority use facial masks several times a week

Figure 5: Usage frequency of facial masks, by gender, December 2019

 Time to further expand usage occasions although some are limited due to COVID-19

Figure 6: Usage occasions and potentials of facial masks, December 2019

Consumers demand faster absorption and higher ingredient content

Figure 7: Features attracting trials, December 2019

 Segmented market with different attitudes towards functions and trends

Figure 8: Consumer segmentation based on their attitudes towards facial masks, December 2019

 Sheet masks should consider an optimal price of RMB10 per piece

Figure 9: Price sensitivity – threshold prices of one piece of sheet mask, December 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



What we think

THE IMPACT OF COVID-19 ON FACIAL MASKS

Figure 10: Short, medium and long term impact of COVID-19 on facial masks

- Opportunities and threats
- Changing from nice-to-have to a skincare necessity
- Tapping into salon visitors' needs for more in-home skincare routines

Figure 11: Proya Black Sea Salt Deep Purifying Bubble SPA Mask, China, 2019

- Impact on the market
- Marginal impact from COVID-19 in short term

Figure 12: Forecast of total value sales of facial masks, China, 2014-24

Figure 13: Forecast of total value sales of facial masks (adjusted for COVID-19), China, 2014-24

- Shifts in consumer behaviour
- Shifting spending from beauty to personal care products
 Figure 14: Change in spending on BPC, January to April 2020
- One fifth still spend more time and money on facial skincare during the outbreak

Figure 15: Changes in usage of facial skincare products, 25 March- 1 April, 2020

Long hours of wearing face masks may lead to more skin issues

Figure 16: Frequency of new habits due to outbreak – 'everyday or almost everyday', 28 February-1 April, 2020

- How COVID-19 will affect key consumer segments
- Women under 30s still most enthusiasm in beauty

Figure 17: Time spent on facial skincare routine compared to before outbreak – 'more or about the same', by age and gender, 28 February – 1 April, 2020

- Opportunities in targeting men especially those in their 30s
- How COVID-19 will reshape the industry
- More cautious spending when consumers feel the income squeeze

Figure 18: Ways of control spending on beauty and personal care products, January 2020

- Rethink about targeting occasions
- Impact on the marketing mix
- Be smart about pricing tactics

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 19: Caizhiji soothing facial mask for sensitive skin, China, 2020

Leverage Chinese wisdom and culture in new product innovation

Figure 20: Facial masks with Chinese elements, China, 2020

 Dedicated-design facial masks to tackle pain points of wearing face mask

Figure 21: Mask Family Acne Skin Repair Gauze Facial Mask, China, 2020

- E-commerce brands need to avoid ambitious channel expansion to offline channels during time of uncertainty
- COVID-19: China context

Figure 22: Accumulative confirmed cases of COVID-19 in China, January to April 2020

Figure 23: Status of returning to work, China, March and April 2020

ISSUES AND INSIGHTS

- Responding to the changes in COVID-19 outbreak A shift in communicationThe facts
- The implications
- Responding to the changes in COVID-19 outbreak Pay attention to emerging demands
- The facts
- The implications

Figure 24: Nox Bellcow Soothing and Repairing facial masks, China 2020

Figure 25: SUISO MASK offering skincare benefits to masked face area, Japan, 2020

Figure 26: Example of facial masks with two separated sections, UK, 2019

- How to accelerate usage frequency
- The facts
- The implications

Figure 27: Example of facial masks that work with beauty devices, UK, 2019

- Domestic brands can tag on premiumisation
- The facts
- The implications
- Future incremental opportunities in the male market
- The facts
- The implications

Figure 28: Neutrogena 3D printed facial mask, 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



THE MARKET - WHAT YOU NEED TO KNOW

- A fast growing market despite a short term impact from COVID-19
- Compacted players attracting and diverting consumers' great interest

MARKET SIZE AND FORECAST

- A RMB31.5 billion market in fast but slowing growth
- Minimal impact caused by COVID-19

Figure 29: Forecast of total value sales of facial masks, China, 2014-24

- Short-term impact in 2020
- · Long-term impact in next five years

Figure 30: Forecast of total value sales of facial masks (adjusted for COVID-19), China, 2014-24

MARKET FACTORS

- Increase frequency and consumption for better skin condition
- Brand library more compacted by players with various stories

Figure 31: Examples of OEM/ODM launched facial masks, China, 2019-20

- Online channels drive the red ocean competition
- Medical masks have gained popularity but now face restraints

KEY PLAYERS – WHAT YOU NEED TO KNOW

- A further fragmented market led by domestic brands
- Invest in WOM and professionalism

MARKET SHARE

A more fragmented market

Figure 32: Leading brands' share of value sales in the facial mask market, China, 2018 and 2019

- WIS winning thanks to professional image among young consumers
- Yunifang seeing a bottleneck
- Other brands worth noting

Figure 33: Examples of hot-selling facial masks, China, 2019 Figure 34: MG new launches, China, 2019

COMPETITIVE STRATEGIES

Leveraging celebrities and KOLs to stay top-of-mind

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Build social currency with fun appearance

Figure 35: Kiehl's communicates fun experience when using masks, China, 2019

Imported formula and sheets to premiumise

Figure 36: Example of facial masks featuring imported formula and sheet technologies, China, 2019

Professionals build a sheet material library

Figure 37: Dr.Jart+ sheet material library, China, 2020

WHO'S INNOVATING?

Mass priced new launches brings homogenises with basic functions

Figure 38: Changes in beauty price positioning of newly launched sheet masks, China, 2018-19
Figure 39: top 15 claims of newly launched sheet masks,

China, 2018-19

- · Significant increase in sensitive skin claims
- New concept and technology to lock in moisture

Figure 40: Est Fine Fiber series, China, 2020

Technology on sheets to boost absorption

Figure 41: Reziena Smart Mask featuring Iontophoersis and LED technology on mask sheet, South Korea, 2020

- Sheet material innovation to deliver skin benefits without
- TCM ingredients utilised by domestic TCM brands

Figure 42: Examples of products in foreign markets using ginseng as an ingredient, US and UK, 2019-20 Figure 43: Examples of domestic brands featuring TCM ingredients, China, 2019

Developed for morning occasions

Figure 44: Example of sheet mask with cutting suitable for morning wash up, South Korea, 2019

THE CONSUMER - WHAT YOU NEED TO KNOW

- Bottleneck appears for the penetration of different formats
- · High usage frequency for both women and men
- Opportunities exist besides the pre-sleep and first-aid occasions
- 76% demand faster absorption
- 27% are Rational Users
- RMB10 is the optimal price per sheet

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



USAGE OF FACIAL MASKS

Women remain dominant, but men in progress of adopting formats

Figure 45: Facial masks used in the last six months, by gender, December 2019

No sign of deepening usage penetration

Figure 46: Facial masks used in the last six months, by gender, 2018 vs 2019

Younger females like masks for dedicated treatments

Figure 47: Facial masks used in the last six months, by gender and age, December 2019

 Niche formats allow users to better treat themselves, no matter where

Figure 48: Facial masks used in the last six months, by monthly personal income, December 2019

USAGE FREQUENCY OF FACIAL MASKS

Over 90% are using facial masks every week
 Figure 49: Usage frequency of facial masks, by gender,
 December 2019

• 18 to 29-year-old women are most frequent users

Figure 50: Usage frequency of facial masks, by gender and age, December 2019

 Using a facial mask every day is a lifestyle for 18% of affluent consumers

Figure 51: Usage frequency of facial masks, by selected demographic, December 2019

USAGE OCCASIONS AND POTENTIALS

 Pre-sleep and emergency occasions are reaching a bottleneck

Figure 52: Example of masks featuring relaxation benefit, Japan and South Korea, 2019

Figure 53: Usage occasions and potentials of facial masks, December 2019

Great opportunities to target new occasions

Figure 54: Usage frequency of facial masks – 'no, but are willing to use in the future', by gender and age, December 2019

Further segmentation of primer facial masks

Figure 55: Usage frequency of facial masks – 'before applying makeup', female, by age, December 2019
Figure 56: Example of primer masks combining skincare and makeup functions, China, 2019

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



FEATURES ATTRACTING TRIAL

Find a balance between more ingredient content and faster absorption

Figure 57: Features attracting trial, December 2019

Men interested in thicker sheets and TCM

Figure 58: Features attracting trial, females vs males (as benchmark), December 2019

Figure 59: TURF analysis of features attracting trial, male, December 2019

Warm sensations worth noticing

Figure 60: Features attracting trial, by gender and age, December 2019

Figure 61: TURF analysis of features attracting trial, 25-29yrs, December 2019

Younger users demanding more fun besides functionalities

Figure 62: TURF analysis of features attracting trials, 18-24yrs, December 2019

ATTITUDES TOWARDS FACIAL MASKS

91% tend to know more about ingredient information
 Figure 63: Attitudes towards facial masks, December 2019

Younger consumers are more sceptical

Figure 64: Sceptical attitudes towards facial masks, by age, December 2019

· Five groups of facial mask users

Figure 65: Consumer segmentation based on attitudes towards facial masks, December 2019

Figure 66: Attitudes towards facial masks – 'strongly agree', by consumer segmentation, December 2019

OPTIMAL PRICING FOR SHEET MASKS

 Ideal price for one piece of sheet mask according to consumers

Figure 67: Price sensitivity – optimal price of one piece of sheet mask, December 2019

Figure 68: Price sensitivity – threshold prices of one piece of sheet mask, December 2019

25-39 year olds are willing to spend slightly more

Figure 69: Price sensitivity - 'expensive but still consider buying', mean value, by gender and age, December 2019

MEET THE MINTROPOLITANS

Mintropolitans use masks more frequently across diverse occasions

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300

Report Price: £3302.97 | \$4460.00 | €3717.16





Figure 70: Usage frequency of facial masks, by consumer classification, December 2019

Figure 71: Usage occasions and potentials of facial masks – 'yes', by consumer classification, December 2019

Mintropolitans are more ingredient oriented
 Figure 72: Features attracting trials, Mintropolitans vs Non-Mintropolitans (as benchmark), December 2019

APPENDIX - METHODOLOGY AND ABBREVIATIONS

- Methodology
- · Price sensitivity analysis
- TURE
- Forecast methodology
- Abbreviations

What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
Americas China	+1 (312) 943 5250 +86 (21) 6032 7300



About Mintel

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.