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"Just as definitions are being simplified, new complexity is being added in the form of tiered products, life-stage boosters and later-life add-ons. While these innovations undoubtedly enhance the product, they also make it harder to compare policies."

- Thomas Slide, Senior Financial Services Analyst

# This report looks at the following areas:

- Adapting to the challenge of less predictable lifestyles
- Progress made on transparency and simplification but still a way to go

In 2019, new premiums of critical illness insurance grew for the fourth consecutive year, with the value of new premiums up 2.8% to £291 million. The volume of new policies increased even faster over the past two years, increasing 9.2% in 2019. This has resulted in a drop in average premiums, reflecting a competitive market. In 2018, Guardian entered the top-end of the market and has since set new benchmarks in terms of coverage for the rest of the industry to follow.

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This report is part of a series of reports, produced to provide you with a more holistic view of this market



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#### **Table of Contents**

#### **Overview**

What you need to know

Products covered in this Report

#### **Executive Summary**

The market

Fourth consecutive year of market growth

Figure 1: Forecast of new individual critical illness premiums, at current prices, 2014-24

91% of policies are sold as a rider benefit

Rise in non-advised policies

Figure 2: Channels to market, new critical illness policies, 2015-19

Fall in housing transactions but high levels of first-time buyers

Companies and brands

L&G remains the market leader

Figure 3: Market shares by volume of new individual critical illness premiums, 2018

Simplifying language to improve appeal

Boosting cover at key life stages

The consumer

One in 10 has critical illness cover

Figure 4: protection insurance ownership, December 2019

More than half of 18-24s would consider cover

Figure 5: Consideration of critical illness cover, December 2019

Peace of mind drives purchases

Figure 6: Reasons for taking out critical illness cover, December 2019

A fifth won't consider a policy because they don't trust insurers

Figure 7: Reasons for not considering taking out critical illness cover, December 2019

45% pay less than £40 a month

Figure 8: Reality versus perception on cost of critical illness cover, December 2019

Over half of households lack financial resilience

Figure 9: Financial resilience, December 2019

Young people are overly reliant on credit and family/friends

Figure 10: How they would fund a period of illness or disability, December 2019

Lack of faith in payouts

Figure 11: Attitudes towards critical illness cover, December 2019

What we think

**Issues and Insights** 

Adapting to the challenge of less predictable lifestyles

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The facts

The implications

Progress made on transparency and simplification but still a way to go

The facts

The implications

#### The Market - What You Need to Know

Fourth consecutive year of market growth

91% of policies are sold as a rider benefit

Rise in non-advised policies

Fall in housing transactions but high levels of first-time buyers

#### **Market Size and Forecast**

## Fourth consecutive year of growth

#### Slow and steady growth forecast

Figure 12: Forecast of new individual critical illness premiums, at current prices, 2014-24

Figure 13: Forecast of new individual critical illness premiums, at current prices, 2014-24

#### Strong growth in new policies looks set to slow

Figure 14: Forecast of new individual critical illness policy sales, 2014-24

Figure 15: Forecast of new individual critical illness policy sales, 2014-24

## Forecast methodology

## **Market Segmentation**

#### Vast majority of policies are sold as a rider benefit

Figure 16: Market segmentation, 2015-19

## Mortgage term cross-sell rate drops slightly

Figure 17: Critical illness rider, cross-sell rate, 2015-19

## **Channels to Market**

#### Rise in non-advised policies

Figure 18: Channels to market, new critical illness policies, 2015-19

## A quarter of other term riders are non-advised

Figure 19: Channels to market, by market segmentation, 2019

#### **Market Drivers**

#### Covid-19 could encourage discussions around protection insurance

People perceive themselves to be healthier than they are

#### Housing transactions fall

Figure 20: UK residential property transactions over £40,000, 2010-19

#### Changing housing tenure presents challenges and opportunities

Figure 21: Buying with a mortgage, by age of the household reference person, 2003/04-2018/19

#### Dementia and Alzheimer's disease are the leading cause of death

Figure 22: Leading causes of death in England and Wales, 2018

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#### Over 90% of claims are paid out

Figure 23: Critical illness claims, 2015-18

#### Big three conditions account for 81% of claims

Figure 24: Reason for claims (volume), 2018

#### The changing nature of work

Figure 25: Proportion of the working population in self-employment, 1992-2019

#### Companies and Brands - What You Need to Know

L&G remains the market leader

Simplifying language to improve appeal

Boosting cover at key life stages

#### **Market Share**

L&G remains the market leader

Strong growth for Vitality and Royal London

Slower volume sales for Aviva

Figure 26: Volume sales and market shares of the top five providers of new individual critical illness cover, 2017 and 2018

## **Competitive Strategies**

Reducing complexity to increase understanding

Making claims easier

Transparency around payouts

Lower payouts for less severe conditions

Do you remember... Seven Families?

Boosting cover at key life stages

Designing products for the growing rental market

## The Consumer - What You Need to Know

One in 10 has critical illness cover

More than half of 18-24s would consider cover

Peace of mind drives purchases

A fifth won't consider a policy because they don't trust insurers

45% pay less than £40 a month

Over half of households lack financial resilience

Young people are overly reliant on credit and family/friends

Lack of faith in payouts

## **Protection Insurance Ownership**

# 41% have some kind of protection insurance in place

Figure 27: protection insurance ownership, December 2019

# Critical illness cover peaks among 25-34 year olds

Figure 28: Critical illness cover ownership, by age group, December 2019

Renters lack cover, but reaching them will prove challenging

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Figure 29: Critical illness cover ownership, by housing tenure, December 2019

#### **Consideration of Critical Illness Cover**

#### Less than a quarter would consider cover

Figure 30: Consideration of Critical Illness Cover, December 2019

#### Private renters are just as likely to consider critical illness cover

Figure 31: Consideration of critical illness cover, by housing tenure, December 2019

## **Reasons for Taking out Critical Illness Cover**

## Peace of mind is the main reason to take out cover

Figure 32: Reasons for having critical illness cover, December 2019

#### Appealing to those looking to support children

Figure 33: Reasons to consider taking out critical illness cover, December 2019

## **Reasons for not Considering Critical Illness Cover**

#### Many don't see a need for cover

Figure 34: Reasons for not considering taking out critical illness cover, December 2019

#### Those who need protection the most, are least able to be able to afford it

#### Trust remains an issue

Figure 35: Reasons for not considering critical illness cover, by financial resilience, December 2019

# What Consumers Pay and Expect to Pay for Critical Illness Cover

## 45% pay less than £40 a month

Figure 36: What consumers pay for critical illness cover, December 2019

## Most people have a good idea of cost

Figure 37: Reality versus perception on cost of critical illness cover, December 2019

# But young people may be overestimating the cost of cover

Figure 38: Pricing perceptions of critical illness cover, by age group, December 2019

# **Important Factors in Choosing a Critical Illness Provider**

# Quality is the most important factor

Figure 39: Important factors when choosing a critical illness cover provider, December 2019

#### **Financial Resilience**

# A third are confident in their financial resilience

Figure 40: Financial resilience, December 2019

# Self-employed and part-time workers lack resilience

Figure 41: Financial resilience, by employment status, December 2019

## Women feel more financially vulnerable than men

Figure 42: Financial resilience, by age and gender, December 2019

# A third of financial strugglers would consider critical illness cover

Figure 43: Financial resilience, by likelihood to consider taking out critical illness cover, December 2019

# **Sources of Funding for Lost Income**

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#### Savings are the main source of emergency funding

#### Those relying on sick pay may overestimate what they can get

Figure 44: How they would fund a period of illness or disability, December 2019

#### Young people more likely to rely on friends, family and credit

Figure 45: How they would fund a period of illness or disability, by average age and affluence, December 2019

## Overconfidence leaves young people potentially exposed

Figure 46: How they would fund a period of illness or disability, by age group, December 2019

#### **Attitudes Towards Critical Illness Cover**

#### Clarity of language is required

## Trust is in short supply

Figure 47: Attitudes towards critical illness cover, December 2019

#### A lack of understanding among younger people

Figure 48: Misperceptions about critical illness cover, by age group, December 2019

#### Appendix - Data Sources, Abbreviations and Supporting Information

#### Abbreviations

Consumer research methodology

# **Appendix - Market Size and Forecast**

# Total market sales forecast – best- and worst-case scenarios

Figure 49: Forecast of critical illness insurance premiums – best- and worst-case scenarios, by value of new premiums, 2019-24

Figure 50: Forecast of critical illness insurance premiums – best- and worst-case scenarios, by number of new policies, 2019-24

Forecast methodology

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