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"Women's haircare continues on a downward trajectory when it comes to value sales, with the styling segment in particular suffering losses. Hair health is paramount to women, impacting haircare behaviours through a reduction in frequency of washing and styling hair."
– Roshida Khanom, Category Director BPC

This report looks at the following areas:

- Styling should look to older women for growth
- Approach health through hormonal haircare
- Naturalness needs a new approach

The women's haircare category saw a 1% value decline in 2019 reaching \pounds 1.37 billion as women drop out of the styling segment in a bid to care for their hair as well as follow trends for more natural styles. Indeed, the styling segment saw a 4% value decline in 2019 as 40% of female haircare users styled their hair less frequently in the last year.

Hair health is paramount in this category, and women want their haircare and styling routines to promote the health of their hair. However, price remains the biggest purchase factor, with 65% of female haircare buyers determining their choice of haircare products on the price of products, posing challenges for value growth in the category.

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This report is part of a series of reports, produced to provide you with a more holistic view of this market



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Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

The category continues to decline

Figure 1: UK retail value sales of the women's haircare market, 2014-24

Companies and brands

NPD is on the rise

Figure 2: New product development in the women's haircare category, by sub-category, 2016-19

Leading shampoo brands show value growth

Figure 3: UK retail value sales of women's mass-market shampoo, by brand, 2019

NPD drives conditioner sales

Figure 4: UK retail value sales of women's mass-market conditioner, by brand, 2019

Brands struggle in styling

Figure 5: UK retail value sales of women's mass-market styling products, by brand, 2019

The consumer

Usage of haircare shows little change

Figure 6: Usage of haircare products, December 2019

Styling products are used less frequently

Figure 7: Usage of hair styling products, December 2019

Doing less for more

Figure 8: Haircare behaviours, December 2019

Volume is the biggest concern

Figure 9: Hair concerns, December 2019

Routines need to be quick

Figure 10: Important factors for haircare/styling routines, December 2019

Health is paramount

Figure 11: Important factors for haircare/styling products, December 2019

It's all about the price

Figure 12: Haircare purchase factors, December 2019

What we think

Issues and Insights

Styling should look to older women for growth

The facts

The implications

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Approach health through hormonal haircare The facts The implications

Naturalness needs a new approach

The facts

The implications

The Market – What You Need to Know

Haircare declines in value in 2019

Mass-market fares better than prestige

Condition over style

Brand availability limits leading channels

The changing perceptions of age and beauty

Gen Z want genderless beauty

Taking sustainability down to the ingredient level

Market Size and Forecast

Haircare sees decline in 2019

Figure 13: UK retail value sales of the women's haircare market, 2014-24

Decline set to continue

Figure 14: UK retail value sales of the women's haircare market, 2014-24

Forecast methodology

Market Segmentation

Mass-market fares better than prestige

Figure 15: UK retail value sales of the women's haircare category, prestige vs mass, 2018-19

Prestige brands need to work harder

Hair condition is a priority

Figure 16: UK retail value sales of the women's mass-market haircare category, by product type, 2018-19

Channels to Market

Brand availability limits leading channels

Figure 17: UK retail value sales of women's haircare products, by retail channel, 2018-19

Salons struggle to sell

Market Drivers

Rise in seniors impacts the age conversation

Figure 18: Trends in the age structure of the UK female population, 2014-24

Erasing the question of gender

The rise in female entrepreneurs

Figure 19: Female employment and unemployment, 2014-24

Salon services are used to maintain styles

Figure 20: Experience of professional hair services amongst women, July 2019

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Care for colour is popular

Figure 21: Interest in at-home hair colourant innovations, October 2019

Time remains an important factor

Figure 22: Time spent on morning and evening beauty and grooming routines amongst women, February 2019

Environmental concerns remain a hot topic

Figure 23: Important factors for an eco-friendly BPC brand or product, November 2019

Brands need to cater for a diverse audience

Companies and Brands – What You Need to Know

Leading brands fare well

NPD drives conditioner brands

Brands focus on treatments for NPD

Naturalness continues to be important

Leading brands are considered effective

Digital advertising sees an upsurge

Market Share

Leading shampoo brands show value growth

Figure 24: UK retail value sales of women's mass-market shampoo, by brand, 2018 and 2019

NPD drives conditioner brands

Figure 25: UK retail value sales of women's mass-market conditioner, by brand, 2018 and 2019

Styling brands lag

Figure 26: UK retail value sales of women's mass-market styling products, by brand, 2018 and 2019

Launch Activity and Innovation

NPD focuses on care

Figure 27: New product development in the women's haircare category, by sub-category, 2016-19

Treatments tap into styling benefits

Figure 28: Examples of hair mists with styling benefits, 2019

Conditioners play with formats

Figure 29: Examples of NPD in conditioner formats, 2019

Lack of 'new' innovation

Figure 30: New product development in the women's haircare category, by launch type, 2016-19

New products focus on natural claims

Figure 31: Examples of new women's haircare products, 2019

Packaging features recyclable claims

Figure 32: Examples of NPD in recyclable packaging in the women's haircare category, 2019

A fragmented category

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Figure 33: New product development in the women's haircare category, by top ultimate companies and others, 2019

Figure 34: Gallinée soothing cleansing cream, 2019

Diet-related claims see a rise in haircare



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Figure 35: Top six fasting growing claims in the women's haircare category, 2018-19

Sustainability: more than just packaging

Figure 36: Examples of NPD with sustainability claims, 2019

Advertising and Marketing Activity

Digital advertising sees an upsurge

Figure 37: Recorded above-the line, online display and direct mail advertising expenditure on women's haircare, by media type, 2017-19

P&G and L'Oréal are top spenders

Figure 38: Recorded above-the line, online display and direct mail advertising expenditure on women's haircare, by top advertisers and others, 2019

Nielsen Ad Intel coverage

Brand Research

Brand map

Figure 39: Attitudes towards and usage of selected brands, February 2020

Key brand metrics

Figure 40: Key metrics for selected brands, February 2020

Brand attitudes: Pantene and Shockwaves are trusted

Figure 41: Attitudes, by brand, February 2020

Brand personality: Higher priced brands have an exclusive image

Figure 42: Brand personality - macro image, February 2020

Pantene and Elnett are effective

Figure 43: Brand personality - micro image, February 2020

Brand analysis

Aussie is considered fun

Figure 44: User profile of Aussie, February 2020

TRESemmé has an ethical image

Figure 45: User profile of TRESemmé, February 2020

John Frieda is indulgent

Figure 46: User profile of John Frieda, February 2020

Pantene is accessible

Figure 47: User profile of Pantene, February 2020

Elnett is high quality

Figure 48: User profile of Elnett, February 2020

Alberto Balsam is value for money

Figure 49: User profile of Alberto Balsam, February 2020

VO5 targets young women

Figure 50: User profile of VO5, February 2020

Shockwaves is quirky

Figure 51: User profile of Shockwaves, February 2020

The Consumer – What You Need to Know

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Overall usage shows little change

Women favour a less is more approach

Extending the 'dry' segment could have opportunities

Older women want volume

Hormonal haircare could resonate

Routines need to be quick

Price is the biggest purchase driver

Usage of Haircare and Styling Products

Usage of haircare shows little change

Figure 52: Usage of haircare products, December 2019

Scalp care remains an untapped opportunity

Hair spray falls from favour

Figure 53: Usage of hair styling products, December 2019

Haircare Behaviours

Doing less for more

Figure 54: Haircare behaviours, December 2019

Targeting shampoo for different occasions

Widen the 'dry' segment

Taking shortcuts to natural/organic

Caring from the inside-out

Figure 55: Berry flavour beauty gummy, 2020

Hair Concerns

Styling should target volume concerns

Figure 56: Hair concerns, December 2019

It's time for hormonal haircare

Figure 57: Frizz and dryness as a hair concerns, by age, December 2019

Menopausal haircare could resonate with over-55s

Segment haircare by length

Is styling making it worse?

It's me not you

Factors Important in Haircare

Routines need to be quick

Figure 58: Important factors for haircare/styling routines, December 2019

Styling needs care

Clean it up

If the price is right

Health is essential

Figure 59: Important factors for haircare/styling products, December 2019

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Styling should cleanse

Ease is essential

Purchase of Haircare Products

It's all about the money Figure 60: Haircare purchase factors, December 2019

Older women want quality

Ethical concerns are important to the youth

Appendix – Data Sources, Abbreviations and Supporting Information

Abbreviations

Consumer research methodology

Forecast methodology

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