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This report looks at the following areas:

- The impact of COVID-19 on consumer behaviour and the affluent investment market
- How the affluent investment market will fare post-COVID-19
- Consumer attitudes and behaviour related to affluent investors (those with over \$500,000 in investments) and millionaires (those with over \$1 million in investments)
- Product ownership, type of investment firm used for wealth management, investment activities, amount of investments and segmentation by amounts owned, attitudes related to financial advice and investing

The rise in global wealth growth came to a sharp halt recently as markets dropped due to COVID-19. But as affluent investors take stock of the situation, their attitudes and behaviours are not likely to change much given that markets rise and fall all the time (albeit, not as precipitously). In other words, most of the affluent still remain affluent, though possibly shaken a bit by recent market events.

The wealth management industry worldwide is estimated at \$75 trillion and the Canadian market at \$5 trillion. As affluent investors make up the bulk of the investment business of wealth management firms, this market is of greater interest to the financial industry.



"In the short-term, affluent consumer preferences shift to safer fixed income investments such as bonds, savings accounts and GICs. But in the middle to longer-term, relatively normal levels expected to resume, potential with an increase in use of financial advisors as affluent investors are more likely to value expert advice."

Sanjay Sharma, Senior
 Financial Services Analyst

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Around half of affluent investors own fixed income investments and stocks

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